



Recommendation for Action

File #: 23-1165, **Agenda Item #:** 27.

2/23/2023

Posting Language

Authorize negotiation and execution of a cooperative contract for outage detection software licensing, maintenance, and support services with Freeit Data Solutions, Inc. for up to five years in an amount not to exceed of \$1,300,000.

[Note: This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C (Minority Owned and Women Owned Business Enterprise Procurement Program). For the goods and services required for this procurement, there were no subcontracting opportunities, therefore, no subcontracting goals were established].

Lead Department

Financial Services Department.

Client Department(s)

Communications and Technology Management.

Fiscal Note

Funding in the amount of \$210,000 is available in the Fiscal Year 2022-2023 Operating Budget of Communications and Technology Management. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Multiple contractors within the cooperative purchasing program were reviewed for these goods and services. The Financial Services Department has determined this contractor best meets the needs of the departments to provide the services required at the best value for the City.

For More Information:

Inquiries should be directed to Andrew Dillavou, at 512-978-1710 or Andrew.Dillavou@austintexas.gov [<mailto:Andrew.Dillavou@austintexas.gov>](mailto:Andrew.Dillavou@austintexas.gov).

Additional Backup Information:

The contract is for outage detection software licensing, maintenance, and support services. ThousandEyes software analyzes the performance of local and wide area computer networks offering a customized internal and external view of past, active, and potential network issues and critical service(s) availability outside of the City network perimeter. This provides City staff a real-time troubleshooting tool to quickly pinpoint internal and external outages when they are happening and contains historical data to identify potential trends that will impact Public Safety Mission-critical systems.

The State of Texas Department of Information Resources cooperative establishes competitively bid contracts that can be utilized by the State and other government agencies through a cooperative agreement. Cooperative agreements save taxpayer dollars by leveraging the State's volume-buying power to drive down costs on hundreds of contracts through a streamlined cooperative purchasing program.

Contract Detail:

<u>Contract Term</u>	<u>Length of Term</u>	<u>Contract Authorization</u>
Initial Term	3 yrs.	\$ 780,000
Optional Extension 1	1 yr.	\$ 260,000
Optional Extension 2	1 yr.	\$ 260,000
TOTAL	5 yrs.	\$1,300,000

Note: Contract Authorization amounts are based on the City's estimated annual usage.

Strategic Outcome(s):

Safety.