

# FY 23-24 Housing Department Action Plan Community Needs Assessment

## Community Development Commission

*Presentation & Discussion on Community Needs and  
Spending Priorities for the FY 23-24 Housing Department  
Action Plan*

# Agenda

- Federal Entitlement Grants: Planning & Reporting Process
- Programs & Activities: Overview
- FY 21-22 Review
- HOME-ARP Update
- Community Needs Assessment/ Public Comment Schedule
- Group & Community Feedback



# Federal Entitlement Grants: Planning & Reporting Process



# U.S. Department of Housing and Urban Development (HUD)

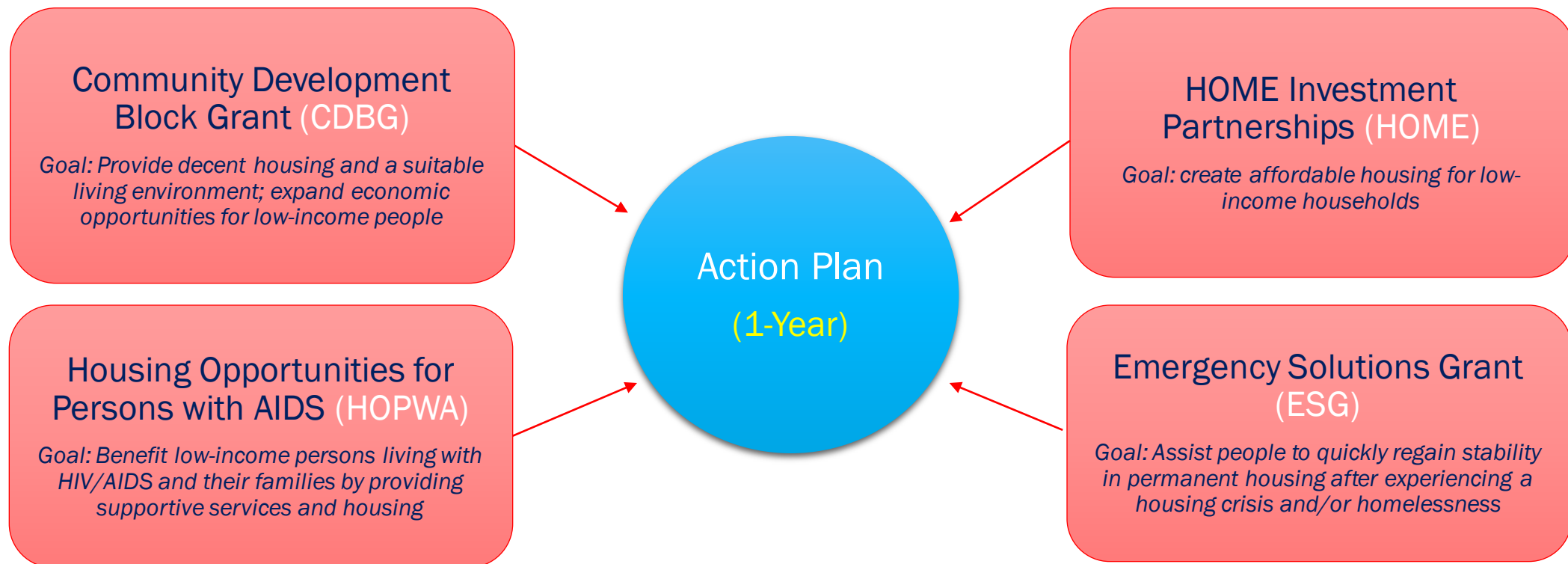


***\*You Are Here:*** The proposed *Fiscal Year 23-24 Action Plan* presents *Year 5* of the 5-Year Consolidated Plan



# Fiscal Year 23-24 Action Plan & Funding Sources

- Year 5 of 5-Year reporting period
- Serves as application for funding from four entitlement grants



# Programs & Activities

- Homelessness Assistance
- Special Needs Assistance
- Renters Assistance
- Homeowner Assistance
- Homebuyer Assistance
- Housing Developer Assistance
- Other Community Development



# Homelessness Assistance

## Emergency Solutions Grant programs

- Rapid Rehousing
- Tenant-Based Rental Assistance
- ARCH Operation and Maintenance





# Special Needs Assistance

- [Housing Opportunities for Persons with AIDs \(HOPWA\) programs](#)
- [Child Care Services](#)
- [Youth Mental Health services](#)
- [Senior Services](#)







# Renters Assistance

- Tenant-Based Rental Assistance
- Architectural Barrier Removal- Renter
- Tenants' Rights Assistance





# Homeowner Assistance

- Architectural Barrier Removal- Owner
- Minor Home Repair
- Homeowner Rehabilitation Loan Program
- GO Repair! Program



