

Austin Animal Center

Austin Animal Center Data and Reporting

Part 1: Data

Statements from February 2023 AAC Commission Meeting

“All the shelters are seeing less adoptions and more animals coming in since the pandemic. The exit rates. Less adoptions. Rescue partners can take less. Less transfers.....We only have so many kennels that you know being a municipal shelter we’re not a sanctuary...A lot of people think no kill thinks a dog can live here 10 years until its natural death.”

-AAC Director Don Bland

What we've heard from AAC

A high number of people are giving up their pets due to housing restrictions and economic challenges.

Fact: The number of animals being surrendered by their owners was the lowest in history except for 2020.

We don't have enough staff or money to be successful.

Fact: 2022 intake was just 60% of 2019 intake and AAC has 10 more staff positions and a budget that is approximately \$4,000,000 greater than in 2019

There are not enough people adopting.

Fact: Adoptions as a percentage of total outcomes has increased from 37% to 53%

Summary of data findings

- The current capacity and length of stay problems at AAC are NOT caused by any of the following:
 - Increase in intake (there has been a sharp decrease)
 - Increase in pets surrendered by their owners (owner surrenders are near historical lows)
 - Intakes outpacing outcomes (intakes and outcomes are closely aligned year-over-year)
 - Lack of adoptions (adoptions as a percentage of intakes and a percentage of outcomes are up, meaning relative to intake MORE people are adopting)
 - Lack of transfers (transfers relative to intakes have remained relatively consistent)
 - Lack of staffing (staffing is higher than in years when intake was nearly double what it was in 2022)
 - Lack of funding (the budget is 4 million dollars higher than when intake was nearly double what it was in 2022)

Annual Data Trends

Changes between 2019 and 2022

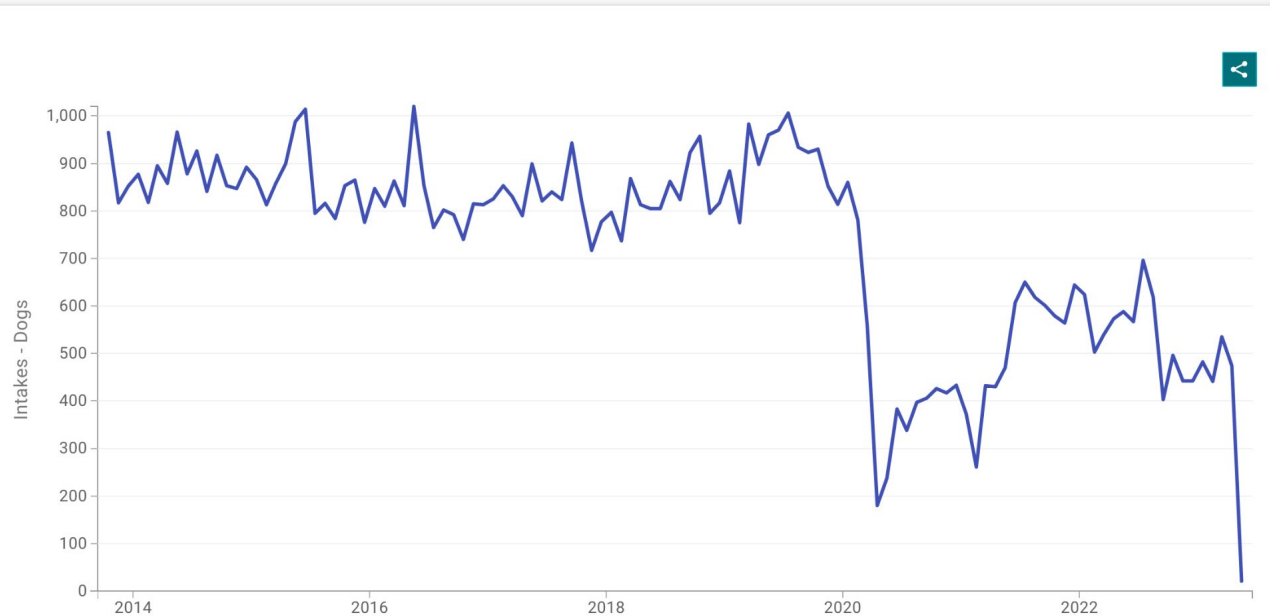
	2019	2022	Percentage change
Intakes	19,670	11,161	-43%
Dog intakes	10,891	6,476	-40%
Dog adoptions	5,630	3,398	-40%
Dog RTO	671	186	-62%

