



Animal Services Audit Update

Audit and Finance Committee
March 29, 2023

City Auditor Role and Process

- Independent and objective office reporting to City Council
- Work is conducted in three parts:



Initial Information
Gathering



Detailed Test Work



Reporting



Resolution 20220728-098

Directs the City Auditor to conduct an audit of the Animal Services Office using an outside expert in no-kill practices and shelter operations.

What We've Done

- ❖ Reviewed policies and procedures
- ❖ Interviewed staff and other stakeholders
- ❖ Analyzed data
- ❖ Conducted 3 community engagement sessions and a community survey
- ❖ Conducted an employee engagement session and site visit
- ❖ Conducted an unannounced site visit
- ❖ Engaged with several potential external experts



Revised Objective: Is the City effectively managing its animal population and providing animals in its shelter with necessary and humane care?



DETERMINE WHY THE AUSTIN ANIMAL CENTER IS OVERCROWDED AND ANIMAL INTAKE HAS BEEN RESTRICTED.



DETERMINE WHETHER ANIMALS IN THE SHELTER'S POSSESSION RECEIVE NECESSARY CARE AND HUMANE TREATMENT.



DETERMINE WHETHER THE CITY'S LIVE-OUTCOME GOAL OF 95% IS SUSTAINABLE AT THE SHELTER'S CURRENT LEVEL OF SUPPORT.



Next Steps

- ❖ Hire an external expert
- ❖ Conduct focused tests to address our objective
- ❖ Anticipated completion: Summer 2023

Questions?