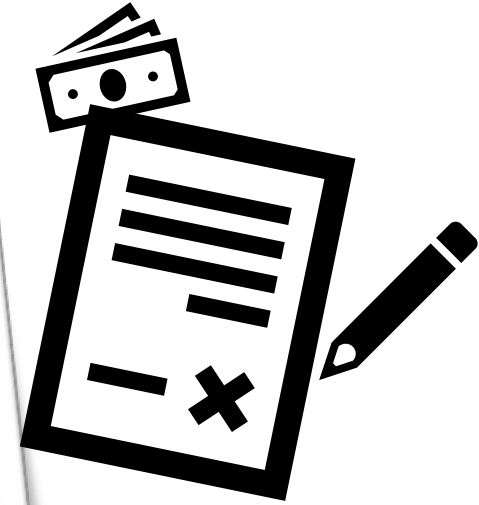
## ROOF REPAIR





# Homebuyer Assistance

- Down Payment Assistance Program







# Housing Developer Assistance

- Rental Housing Development Assistance
- Ownership Housing Development Assistance
- Developer Incentive-Based Programs





# Other Community Development

- Family Business Loan Program
- Community Housing Development Organization (CHDO) Operating Expense Grants





# FY 21-22 Review



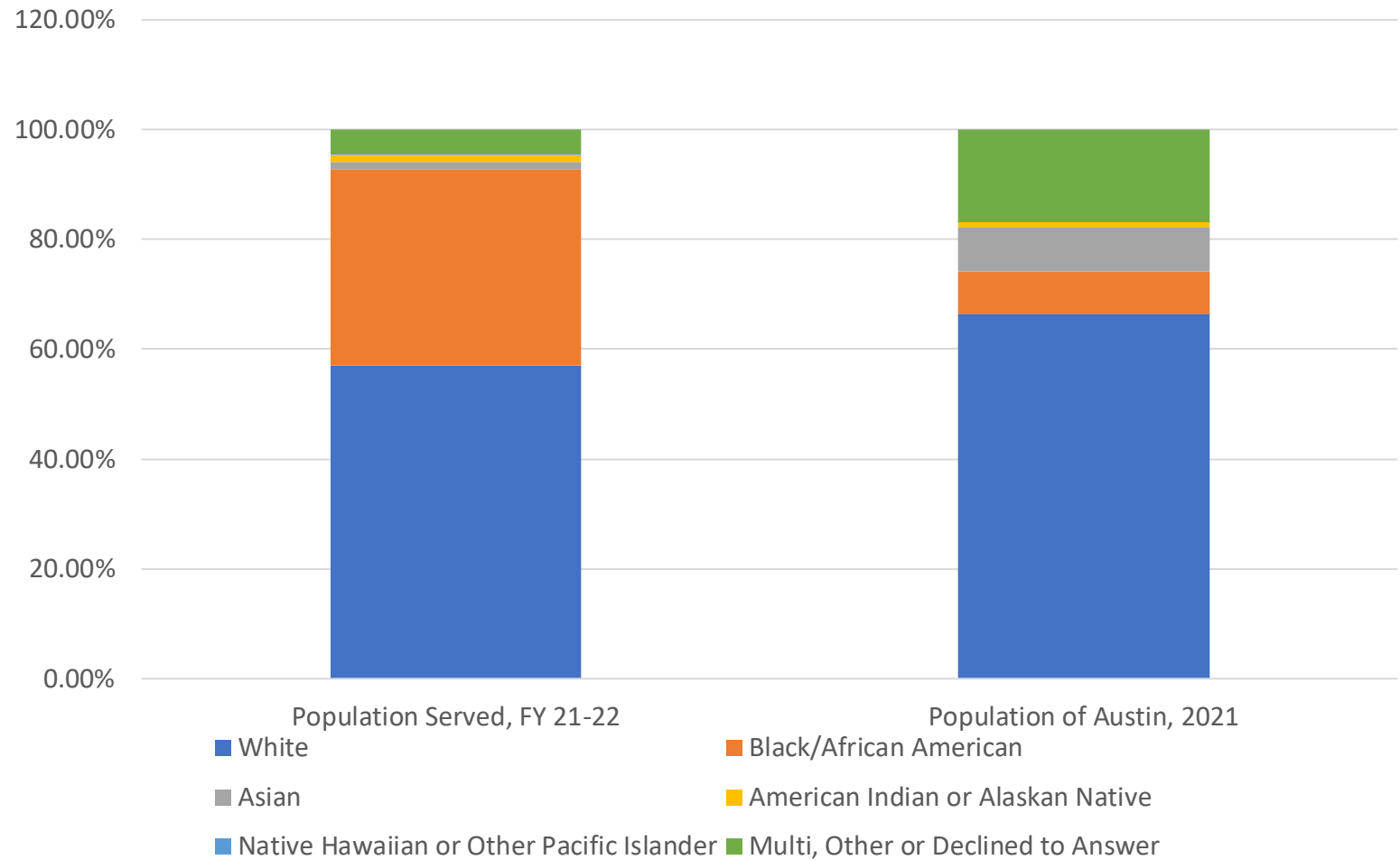
# Fiscal Year 21-22 Review Snapshot

- Total number of people served by federally-funded projects: 2,666
- Total number of federal dollars expended:
  - Entitlement Grants: \$16,265,660
  - CARES Act: \$12,229,406.49