2014 to 2023 Dog Intakes - AAC open data portal

Austin Animal Center Dog Intakes - Chart

Export

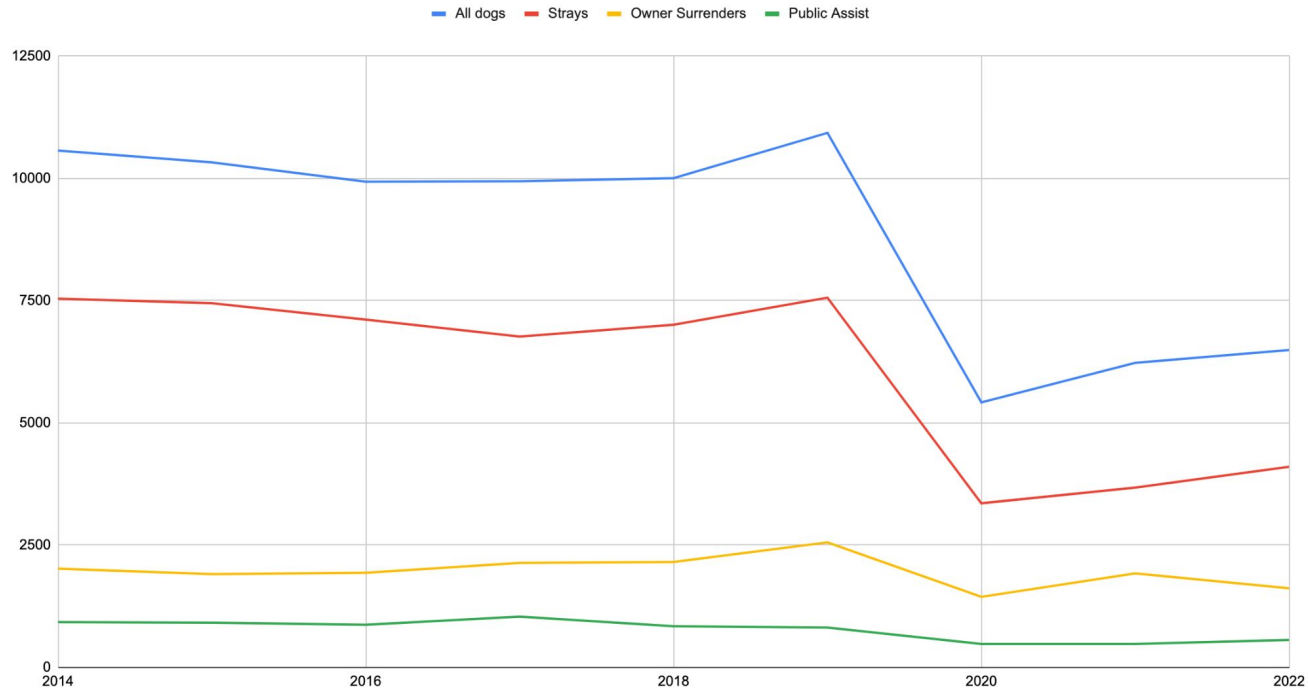
More Info ▾



Intakes by type 2014 to 2022

Austin Animal Center Dog Intakes 2014-2022

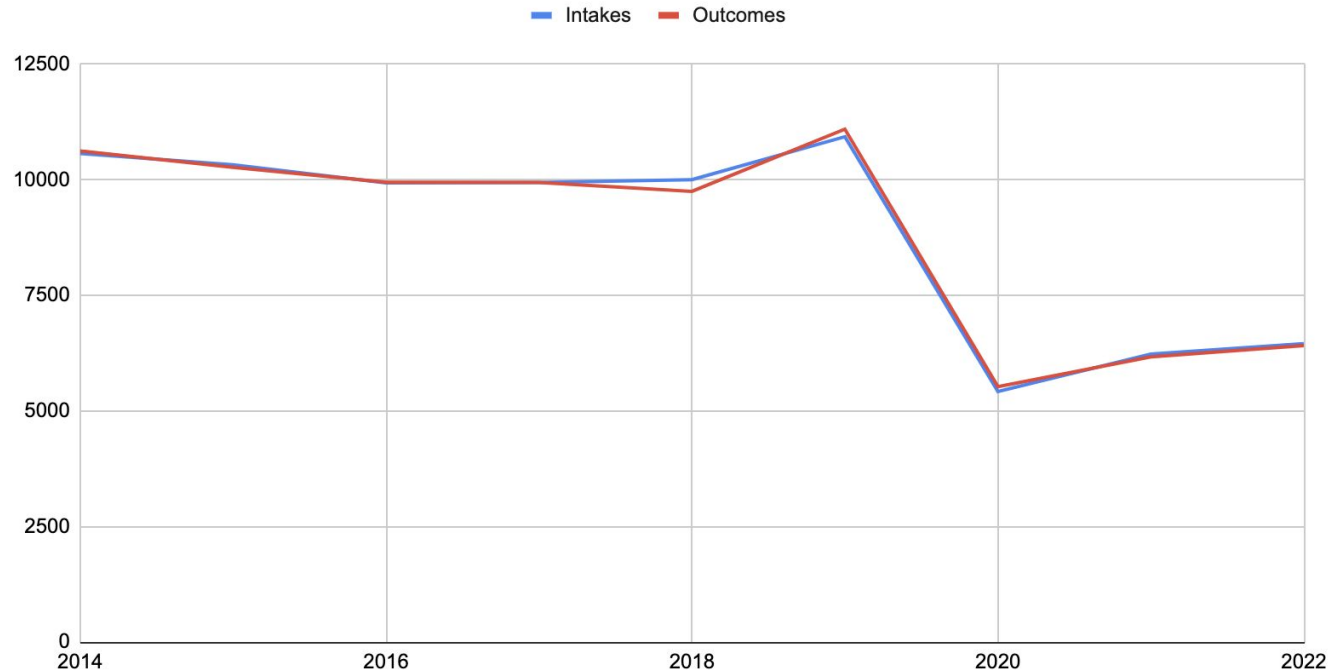
Source: City of Austin Open Data Portal Austin Animal Center Intakes



