



**ASIAN AMERICAN QUALITY-OF-LIFE ADVISORY COMMISSION
RECOMMENDATION #: 20230321-009**

Date: March 21, 2023

Subject: APH Supplemental Language Access Funding

Motioned by: Commissioner Hanna Huang

Seconded by: Commissioner Fang Fang

APH SUPPLEMENTAL LANGUAGE ACCESS FUNDING

DESCRIPTION

The Asian American Quality-of-Life Advisory Commission recommends additional funds for language access to address gaps in APH's service provider coverage related to non-native English speakers. There is an expectation that contracted service providers provide services that are linguistically and culturally appropriate. This funding will help keep up with the increasing costs of interpretation and translation services as well as the growing diversity within the communities being served.

For community health workers serving clients with limited English proficiency, it is estimated that up to 50% of their total time and 100% of their client-facing time is dedicated to providing language access services.

The Commission suggest that the funding for language access be used to provide supplemental contract dollar amounts to other APH service contracts serving Asian American Pacific Islander (AAPI) populations that are designed for language access activities, such as translation, interpretation, language line, bilingual pay, etc.

DEPARTMENT

APH

ALIGNMENT WITH COUNCIL STRATEGIC PRIORITIES

Health & Environment: Healthy conditions among individuals (absence of unhealthy conditions)

VOTE

For: Kirk Yoshida, Kuo Yang, Vincent Cobalis, Fang Fang, Mohsin Lari, Meena Mutyala, Hanna Huang, and Sarah Chen.

Against: None.

Abstain: None.

Absent: Lily Trieu, Anna Lan, Zahra Shakur Jamal-Hassan, Azra Siddiqi, and Pramod Patil.

Attest: Jeremy Garza, Staff Liaison, Equity Office

x: Jeremy Garza