Source: City of Austin  
FY 21-22 CAPER



# Population of Austin vs. Population Served by Race

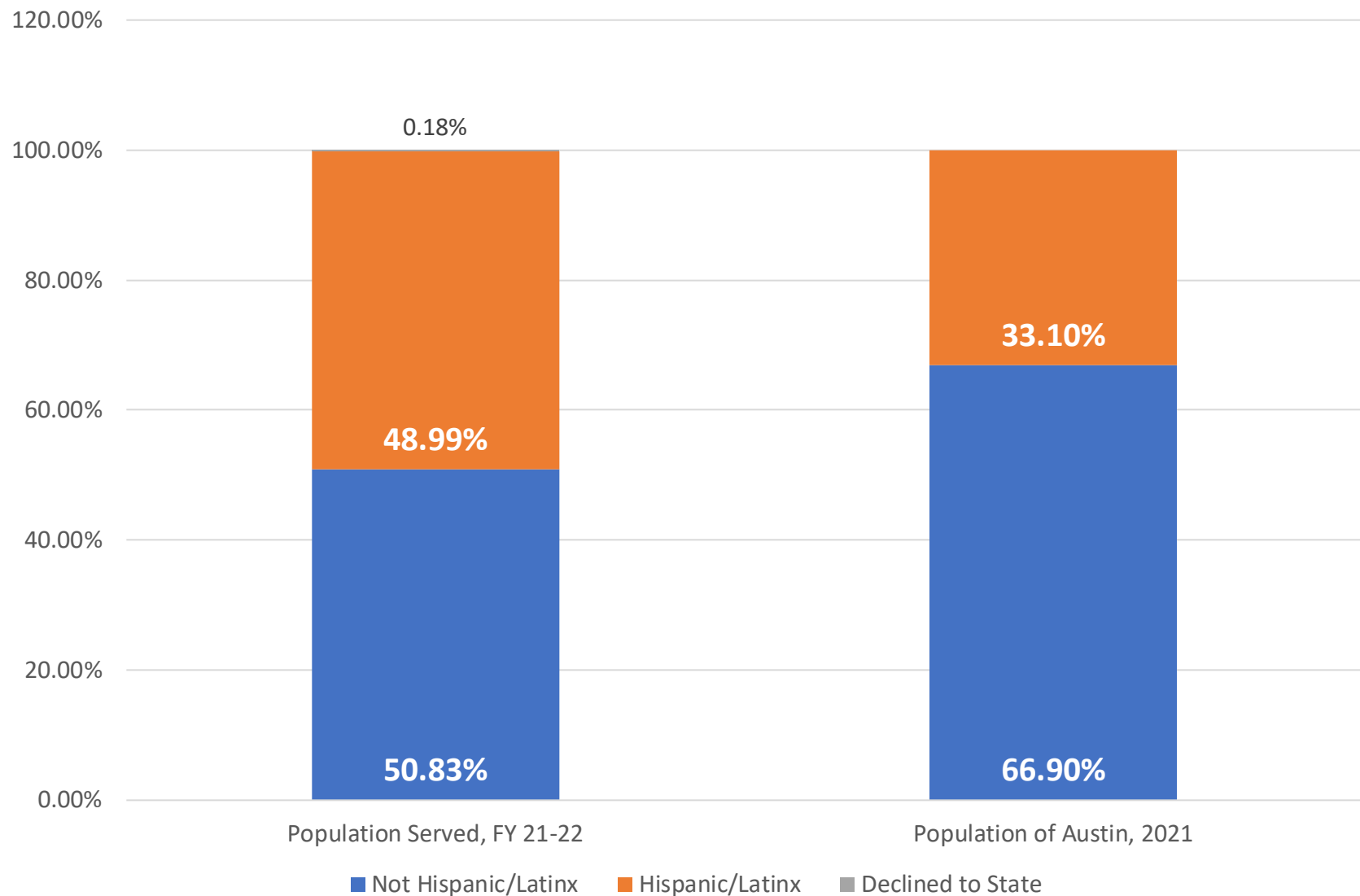


	Population Served, FY21-22	Population of Austin, 2021
White	56.94%	66.40%
Black/African American	35.86%	7.70%
Asian American	1.31%	8.20%
American Indian or Alaskan Native	1.24%	0.80%
Native Hawaiian or Other Pacific Islander	0.23%	0.05%
Muti, Other or Declined to State	4.43%	16.90%

Source: U.S. Census Bureau  
American Community Survey;  
City of Austin FY 21-22 CAPER