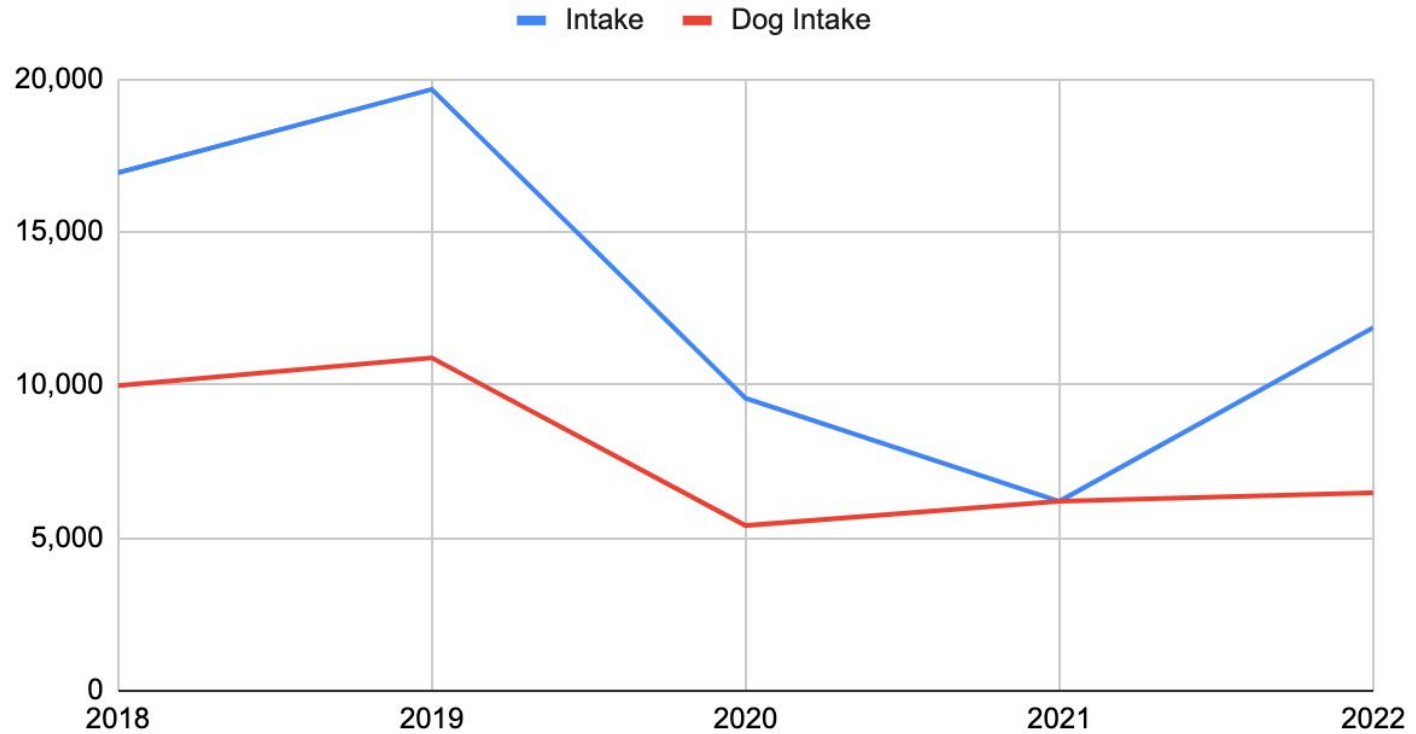
Intakes and outcomes

Austin Animal Center Dog Intakes and Outcomes

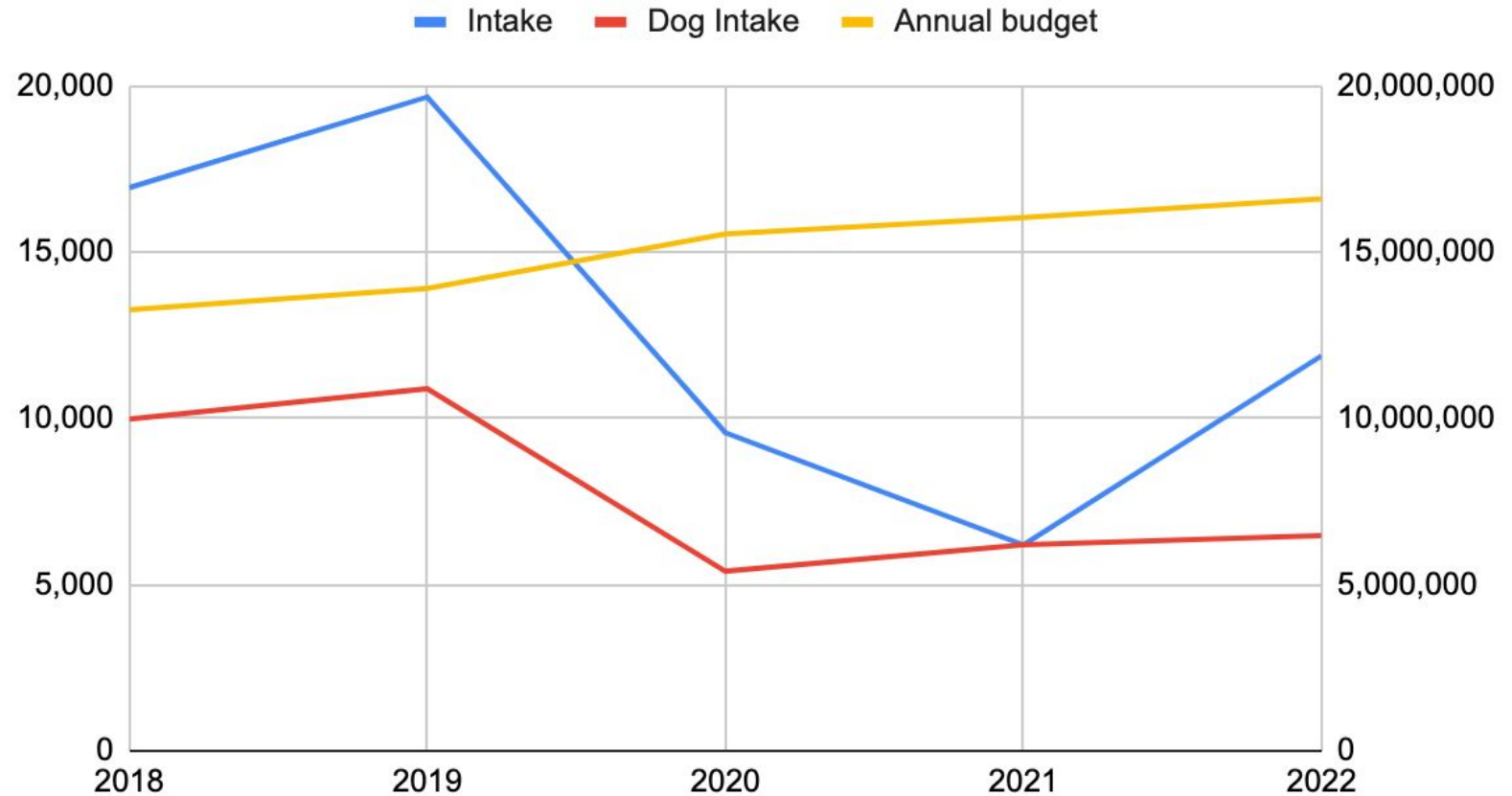
Source: City of Austin Open Data Portal



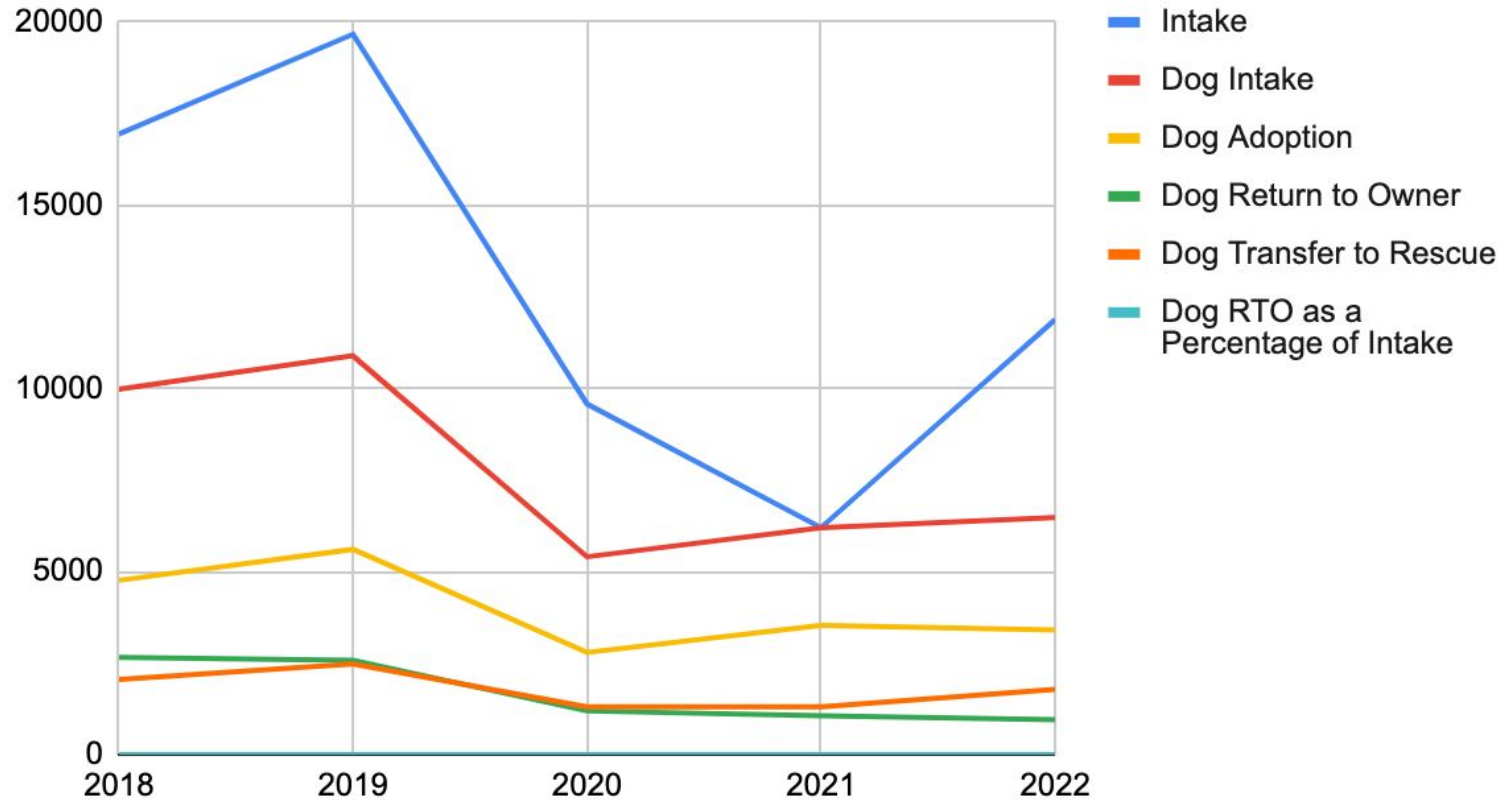
Austin Animal Center Annual Intake



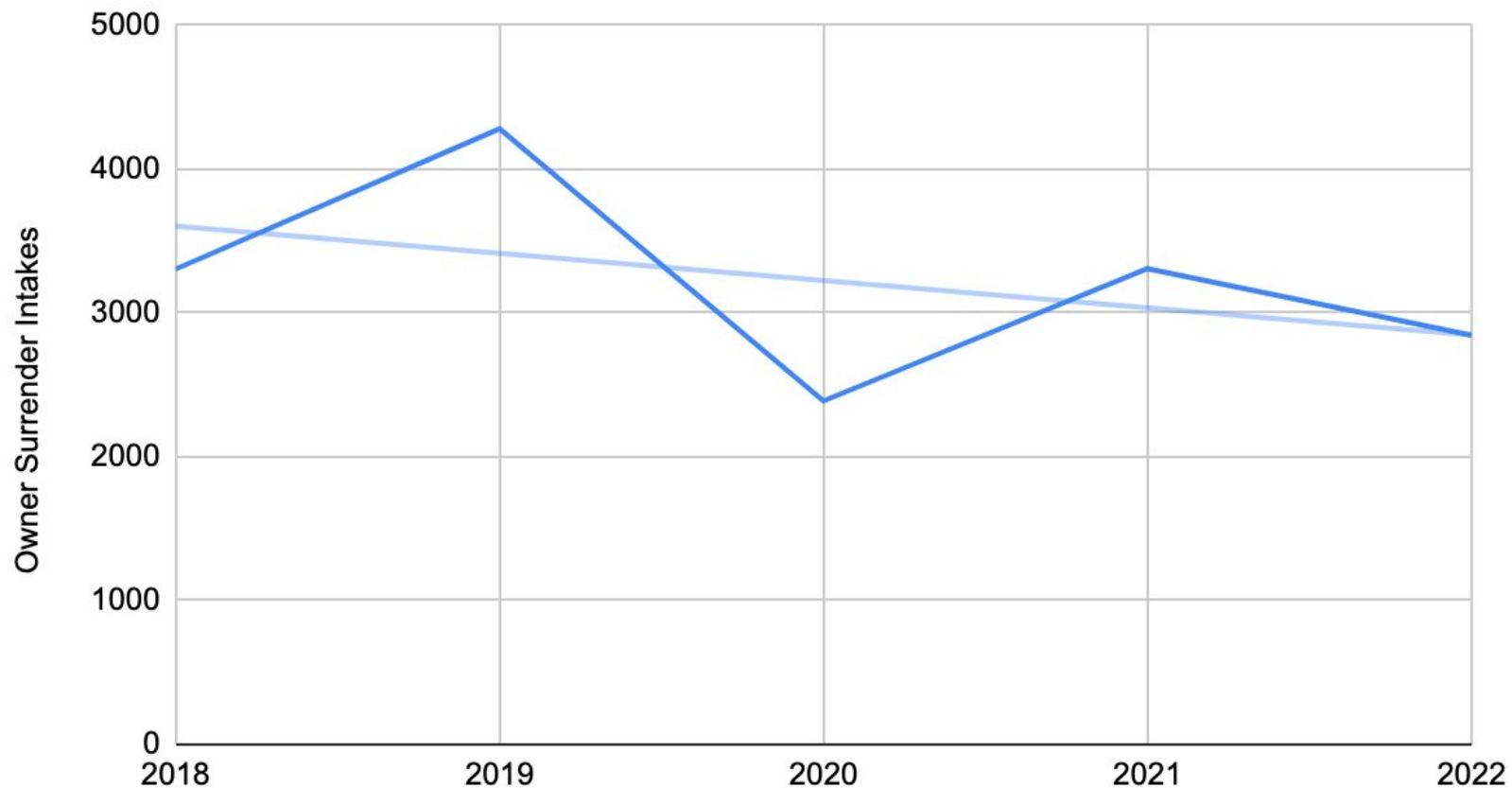
Austin Animal Center Budget and Intake Trends



