



## Recommendation for Action

**File #: 23-1152, Agenda Item #: 15.**

**2/23/2023**

### **Posting Language**

Authorize negotiation and execution of a cooperative contract to provide SolarWinds software products and services, including maintenance, training, and support services with Insight Public Sector Inc. d/b/a Insight Public Sector for a term of three years in an amount not to exceed \$1,500,000.

[Note: This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C (Minority Owned and Women Owned Business Enterprise Procurement Program). For the goods and services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established].

### **Lead Department**

Financial Services Department.

### **Client Department(s)**

All City Departments.

### **Fiscal Note**

Funding in the amount of \$415,000 is available in the Fiscal Year 2022-2023 Operating Budget of various City departments. Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Purchasing Language:**

Multiple contractors within this cooperative purchasing program were reviewed for these goods and services. The Financial Services Department has determined this contractor best meets the needs of the department to provide the goods and services required at the best value for the City.

### **For More Information:**

Inquiries should be directed to Barbara Pavolini Smith, at 512-978-1786 or [Barbara.Smith@austintexas.gov](mailto:Barbara.Smith@austintexas.gov) [<mailto:Barbara.Smith@austintexas.gov>](mailto:Barbara.Smith@austintexas.gov).

### **Additional Backup Information:**

The contract is for SolarWinds software products and services, including maintenance, training, and support services. SolarWinds is a network performance management software that the City utilizes to manage, monitor, and alert on their networks, systems, and information technology infrastructure. It allows City personnel to address issues related to technology control systems prior to failure or damage so that remedies may be completed in less time and with minimal expense.

The State of Texas Department of Information Resources cooperative establishes competitively bid contracts that can be utilized by the State and other government agencies through a cooperative agreement. Cooperative agreements save taxpayer dollars by leveraging the State's volume-buying power to drive down costs on hundreds of contracts through a streamlined cooperative purchasing program.

**Strategic Outcome(s):**

Government that Works for All.