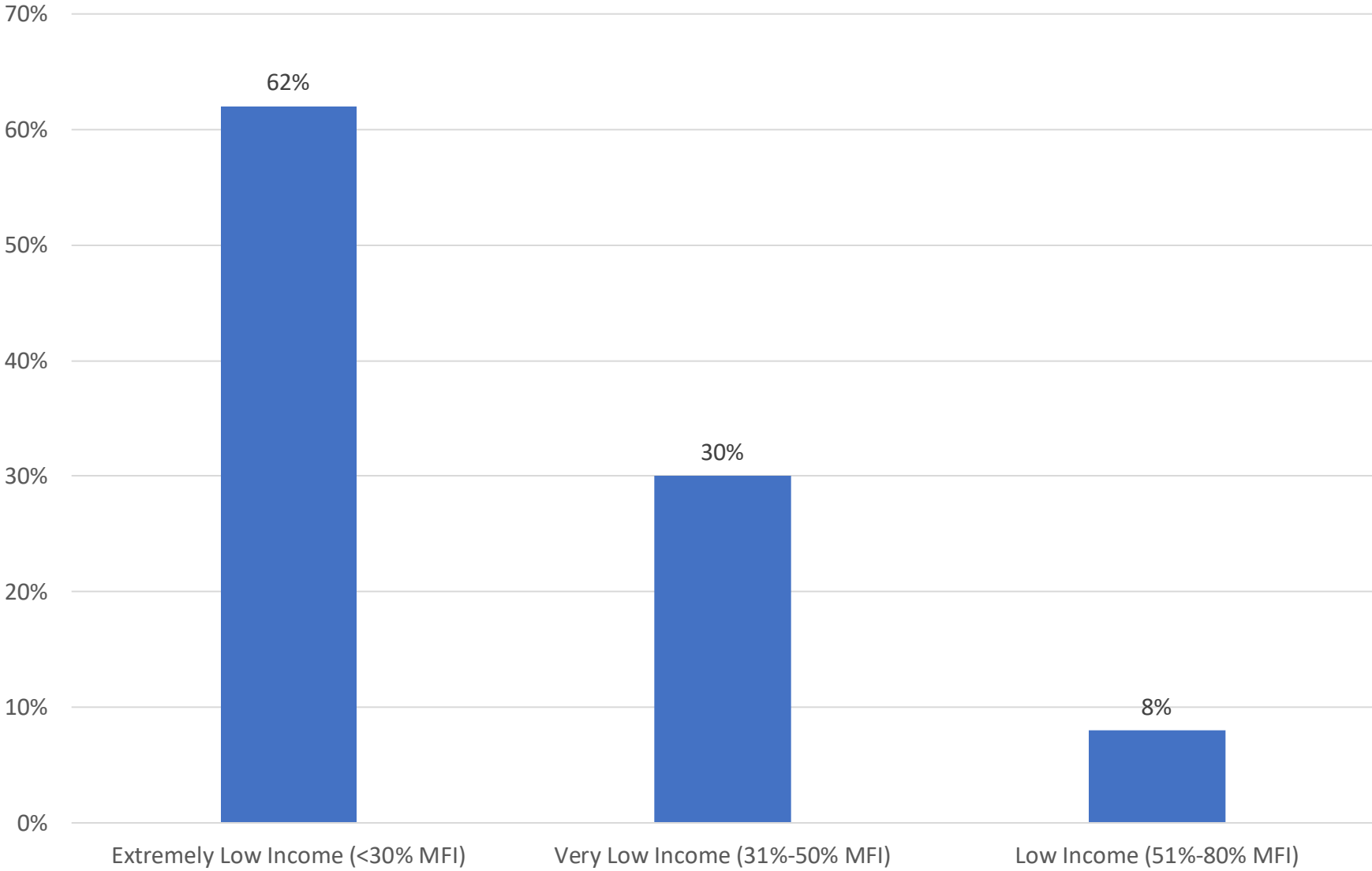


# Population of Austin vs. Population Served by Ethnicity



Source: U.S. Census  
Bureau American  
Community Survey; City of  
Austin FY 21-22 CAPER

# Households Served by Income Category\*



Source: City of Austin Housing & Planning Department

\*Excludes ESG-funded programs

# FY 21-22 Services Provided- Goals vs. Outcomes

## Select Programs

<b>Childcare Services</b> <ul style="list-style-type: none"><li>• Goal: 179</li><li>• Actual: 144</li><li>• Expended: \$468,832</li></ul>	<b>Mental Health Services</b> <ul style="list-style-type: none"><li>• Goal: 159</li><li>• Actual: 142</li><li>• Expended: \$190,720</li></ul>	<b>Senior Services</b> <ul style="list-style-type: none"><li>• Goal: 175</li><li>• Actual: 270</li><li>• Expended: \$125,461</li></ul>
<b>Tenant Based Rental Assistance</b> <ul style="list-style-type: none"><li>• Goal: 85</li><li>• Actual: 107</li><li>• Expended: \$776,268</li></ul>	<b>Homelessness Assistance</b> <ul style="list-style-type: none"><li>• Goal: 1,462</li><li>• Actual: 1,042</li><li>• Expended: \$11,991,249</li></ul>	<b>Tenants' Rights Assistance</b> <ul style="list-style-type: none"><li>• Goal: 360</li><li>• Actual: 317</li><li>• Expended: \$290,620</li></ul>

Source: City of Austin FY  
21-22 CAPER

# FY 21-22 Services Provided- Goals vs. Outcomes

## Select Programs

Down Payment Assistance
<ul style="list-style-type: none"><li>• Goal: 25</li><li>• Actual: 19</li><li>• Expended: \$808,675</li></ul>