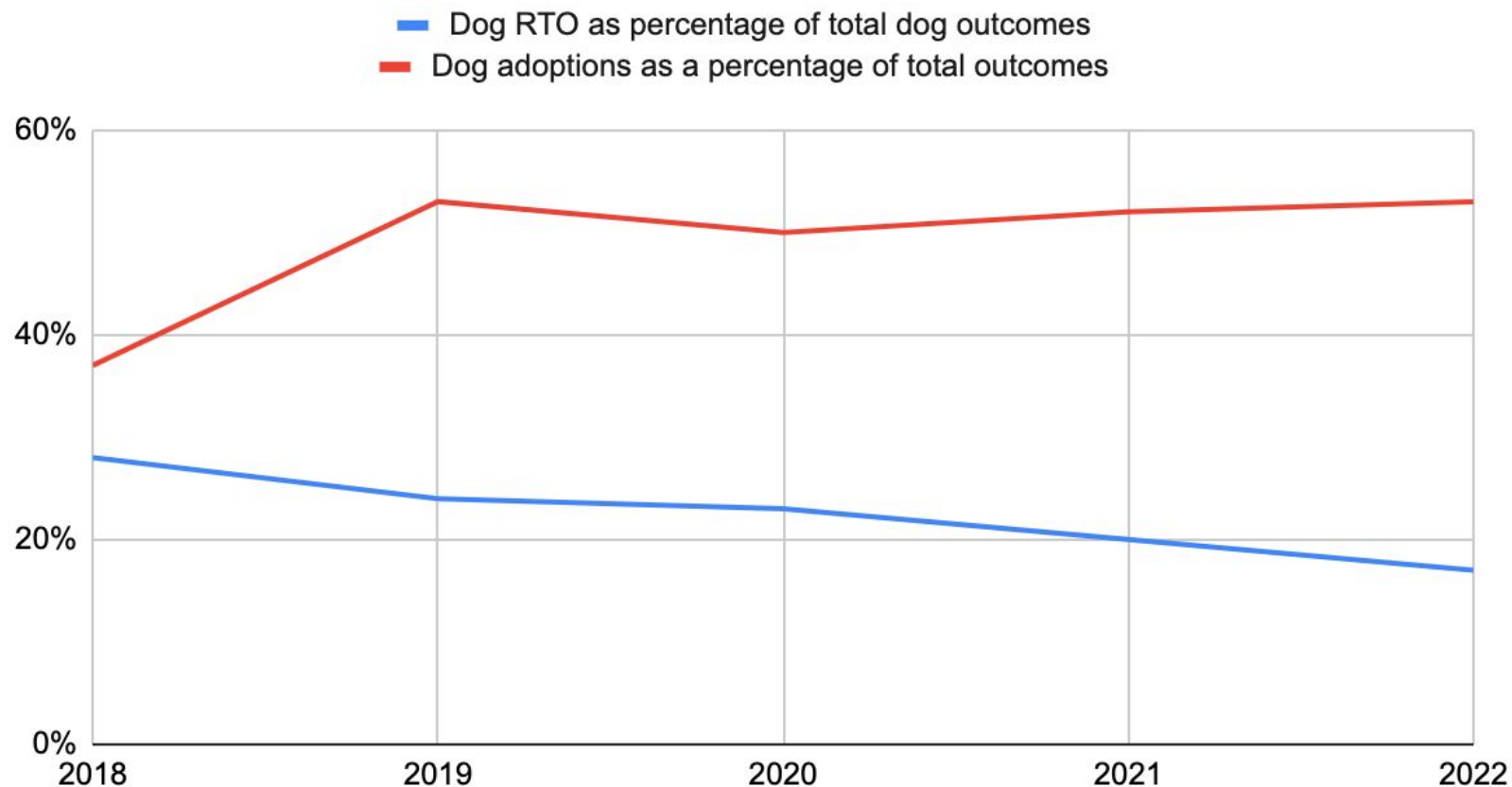
Dog Outcomes by Type 2018 to 2022



Owner Surrender Intakes 2018 to 2022

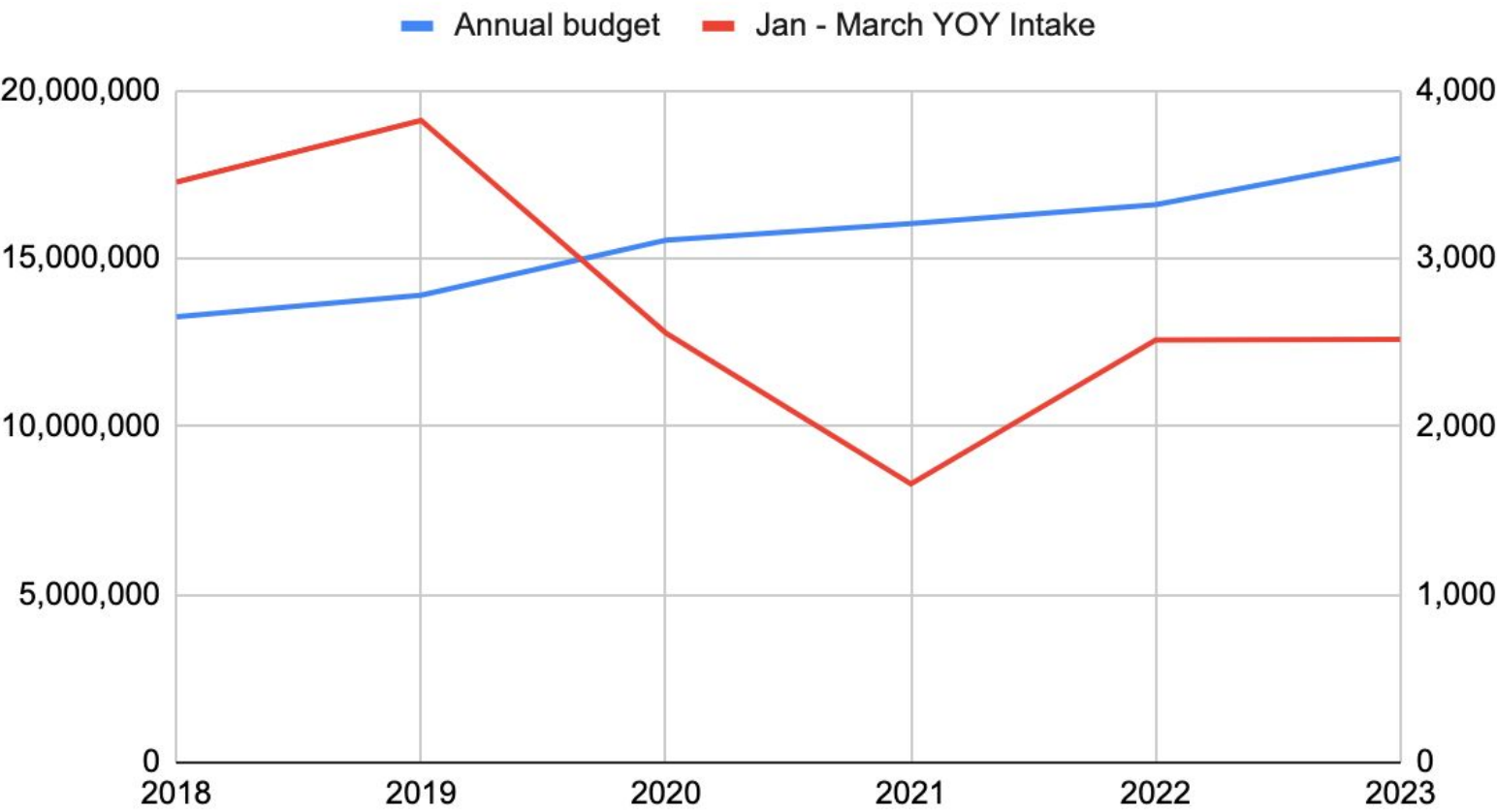


Dog outcomes as a percentage of total outcomes



Trends using first quarter to include 2023

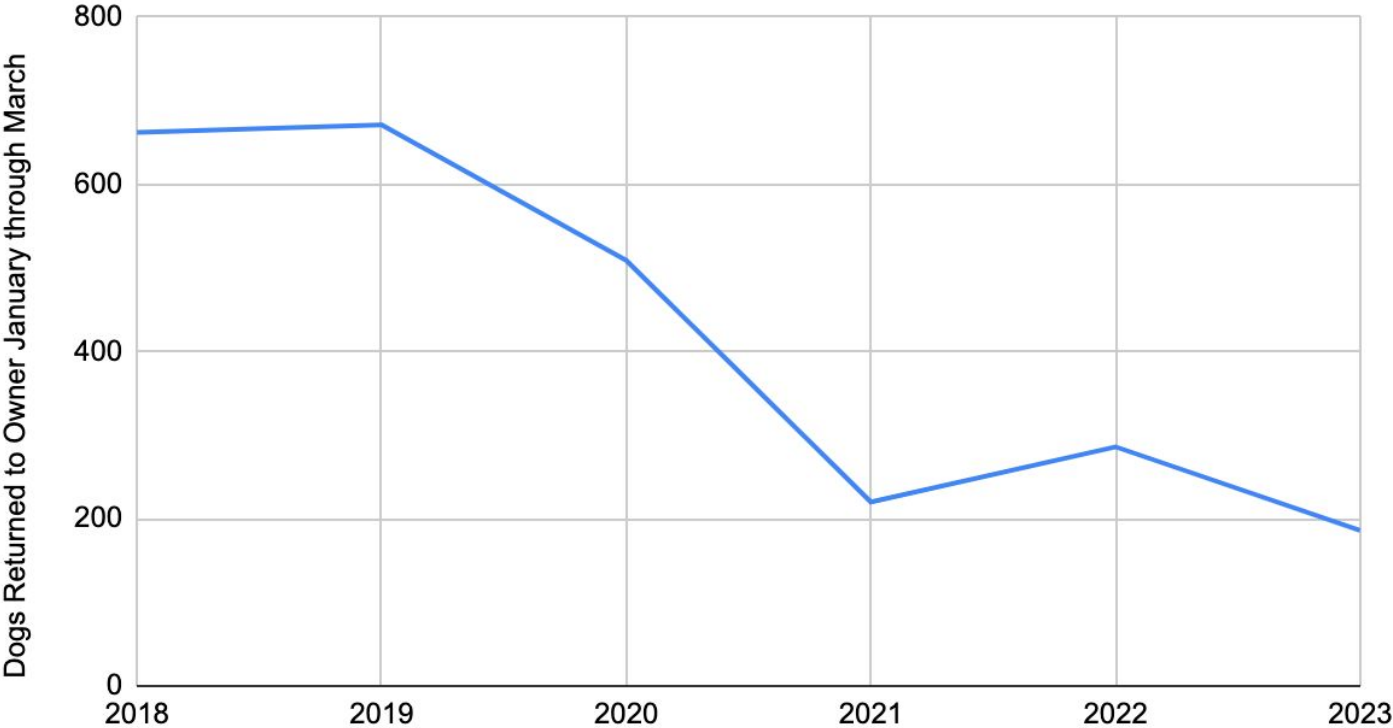
Budget and Jan - March Intakes Over Six Years



