



## Recommendation for Action

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**File #:** 23-1500, **Agenda Item #:** 13.

4/13/2023

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### **Posting Language**

Authorize negotiation and execution of a contract for teleconferencing management services for City Council meetings with Mercury Intermediate Holdings, LLC d/b/a Mercury Acquisition 2021, LLC, or Tele-Town Hall, for a term of five years in an amount not to exceed \$600,000.

[Note: Sole source contracts are exempt from the City Code Chapter 2-9C (Minority Owned and Women Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established].

### **Lead Department**

Financial Services Department.

### **Client Department(s)**

Communications and Technology Management.

### **Fiscal Note**

Funding in the amount of \$60,000 is available in the Fiscal Year 2022-2023 Operating Budget of Communications and Technology Management. Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Purchasing Language:**

Sole Source.

### **For More Information:**

Inquiries should be directed to Camille J. Blue, at 512-978-1963 or [camille.blue@ausitntexas.gov](mailto:camille.blue@ausitntexas.gov) [<mailto:camille.blue@ausitntexas.gov>](mailto:camille.blue@ausitntexas.gov).

### **Additional Backup Information:**

The contract will provide In-Session teleconference management services. This software assists in managing and queueing citizens via telephone access during Council meetings. In-Session has been custom designed to merge multiple teleconferences and connect directly to meeting platforms, including Webex, Zoom, and Microsoft Teams. This software reduces the amount of hold time for the citizen. In-Session promotes transparency in government by providing the opportunity for citizens to speak at Council Meetings.

Mercury Intermediate Holdings, LLC is the manufacturer and sole provider of In-Session software, and no other provider makes a similar or competing product.

### **Strategic Outcome(s):**

Government that Works for All.