Architectural Barrier Removal-Owner
<ul style="list-style-type: none"><li>• Goal: 80</li><li>• Actual: 34</li><li>• Expended: \$741,544</li></ul>

Minor Home Repair
<ul style="list-style-type: none"><li>• Goal: 200</li><li>• Actual: 114</li><li>• Expended: \$799,594</li></ul>

Homeowner Rehabilitation Loan Program
<ul style="list-style-type: none"><li>• Goal: 9</li><li>• Actual: 7</li><li>• Expended: \$425,280</li></ul>

Rental Housing Development Assistance
<ul style="list-style-type: none"><li>• Goal: 408</li><li>• Actual: 550</li><li>• Expended:</li><li>• Federal: \$8,452,192; GO Bonds: \$3,040,976</li></ul>

Ownership Housing Development Assistance
<ul style="list-style-type: none"><li>• Goal: 16</li><li>• Actual: 20</li><li>• Expended: \$170,353</li></ul>

# CARES Act Progress Report

## CDBG-CV Childcare Services

- Goal: 154
- Actual: 206
- Expended: \$1,678,889

## ESG-CV City of Austin Rapid Rehousing

- Goal: 1100
- Actual: 381
- Expended: \$4,593,797



# Update on Emergency Solutions Grant Spending

---

NEIL HACKETT

SOCIAL SERVICE AGREEMENTS ADMINISTRATION MANAGER,

AUSTIN PUBLIC HEALTH

APRIL 11, 2023

# ESG Program Budget and Spending

- FY 21/22 program budget was \$669,870 and has a current balance of \$55,979.87, of which \$511.31 is still remaining in Admin and the remaining \$55,468.56 being put towards the 22/23 Rapid Rehousing programs
- FY 22/23 program budget is \$668,074 and has a current balance of \$582,062.84 remaining.

Category	Combined/Amended	YTD	Balance
Shelter	\$313,922.00	\$0.00	\$313,922.00
Rapid Rehousing	\$346,155.56	\$61,830.83	\$284,324.73
HMIS	\$27,084.00	\$0.00	\$27,084.00
Admin	\$36,892.31	\$24,180.33	\$12,711.98
Total:	\$724,053.87	\$86,011.16	\$638,042.71

# ESG-CV Program Budget and Spending

---

- FY 20/23 program budget was \$12,723,136.59 and has a current balance of \$757,716.87, all of which is being amended into the shelter category for final spend-down.

Category	Budget	YTD	Balance
Shelter	\$6,811,670.93	\$6,053,954.06	\$757,716.87
Rapid Rehousing	\$4,986,772.37	\$4,986,772.37	\$0.00
HMIS	\$30,651.73	\$30,651.73	\$0.00
Admin	\$894,041.56	\$894,041.56	\$0.00
Total:	\$12,723,136.59	\$11,965,419.72	\$757,716.87





# Housing Opportunities for Persons with AIDS (HOPWA) FY21-22

---

## What is HOPWA?

The Housing Opportunities for Persons With AIDS (HOPWA) Program is the only Federal program dedicated to the housing needs of people living with HIV/AIDS. Under the HOPWA Program, HUD makes grants to local communities, States, and nonprofit organizations for projects that benefit low-income persons living with HIV/AIDS and their families.

## What HOPWA Services were available in the Austin TGA Area in FY21-22?

- **Hotel/Motel Assistance**
- **Housing Case Management**
- **Permanent Housing Program**
- **Short Term Rental, Mortgage, & Utilities**
- **Tenant Based Rental Assistance**
- **Facility Based Housing**
- **Master Leasing**

# Services in the Austin TGA Area in FY21-22

## **Hotel/Motel Assistance**

- Hotel/Motel Assistance provides assistance with keeping vulnerable clients experiencing homelessness out of the street and help transition them to permanent housing.

## **Housing Case Management**

- Housing Case Management assists eligible individuals in securing stabilize housing, long-term, permanent, and stable housing. Clients receive case management for clients and their families in long term need for stable secure permanent housing.

## **Permanent Housing Program**

- PHP helps prevent homelessness by supporting independent living of persons with HIV/AIDS. Persons can access the program through HIV case management. PHP assists eligible clients by helping to establish a new residence where on-going occupancy is expected to continue. Assistance is provided to eligible clients and their families with payment of first month's rent to secure permanent housing and will complement other forms of HOPWA housing assistance.

## **Short Term Rental, Mortgage, & Utilities**

- STRMU provides short-term housing assistance to prevent homelessness of the renters or homeowners. It helps maintain a stable living environment for households who experience financial crisis and possible loss of their housing arrangement.

# Services in the Austin TGA Area in FY21-22

---

## **Tenant Based Rental Assistance**

- TBRA provides rent, mortgage, utility assistance, and assistance with shared housing arrangements to meet the urgent needs of eligible persons with HIV/AIDS and their families. The goal is to prevent homelessness and to support independent living of persons living with HIV/AIDS who access the program through HIV case management.