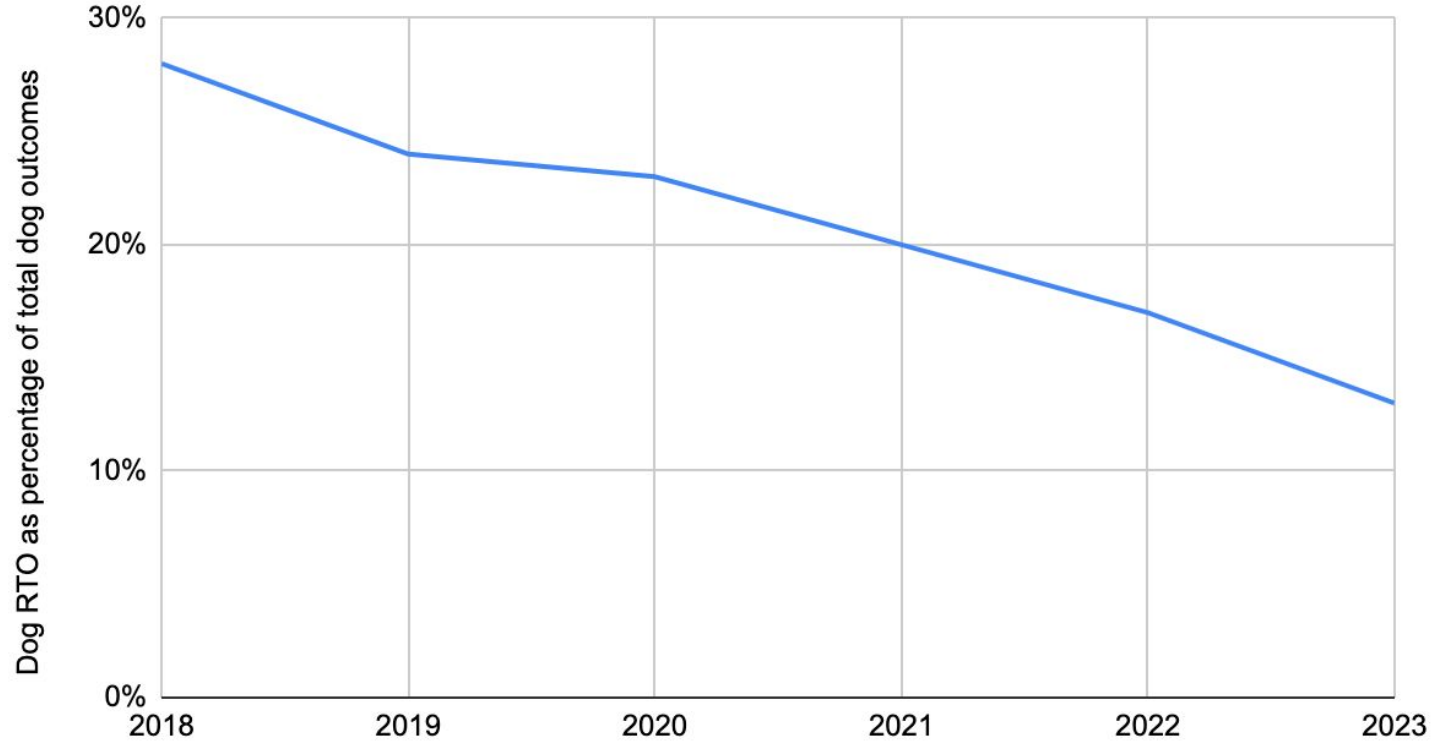
Jan - March YOY Intake and Full time positions



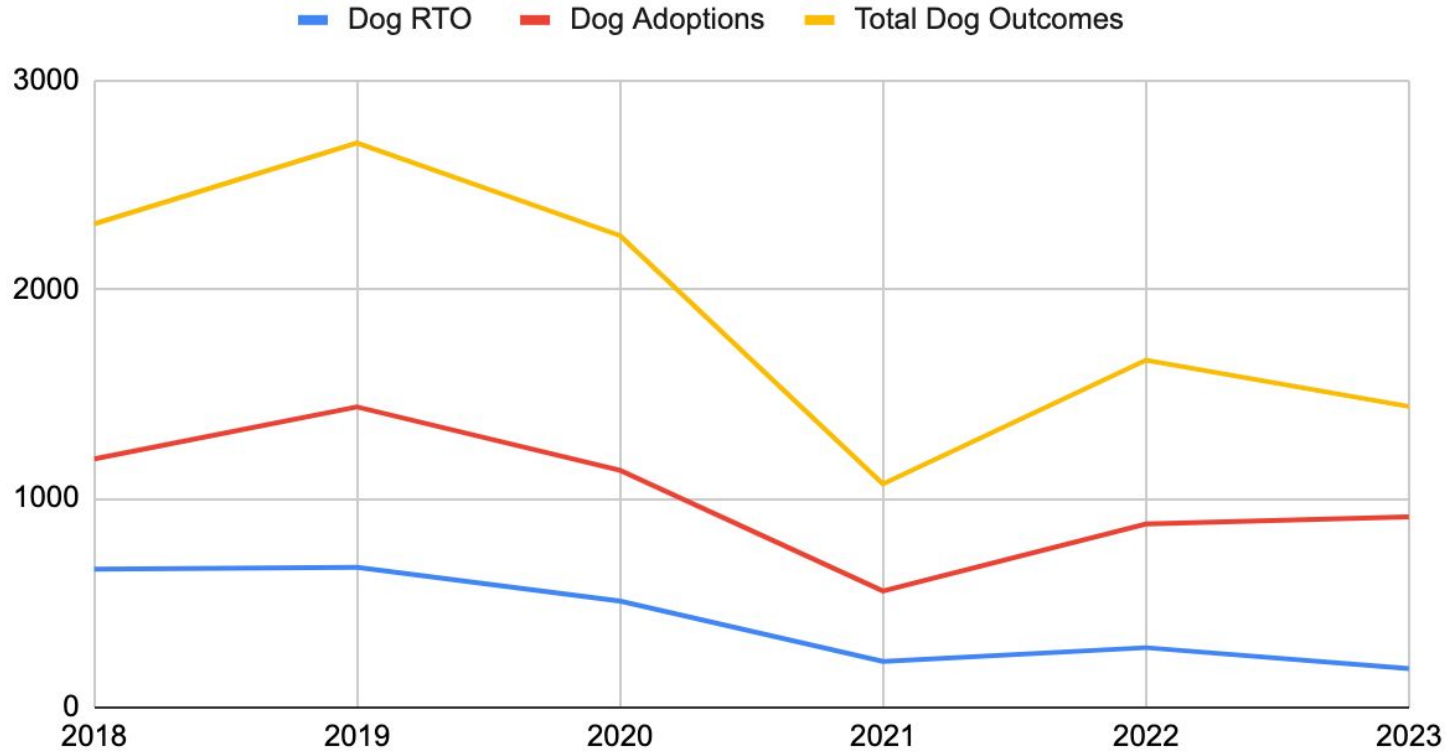
Dogs returned to owner (RTO) Jan through March



