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## **MEMORANDUM**

**TO:** Mayor and Council Members

**CC:** Jesús Garza, Interim City Manager  
Jackie A. Sargent, General Manager

**FROM:** Kerry Overton, Deputy General Manager 

**DATE:** February 24, 2023

**SUBJECT:** Extension Request regarding City Council Resolution 20221115-045

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The purpose of this memo is to request an extension to provide a response to the City Council Resolution 20221115-045.

The Resolution has a due date of March 1, 2023. Austin Energy is requesting a 30-day extension to allow more time as we continue to collaborate with our software vendor's technical team and the City's technology group. City staff needs additional time to work on this item and expects to submit a response by April 1, 2023.

If you have any questions, please contact Jerry Galvan, Austin Energy's Vice President of Customer Care at [Gerardo.Galvan@austinenergy.com](mailto:Gerardo.Galvan@austinenergy.com).