## **Facility Based Housing**

- Facility Base Transitional Housing provides eligible households with housing and supportive services to maintain stability and receive appropriate levels of care.

## **Master Leasing**

- Master Leasing is a model in which an organization directly leases individual units, blocks of units, or an entire structure from a private owner. The Master Leasing rental assistance model allows access to housing for clients who may not otherwise be able to afford housing or qualify as a tenant due to credit history, rental history or other issues related to eligibility.

# FY21- 22 Goals & Outcomes

H/M Assistance	Housing Case Management	Permanent Housing Placement	STRMU
Goal: 70	Goal: 80	Goal:30	Goal: 94
Actual: 123	Actual: 61	Actual: 26	Actual: 117
Expended: \$350,193.62	Expended: \$461,752.46	Expended: \$16,123.14	Expended: \$175,339.25

TBRA	Facility Based Housing	Master Leasing
Goal: 55	Goal: 44	Goal: 21
Actual: 36	Actual: 23	Actual: 21
Expended: \$608,313.36	Expended: \$71,568.23	Expended: \$313,690.48

**\*\* Contract was extended to May 31, 2023. This data coincides from October 2021- September 2022.\*\***

# HOPWA CV Funding FY21-22

Hotel/Motel Assistance CV
Goal: 11
Actual: 1
Expended: \$899.80

- Important Note: CV funds were transferred over from one agency to another because of demand. This caused delay in utilizing funds for FY21-22.



# Community Development Block Grant FY21-22

---

# CDBG Special Needs Assistance : Child Care



## Services provided in FY 21-22:

*All programs  
serve low to  
moderate  
income  
families in  
the Austin  
community*

1. **Child, Inc. - Early Head Start** - program provides affordable, accessible, high-quality direct services in early education and child care to children up to 3 years old so parents may attend school, job training, or work.
2. **AISD - Teen Parent Child Care** - program provides affordable, accessible, high-quality early education and care for children up to 5 years old so parents may attend middle school or high school
3. **YWCA - Bridge Child Care Voucher** - program provides affordable, accessible child care for children up to age 12 through referrals and subsidies to homeless families, near-homeless families, and other families in crisis

COA CDBG Child Care page: <https://www.austintexas.gov/department/child-care>



# CDBG Special Needs Assistance : Child Care (continued)

## FY 21-22 Highlights

---

- 144 children served across all 3 programs
- **Child, Inc. – Early Head Start**
  - Services were expanded through two additional classrooms at Overton Elementary School.
  - Staff have been able to return to conducting home visits, which were discontinued during the COVID pandemic
- **AISD – Teen Parent Child Care**
  - 80% of seniors in the program graduated from high school
  - 60% of enrolled parenting students were promoted to the next grade level, compared to 8% of parenting students who did not enroll.
- **YWCA - Bridge Child Care Voucher**
  - Staff worked with United Way to serve Afghan refugee families who were previously unable to access child care services and developed a new referral partnership with RAICES to serve families who have immigrated.

# CDBG-CV Special Needs Assistance : Child Care for Essential Workers

## Service Provider – Workforce Solutions

---

Program pays for emergency childcare for essential workers with low to moderate income during the COVID-19 pandemic and provides information to families on licensed childcare providers.

Services include week day, overnight and weekend child care for children ages 0-13, or older children with special needs.

### FY 21-22 Highlights

- 206 clients served
- The CDBG-CV maximum income limit of 80% MFI is higher than the limits set by Texas Workforce Commission's Child Care and Development Fund (CCDF), which enabled the CDBG-CV program to serve 59 clients within Austin Full Purpose Jurisdiction who may not have otherwise qualified for child care assistance.
- Contract amended in December 2021 to extend services to:
  - Essential workers whose employment has been negatively impacted by the pandemic and are now engaged in job search or training.
  - People working in child care and education industries, which the Texas Workforce Commission added to the essential worker list in July 2021.
- Due to this amendment, as of December 2022, client enrollment increased 102% from FY 20-21 .

# CDBG Special Needs Assistance : Mental Health Services

## Integral Care - CDBG Youth Services:

---

- Program is designed to enhance the quality of life for youth ages 0-21 by offering intensive wrap-around services and increasing their participation in educational and cultural activities. Services include:
  - Assessments –psychological, psychiatric, speech/audiology, occupational, physical, functional/behavioral, and more
  - Treatments linked to assessments above; medication management, nursing, substance abuse counseling, psychosocial skills training
  - Self-sufficiency supports
  - Enrichment services – camp, after school program, skill development, tutoring, vocational training, life skills programs
  - Parental support and education
- Youth reside in Austin Full Purpose Jurisdiction, with income (or their families' income) at or below 200% FPL

# CDBG Special Needs Assistance : Mental Health Services (continued)

## FY 21-22 Highlights

---

- 142 clients served
- Program staff successfully pivoted to a hybrid virtual and in-person model Summer Enrichment Camp in 2021, which increased clients' access to the program. For example, the hybrid model expanded camp services to children from five City of Austin Housing Authority (HACA) campuses, with the opportunity to participate in up to five full weeks of camp, and served a wider age range. Prior to the COVID pandemic, camp was only offered at three Austin Independent School District campuses, with one four-day week of camp at each campus.
- In FY22 Youth and Family Center Care Coordination teams and school campus staff fully resumed in-person contact. Enrolled families re-engaged in intensive services and in-person family teamwork. Families requested trauma base therapy, community-based mentoring, and basic needs assistance most often.

