



Recommendation for Action

File #: 23-1352, **Agenda Item #:** 22.

3/23/2023

Posting Language

Authorize amendments to 13 contracts for continued language interpretation services with Catholic Charities, Diocese of Fort Worth, Inc., d/b/a Translation and Interpretation Network, Interpreters Unlimited, Language Line Services, Inc., d/b/a Language Line Services or Languageline Solutions, MasterWord Services, Inc., Susana Pimiento Chamorro d/b/a Language Access Austin, Shun Tong d/b/a Sharon Tong, Voiance Language Services LLC, Jacqueline Mancilla, Caritas of Austin, Sandra Marchi d/b/a American International Translators, Bruxelles, Inc., d/b/a Inlingua Language Services, and Vung Dokhen Cing d/b/a Vung DK Cing, to increase in the amount of \$800,000 for a revised total contract amount not to exceed \$2,662,000, divided among the contractors.

[Note: These contracts were reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C (Minority Owned and Women Owned Business Enterprise Procurement Program). For the services required for these contracts, there were no subcontracting opportunities; therefore, no subcontracting goals were established].

Lead Department

Financial Services Department.

Client Department(s)

All City Departments.

Fiscal Note

Funding in the amount of \$466,667 is available in the Fiscal Year 2022-2023 Operating Budget of various City departments. Funding in the remaining contract term is contingent upon available funding in the future budgets.

Purchasing Language:

Contract Amendment.

Prior Council Action:

August 22, 2019 - Council approved the original contract, item 58, on an 11-0 vote.

For More Information:

Inquiries should be directed to Al Drayton, at 512-974-2298 or alfonso.drayton@austintexas.gov [<mailto:alfonso.drayton@austintexas.gov>](mailto:alfonso.drayton@austintexas.gov).

Additional Backup Information:

The proposed amendments are for continued language interpretation services to the City on an as-needed basis for a wide array of needs. Language interpretation services are provided in a variety of settings which include business, legal, medical, emergency, and non-emergency situations as well as other purposes to best serve the citizens of Austin. As a result of the COVID-19 pandemic, there was an increase in demand for language translation services to support community engagements as well as Testing and Vaccine Operations. These amendments will increase the funds authorized to support the City's "Limited English Proficient" (LEP)

communities. The City is committed to guaranteeing access to all government services and programs for LEP persons in accordance with Title VI of the Civil Rights Act of 1964.

Contract Detail:

<u>Contract Term</u>	<u>Length of Term</u>	<u>Current Contract Authorization</u>	<u>Requested Additional Authorization</u>	<u>Revised Total Authorization</u>
Original Term	2 yrs.	\$ 580,000		\$ 580,000
Contract Amendment		\$ 61,000		\$ 61,000
Contract Amendment		\$1,022,000		\$ 1,022,000
Extension Option 1	1 yr.			
Contract Amendment		\$ 61,000		\$ 61,000
Contract Amendment		\$ 66,000		\$ 66,000
Extension Option 2	1 yr.			
Contract Amendment		\$ 72,000		\$ 72,000
Proposed Amendment			\$800,000	\$ 800,000
Optional Extension 3	1 yr.			
TOTAL	5 yrs.	\$1,862,000	\$800,000	\$2,662,000

Note: Contract Authorization amounts are based on the City's estimated annual usage.

Strategic Outcome(s):

Government that Works for All.