Dog RTO as percentage of total dog outcomes

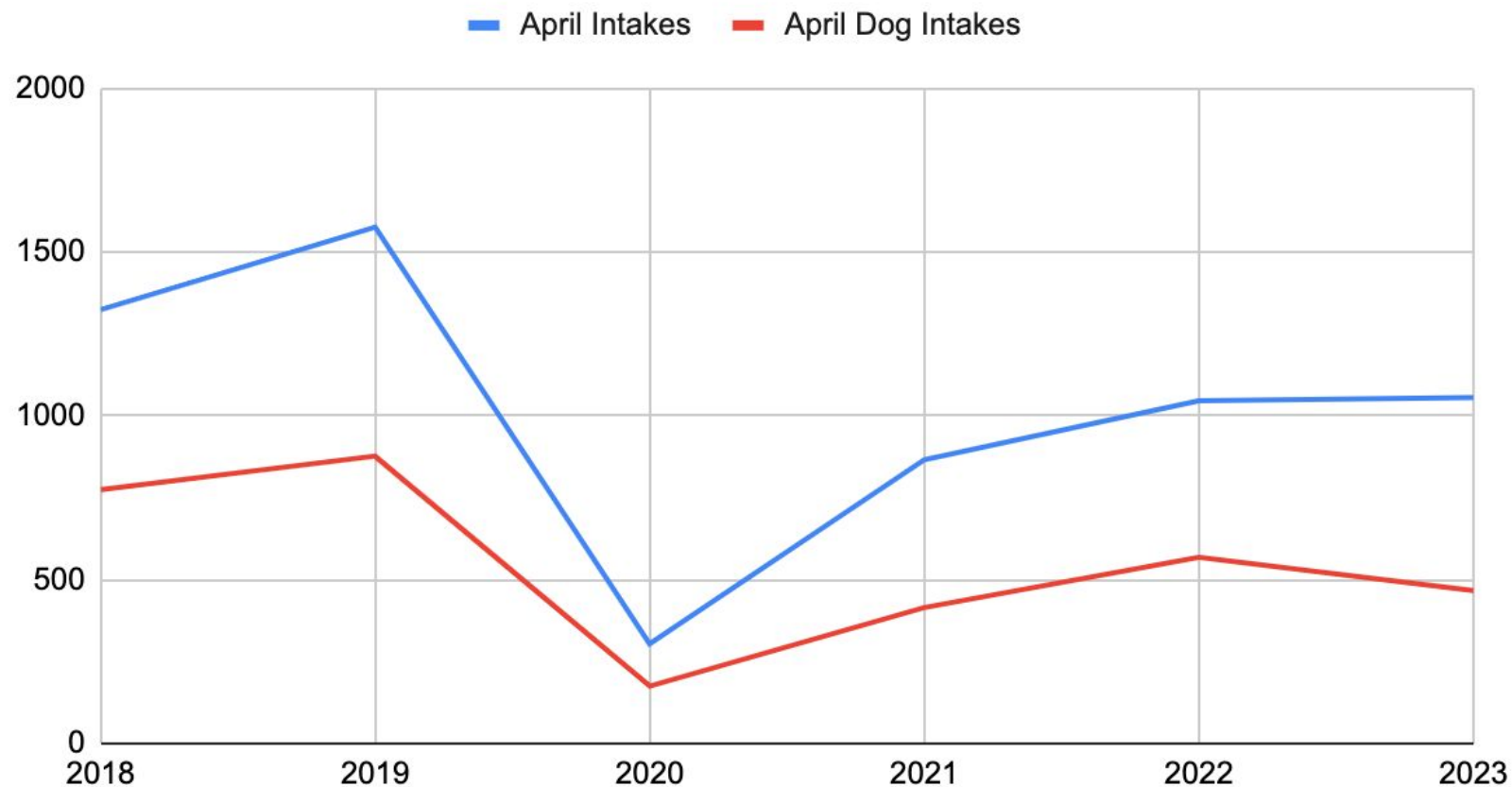


Dog Outcomes January through March

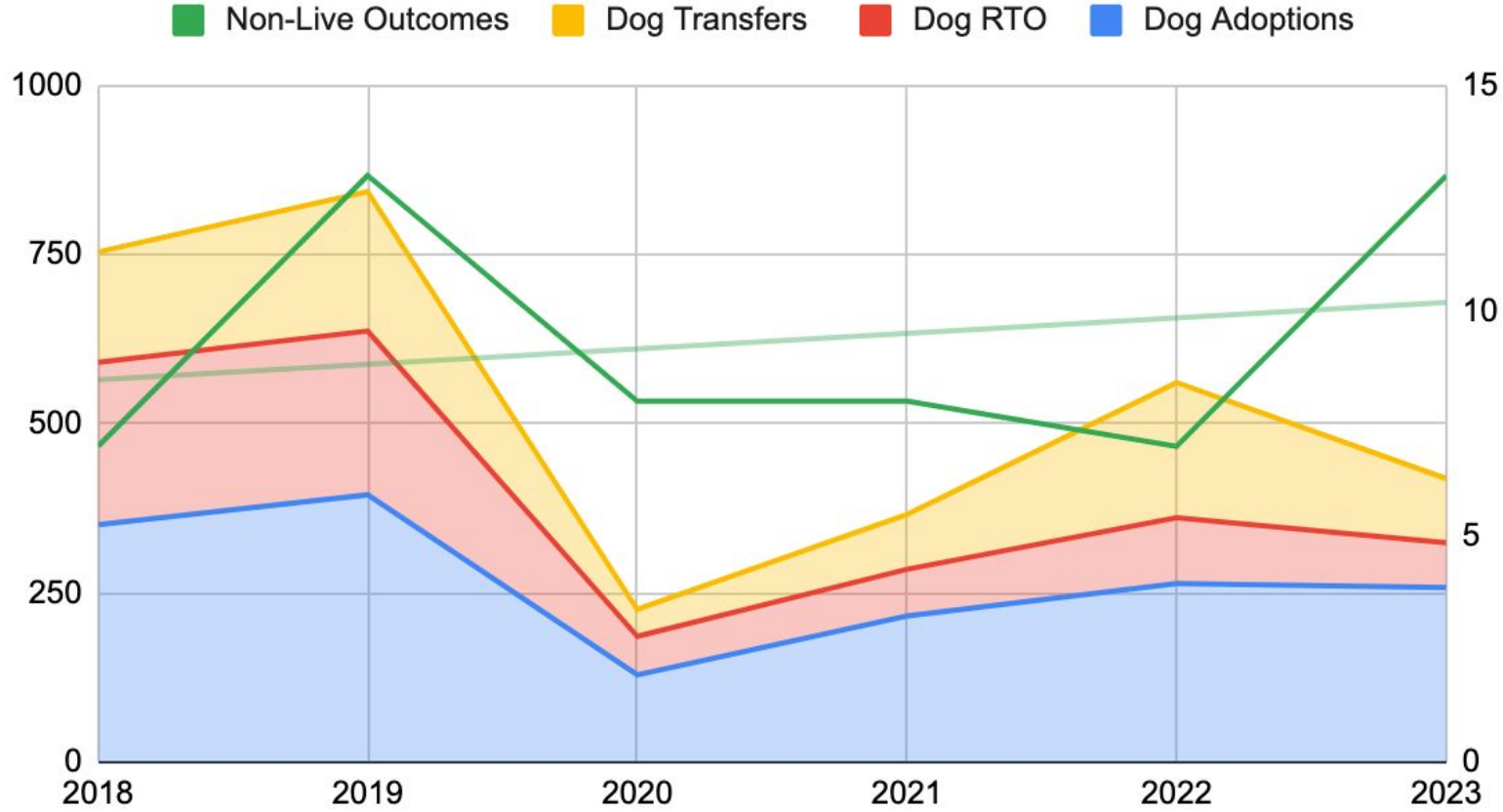


AAC April Intake and Outcome Data

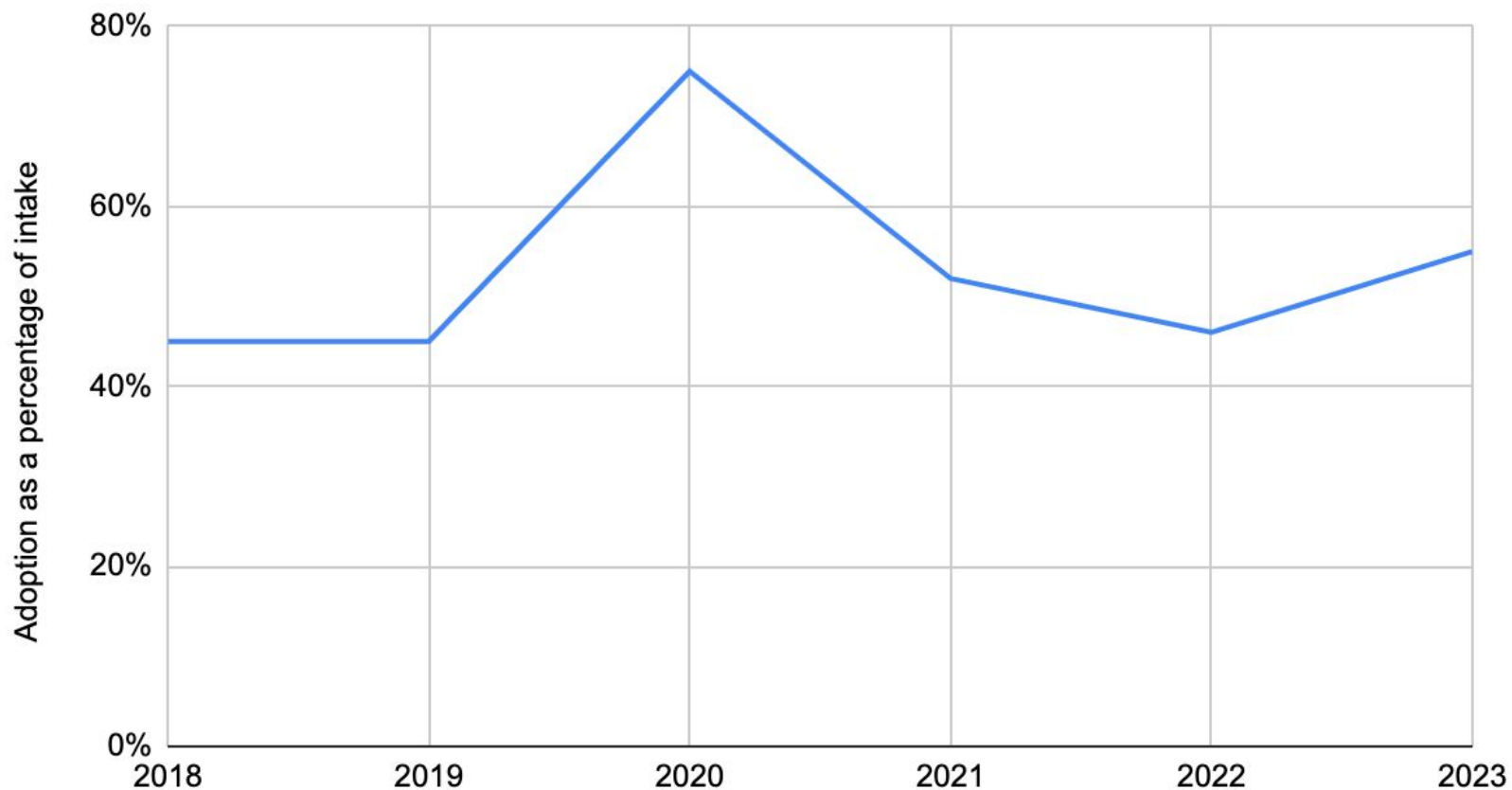
AAC April Intakes



AAC April Dog Outcomes

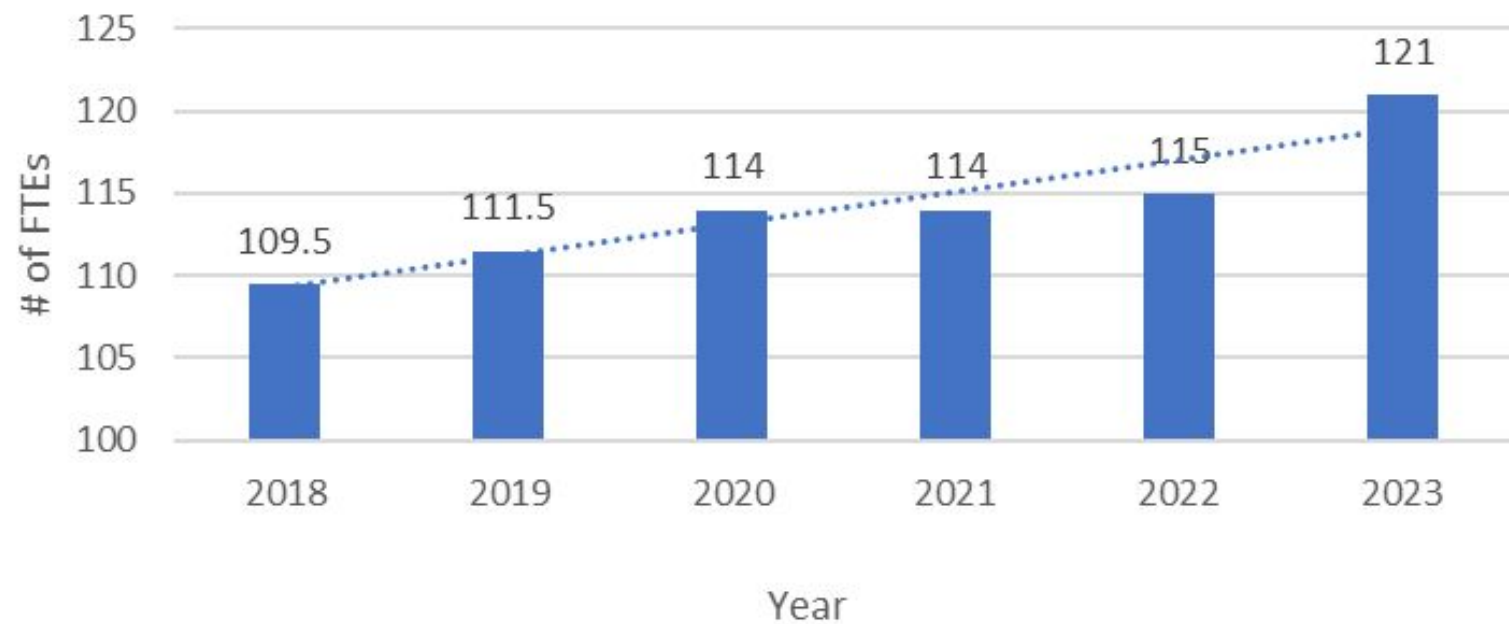


Dog adoptions as a percentage of total intake