# CDBG Special Needs Assistance : Senior Services



## Family Eldercare - CDBG Financial & Housing Stability:

- Serves people 55 years of age or older who have low income and live within Austin Full Purpose Jurisdiction
- Provides financial and housing-focused services that promote aging in place and prevent abuse, neglect, and exploitation of seniors.
  - case management
  - bill payer services
  - general public benefits enrollment assistance or specialized assistance for SSI/SSDI income
  - housing stabilization services including rapid re-housing, homelessness prevention, and housing retention.

# CDBG Special Needs Assistance : Senior Services (continued)

## FY 21-22 Highlights

- 270 clients served, 54% over goal of 175.
- Funding from Texas Department of Housing & Community Affairs (TDHCA) added capacity to expand staffing and services to additional CDBG-eligible clients for housing stabilization through case management, benefits enrollment, and resource connection.
- 95% of Financial and Housing Stability clients reported that their housing was either stable or improved, and that their basic needs were being met.
- Housing instability among local older adults and persons with disabilities has exponentially increased, and Family Eldercare's staff have been working strategically to accommodate the increased need through allocating more staff with specialized training.

## Changes in FY 22-23

CDBG no longer funds Family Eldercare's rapid rehousing services, which Family Eldercare has merged into other programs.



# HOME-ARP Update

# HOME-ARP Summary

- In March 2021, President Biden signed the American Rescue Plan (ARP) into law, which provides \$1.9 trillion in relief to address the continued impact of the COVID-19 pandemic.
- To address need for housing assistance and supportive services, Congress appropriated \$ 5 billion in ARP funds to be administered through the HOME grant to perform activities that primarily benefit individual and families who are homeless, at risk of homelessness, or other vulnerable populations.
- The following activities are eligible for funding by HOME-ARP:
  - development and support of affordable housing
  - tenant-based rental assistance
  - provision of supportive services
  - acquisition and development of non-congregate shelter units
  - planning and administration



# HOME-ARP Fund Allocations

	Funding Amount
Supportive Services	\$725,064.20
Acquisition & Development of Non-Congregate Shelters	\$8,000,000
Development of Affordable Rental Housing	\$1,000,000
Administration & Planning	\$1,716,187.80
Total HOME-ARP Allocation	\$11,441,252

Source: City of Austin Housing &  
Planning Department

# HOME-ARP Funds Preference/Prioritization

- *“Non-Congregate Shelter:* The City of Austin will apply a preference for households, either single or multi-member households, experiencing homelessness (QP1).”
- *“Rental Housing Units Created Through Non-Congregate Shelter Conversion:* The City of Austin will apply an eligibility preference to individuals and households experiencing homelessness (QP1) and/or fleeing or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking (QP3).”

# HOME-ARP Fund Preference/Prioritization

- *“Development of Affordable Rental Housing:* The City of Austin will apply an eligibility preference to households experiencing homelessness (QP1) and/or fleeing or attempting to flee, domestic violence, dating violence, sexual assault, stalking or Human Trafficking (QP3), as defined by HUD in Notice CPD-21-10. “



# Action Plan Timeline

# Community Needs Assessment 2023

Date	Action
<b>Monday March 6</b>	<b>Start of Community Needs Assessment – Public Input/Speak Up page launches, press releases sent out</b>
Wednesday March 8	Early Childhood Council
Friday March 10	Mayor’s Committee on People with Disabilities
Monday March 13	Austin Area Urban League
Tuesday March 14	Austin Home Repair Coalition
Wednesday March 15	Integral Care
Thursday March 16	BASTA – Building & Strengthening Tenant Action
Friday March 17	Caritas
Tuesday March 21	Asian American Quality of Life Advisory Commission
<b>Thursday March 23</b>	<b>City Council – Conduct a Public Hearing for Community Needs</b>
Friday March 24	Google Fiber (Broadband Provider)
Monday March 27	HIV Planning Council Business Meeting
Tuesday March 28	Hispanic/Latino Quality of Life Advisory Commission
Wednesday March 29	Housing Authority of the City of Austin
Friday March 31	SAFE Alliance
Monday April 3	ECHO Leadership Council
Tuesday April 4	African American Resource Advisory Commission
Wednesday April 5	Catholic Charities of Central Texas
Friday April 7	Central Health
Friday April 7	City of Austin Staff: Displacement Prevention
Monday April 10	Austin/Travis County Reentry Roundtable Planning Council
Tuesday April 11	LifeWorks Austin
<b>Tuesday April 11</b>	<b>Community Development Commission – Conduct a Public Hearing for Community Needs</b>
Wednesday April 12	Commission on Aging
Wednesday April 12	City of Austin Watershed Protection Staff
Wednesday April 12	Community Technology & Telecommunications Commission
Thursday April 13	LGBT Quality of Life Advisory Commission Housing Work Group
Thursday April 13	City of Austin Staff: Emergency Management
<b>Saturday April 15</b>	<b>End of Community Needs Assessment</b>

