

## Public Safety Commission (CC) – 12/5/22 (4 PM)

Soy Carlos León. First and foremost, Gracias a Dios for letting me expose and combat continuing CAP METRO gaslighting and reverse sexual harassment – a public safety threat to us all. [DOC ON SCREEN]. In front of you now is CAP METRO's online Customer Comment Form [<https://app.capmetro.org/ServiceOneWebCCR>] to file complaints against harassing drivers. For weeks, CAP METRO has claimed that form is out of service. However, it still works, evidenced by the unique alphanumeric ID sent in its return Thank you. Because each ID starts with a sequential five-digit number, my data set shows CAP METRO's **false** out of service message has chilled filed complaints by close to **90%**, going from about 1000 per month to a bit more than 100 over the last 30 days, though service has WORSENERD over that time. [CAMERA ON ME]

Many drivers continue NOT stopping to NOT board or transport me, breaking the law, requiring understaffed APD to arrive on scene to enforce the law to ride the bus. Though complaints get filed against the guilty, criminal drivers, their behavior does NOT change and they don't get fired, emboldening more drivers to amplify their disregard for CAP METRO's rules, and the law, especially with regard to their reverse sexual harassment, trying to effeminate and emasculate me, a Straight Christian Man,

Old, shameless loser female cougar drivers like Operators 300120 and 304810 smiling at me, commenting on my body, and/or staring at me with "FORK ME" eyes is bad, but the HOMOS are worse. Like guilty old White Male driver 301280 standing outside the bus at end of route, facing me to smoke a cigarette, try staring me down, and blow a kiss at me while I was exiting and gathering my gear. That DEMON does NOT belong here.

The abusive, attacking drivers that are members of the Nation of Islam and/or NOT U.S. citizens are other groups that have to go. Like the young Middle Eastern Male driver who repeatedly refused to open the rear doors at my stop to DENY me my exit and UNLAWFULLY RESTRAIN ME, necessitating my lawfully verbal and physical response that scared female Passengers but got the rear doors open.

This dystopic, upside-down, ass-backwards anti-reality results from illegitimate Joe Biden and his fraudulent administration. I am NOT an election denier; I am an ELECTION FRAUD REJECTOR. President Trump won the 2020 election in a landslide, counting each and every legal, legitimate vote one time only, with equal weighting only. Make America Great Again to defeat Deep State evil and destroy its works. In Jesus name, I pray. Amen.

## Public Safety Commission (CC) – 12/6/22 (UPDATE)

As you saw and heard, Satan/Supernatural evil attacked my voice when I was doing my 12/5/22 Citizen Communication, allegedly because those demonic forces did NOT want those truths to be known. Details and explanations follow.

On 12/5/22, CAP METRO's online Customer Comment Form [<https://app.capmetro.org/ServiceOneWebCCR>] was still functional, though it said it wasn't. After my Citizen Communication to you, that online Customer Comment Form **stopped** working, returning a "Service Unavailable: HTTP Error 503. The service is unavailable." message.

So, to leave feedback, you now have to go to <https://www.capmetro.org/help> and scroll down to the following: "Use this form for [specific route information, comments, compliments, suggestions or complaints](#)", and click the hyperlink to go to a NEW online customer Comment form - <https://www.capmetro.org/customer-comment/> .

Though that NEW customer Comment form - <https://www.capmetro.org/customer-comment/> works, there's a major BACKWARDS TIME SHIFT problem with the unique six-digit CCR [Customer Care Report] ID number generated by that new form. When I used that form multiple times today, it generated unique six-digit CCR [Customer Care Report] ID numbers between 094664 and 094681, inclusive, for my complaints.

However, back on June 23, 2022, I filed a complaint on the old online Customer Comment Form [<https://app.capmetro.org/ServiceOneWebCCR>] generating unique identifier CaseID : CCR-94695-B5R8H6. Notice how 94695 is sequentially AFTER 094681, though generated 5 ½ MONTHS BEFORE. In fact, the last complaint I filed with the old online Customer Comment Form on 12/3/22 generated unique identifier CaseID : CCR-99032-C2L3K7. Therefore, the new customer Comment form - <https://www.capmetro.org/customer-comment/> appears to have GONE BACK IN TIME 5 ½ months because it should be generating new unique identifiers like CCR-99075, sequentially picking up from where the old system left off.

Similarly, yesterday, y'all bizarrely spoke to and interacted with each other like you hadn't seen each in other in forever, though you've been meeting monthly at City Hall [and online] for many months post COVID – 19 lockdowns. Glitches in the Matrix or something more sinister in the Multiverse?

# DOC ON-SCREEN

## Old CAP METRO Customer Comment Form

app.capmetro.org/ServiceOneWebCCR

The online Customer Comment Form is temporarily out of service as we migrate to a new system. Until service is restored, you may email your comments to [customer.service@capmetro.org](mailto:customer.service@capmetro.org) (mailto:customer.service@capmetro.org), or you may call the Go Line at 512-474-1200 and ask for Customer Service when prompted to do so. Thank you for your patience.

\* Fields are required † Either phone and/or email field is required

Customer Details

	Date	ID Number	Complaints per month
* First Name Please provide your first name			
Middle Name Please provide your middle name			
* Last Name Please provide your last name	7/5/22	95066	1025
	8/6/22	96091	977
Address Please provide your address	9/5/22	97068	1122
	10/5/22	98190	825
City Austin	11/5/22	98915	117
Zip	12/5/22	99032	