AAC Budget

AAC FTEs per Year



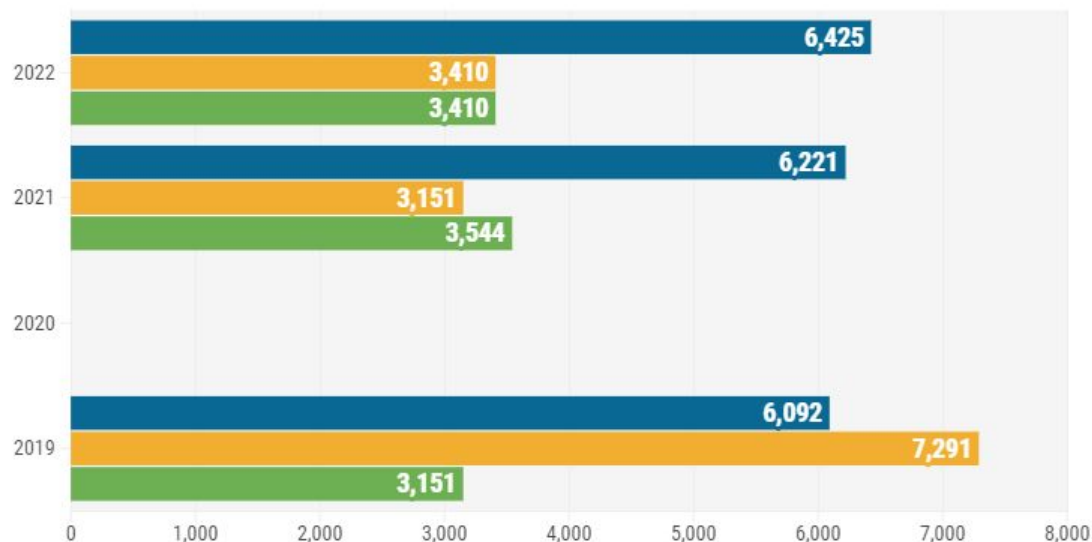
Number of Dogs Arriving and Leaving

Houston Humane

WilCo

Austin Animal

Dogs Arriving Dogs Leaving Adoptions

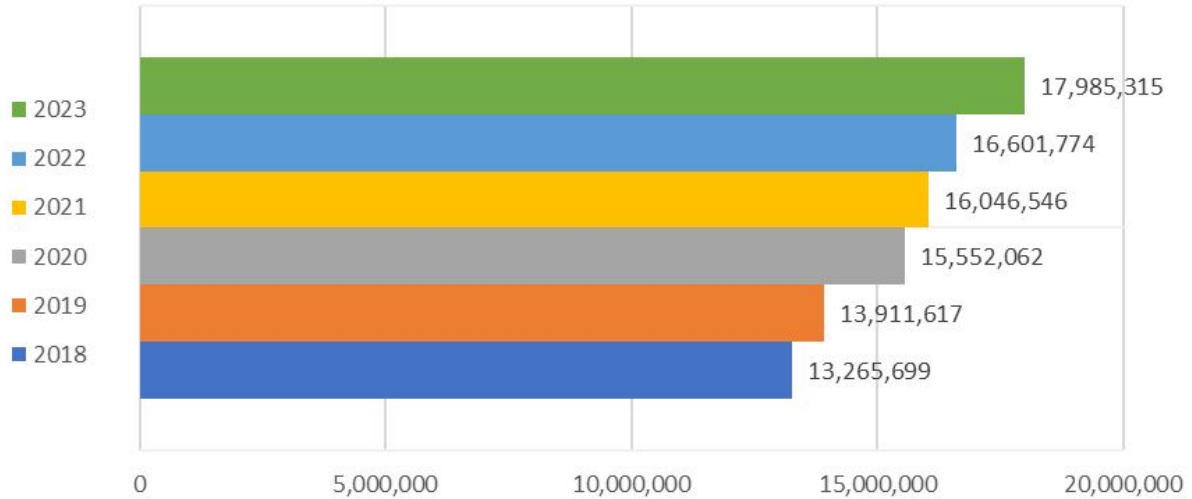


Source: Austin Animal Center, Houston Humane Society, Williamson County Regional Animal Shelter • Chart created by Ivy Fowler, KXAN