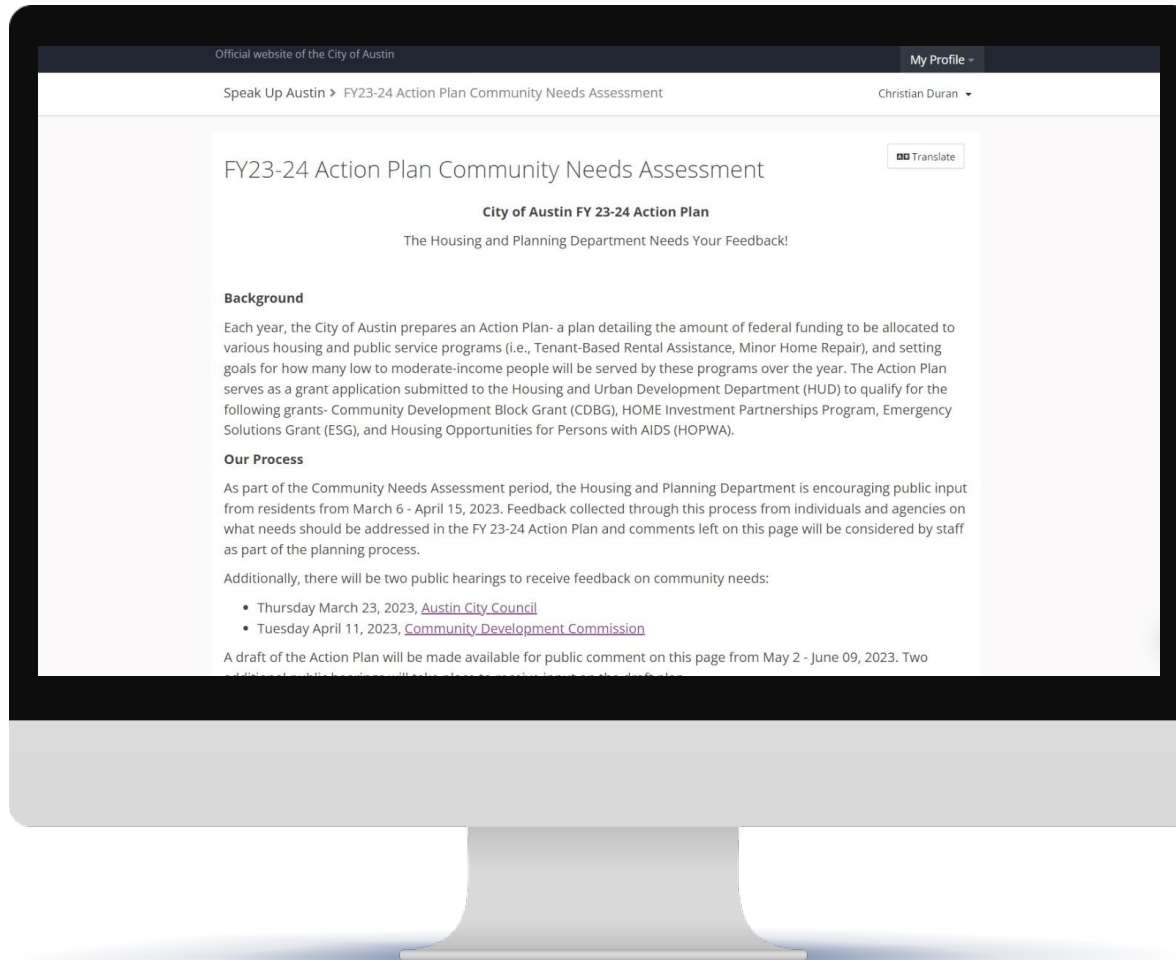


# Public Comment Period 2023

Date	Action
Tuesday May 2	Start of Public Comment Period (Draft Action Plan Published)
Tuesday May 9	Community Development Commission - Public Hearing
Thursday May 18	City Council – Set a Public Hearing for Public Comment
Thursday June 8	City Council - Conduct a Public Hearing for Public Comment
Friday June 9	End of Public Comment Period
Tuesday June 13	Community Development Commission – Final Recommendations
Thursday July 20	City Council - Final Action
Wednesday August 9	HPD SUBMITS ACTION PLAN TO HUD VIA IDIS
Wednesday August 16	ACTION PLAN DUE TO U.S. DEPARTMENT OF URBAN HOUSING AND DEVELOPMENT







[www.publicinput.com/housingneeds](https://www.publicinput.com/housingneeds)

# Questions?

Chris Duran

Research Analyst Senior

City of Austin Housing Department

[christian.duran@austintexas.gov](mailto:christian.duran@austintexas.gov)