Recommendation for Action

File #: 23-1823, **Agenda Item #:** 10. 6/1/2023

Posting Language
Approve on second reading an ordinance renewing a non-emergency medical transfer franchise to Acadian Ambulance Service, Inc. under City Code Chapter 10-2 (The public hearing for this item was held and closed on May 18, 2023).

Lead Department
Emergency Medical Services.

Fiscal Note
This item has no fiscal impact.

Prior Council Action:
August 30, 2007 - Council granted Acadian Ambulance Service, Inc. an initial franchise for a five-year term.

August 2, 2012 - Council granted Acadian Ambulance Service, Inc. a second franchise renewal for a five-year term.

December 7, 2017 - Council approved Ordinance No. 20171207-063 granting Acadian Ambulance Service, Inc. a third franchise renewal for a five-year term.

February 9, 2023 - Council approved a license agreement with Acadian Ambulance Service, Inc. for a limited term and waiving City Code Chapter 14-11 (Use of Right of Way) and Section 10-2-60 of Chapter 10-2 (Medical Transfer Services) to allow time to negotiate and execute the agreement.

May 4, 2023 - Council set a public hearing to consider the application submitted by Acadian Ambulance Service, Inc.

May 18, 2023 - Council conducted a public hearing to approve the franchise agreement for Acadian Ambulance Service, Inc. on first reading.

For More Information:
Robert Luckritz, Emergency Medical Services Chief 512-972-7201.

Additional Backup Information:
The purpose of this RCA is to request that Council approve the franchise agreement for Acadian Ambulance Service, Inc. on the second reading.

Acadian Ambulance Service, Inc. has held a franchise with the City of Austin since October, 2007. On June 1, 2022, Austin-Travis County EMS (ATCEMS) received an application from Acadian Ambulance Service of Texas, Inc., requesting a renewal of the franchise for another five-year term. All the required application elements have been submitted and the application fee has been paid in full.

In order for a private ambulance company to provide non-emergency transfer services within the limits of the City of Austin, the provider must hold a franchise from the City. Non-emergency transfers typically occur between skilled nursing facilities, hospitals, and private residences and are usually prescheduled by medical personnel. Currently, four companies hold such franchises, Acadian Ambulance Service, Inc. (Acadian), American Medical Response of Texas Inc. (AMR), Allegiance Ambulance and City Ambulance.