Recommendation for Action

File #: 23-1872, **Agenda Item #:** 10. 5/4/2023

Posting Language
Authorize negotiation and execution of a contract for a log data observability platform with Freeit Data Solutions, Inc., for a term of three years in an amount not to exceed $750,000.

[Note: This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C (Minority Owned and Women Owned Business Enterprise Procurement Program). For the goods and services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established].

Lead Department
Financial Services Department.

Client Department(s)
Communications and Technology Management.

Fiscal Note
Funding in the amount of $237,090 is available in the Fiscal Year 2022-2023 Operating Budget of Communications and Technology Management. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:
Multiple contractors within this cooperative purchasing program were reviewed for these goods and services. The Financial Services Department has determined this contractor best meets the needs of the department to provide the goods and services required at the best value for the City.

For More Information:
Inquiries should be directed to Kate Thepuatrakul, at 512-978-1710, or Kate.Thepuatrakul@austintexas.gov <mailto:Kate.Thepuatrakul@austintexas.gov>.

Additional Backup Information:
The contract will provide a log data observability platform delivered in a hybrid software as a service model. The Cribl Log Observability platform allows users to collect the logs and other metrics from many applications into one place for a better analysis. As Communications and Technology Management continues to strive for excellence in both information technology (IT) hygiene and log management and compliance, additional tools are needed to be able to optimize the large amount of IT logging data that is generated each day. The platform enables the users to archive data using lower cost cloud storage instead of storing the data on more expensive local storage.

The State of Texas Department of Information Resources cooperative establishes competitively bid contracts that can be utilized by the State and other government agencies through a cooperative agreement. Cooperative agreements save taxpayer dollars by leveraging the State's volume-buying power to drive down

costs on hundreds of contracts through a streamlined cooperative purchasing program.