Adoptions data make up part of total number of dogs leaving

TR



AAC Approved Budget per Year



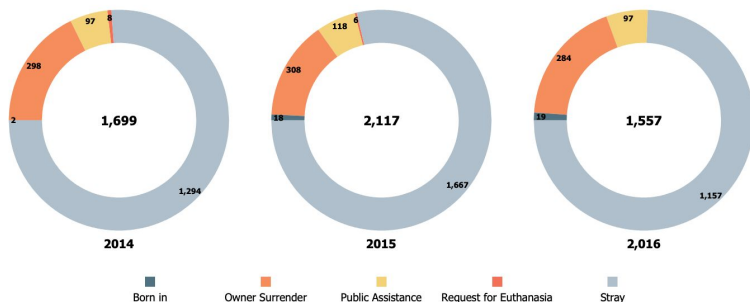
Part 2: Monthly Reporting

Austin Animal Center Reports until 2021







Austin Animal Center June 2014 to 2016 Intakes

	2014			2015			2016		
	Cat	Dog	Total	Cat	Dog	Total	Cat	Dog	Total
  Born in	0	2	2	4	14	18	0	19	19
Owner Surrender	131	167	298	121	187	308	122	162	284
Public Assistance	18	79	97	15	103	118	24	73	97
Request for Euthanasia	3	5	8	1	5	6	0	0	0
Stray	669	625	1,294	962	705	1,667	557	600	1,157
Total	821	878	1,699	1,103	1,014	2,117	703	854	1,557

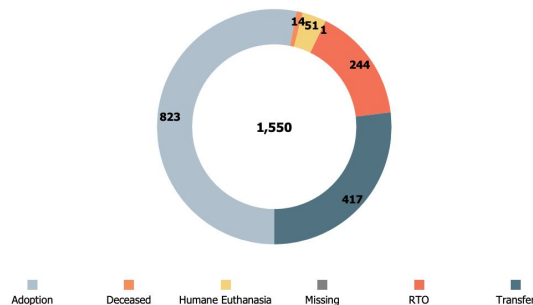
Yearly June Intakes by Intake Type



Austin Animal Center June 2016 Outcomes

	 Neonatal Kitten	 Kitten	 Adult Cat	 Neonatal Puppy	 Puppy	 Adult Dog	Total
Adoption	0	275	104	0	184	260	823
Deceased	4	4	1	4	0	1	14
Humane Euthanasia	7	11	13	1	6	13	51
Missing	0	1	0	0	0	0	1
RTO	4	3	24	9	24	180	244
Transfer	99	62	100	32	40	84	417
Total	114	356	242	46	254	538	1,550

Outcomes by Outcome Type



Age Breakdown

Neonatal

  under 6 weeks old

Kitten/Puppy

  6 weeks to under 1 year old

Adult

  at least 1 year old

Reports as they are presented now



What was shared with the commission before 2021?

1. Data report (used to be called Monthly Data Report)
2. Narrative report (used to be called Animal Services Report)
3. Supplemental docs (eg. budget presentation, new policy documents, briefings)

Field Services

- Animal protection officers responded to 1,490 priority 1 calls, including 381 injured animals and 188 bite investigations.
- 108 community animals were spayed/neutered and vaccinated through outreach efforts.
- Animal protection officers organized outreach efforts to Thoroughbred Farms, which was evacuated during heavy rainfall May 26 – 27. Officers brought pet food, dog houses and other supplies to residents.
- Officers gave two bite prevention presentations to Austin Water Utility.
- Public health educators and Animal Protection Officers gave 13 additional presentations, presented two Responsible Pet Owner classes, gave seven Spanish language interviews and attended seven community events.

Volunteer, Foster and Rescue Programs

- 152 new volunteers attended 12 information sessions.
- 441 volunteers served 4,286 hours and 12 groups served 300 hours.
- Nine community service volunteers served 114 hours.
- Several classes and trainings were held for volunteers including shelter software training, customer service training for adoption ambassadors, creative team volunteer training, beginner and advanced dog handling and cat handling training.
- The foster program processed 251 new applications.
- As of May 3, there were 743 approved foster families and 668 animals housed in 337 foster homes.
- 34 foster families attended orientations.
- 25 rescue partners took 488 pets in May, with Austin Pets Alive! pulling 388 and Austin Humane Society pulling 54.

Examples of monthly reports from other cities

Dallas Animal Services monthly report card

DALLAS ANIMAL SERVICES

Department Shelter Fact Sheet March 2023

Volunteer Activity						
	Fiscal Year End 2021/22	Fiscal YTD 2021/22	Fiscal YTD 2022/23	March 2022	March 2023	Current Month Variance
Individual Volunteers	886	538	639	214	246	32
Volunteer Hours	13,629	6,825	6,805	1,019	1,165	146
Active Volunteers	632	433	420	185	163	-21%
Spay/Neuter Surgeries						
	Fiscal Year End 2021/22	Fiscal YTD 2021/22	Fiscal YTD 2022/23	March 2022	March 2023	Current Month Variance
Total	9,567	4,441	4,825	689	627	-62
In-House Surgeries	9,567	4,441	4,825	689	627	-62
Spay Neuter Plus	2,325	1,167	1,162	194	190	-4
Specialty Surgeries	526	272	207	41	30	-11
Subsidized Surgeries	N/A	N/A	361	N/A	59	N/A
Dogs	N/A	N/A	3	N/A	2	N/A
Cats	N/A	N/A	358	N/A	57	N/A
Microchipping						
	Fiscal Year End 2021/22	Fiscal YTD 2021/22	Fiscal YTD 2022/23	March 2022	March 2023	Current Month Variance
Microchip	33%	34%	30%	33%	29%	-3%
Dogs already Microchipped at Intake	9%	13%	13%	9%	9%	0%
Cats already Microchipped at Intake	9%	13%	13%	9%	9%	0%
Owned Pets Microchipped Total	1,089	533	565	104	114	10
Over-the-Counter: Dogs	1,023	508	30	100	15	13
Return-to-Home: Dogs			504		23%	-3%
Over-the-Counter: Cats	66	25	6	4	0	-3
Return-to-Home: Cats			25		0	-75%
Pets Microchipped in Field Total	10	8	1	2	0	-100%
Dogs Microchipped in Field	0	8	1	2	0	-100%
Cats Microchipped in Field	0	0	0	0	0	N/A
Fosters						
	Fiscal Year End 2021/22	Fiscal YTD 2021/22	Fiscal YTD 2022/23	March 2022	March 2023	Current Month Variance
Foster Animals	2,518	960	1,299	140	404	264
Dogs	1,100	480	934	78	305	227
Cats	1,418	480	365	62	99	37
SHELTER ACTIVITY						
	Fiscal Year End 2021/22	Fiscal YTD 2021/22	Fiscal YTD 2022/23	March 2022	March 2023	Current Month Variance
INTAKES	8,909	3,510	5,386	651	1,018	367
Shelter Intakes	8,909	3,510	5,386	651	1,018	367
Lost Dog Intakes	3,717	1,370	2,884	337	520	183
Dog Owner Surrender Intakes	2,258	1,022	1,132	182	234	52
**Dog Other Intakes	286	127	127	27	22	-5
Lost Cat Intakes	1,632	508	683	68	188	120
Cat Owner Surrender Intakes	777	387	476	27	42	15
**Cat Other Intakes	35	10	33	0	3	N/A
Other (wildlife, livestock, exotic)	204	86	51	10	9	-1
Field Intakes	10,293	4,919	4,595	798	845	47
Lost Dog Intakes	5,591	2,982	2,778	437	458	21
Dog Owner Surrender Intakes	1,145	563	536	85	89	4
**Dog Other Intakes	1,172	545	498	95	95	0
Lost Cat Intakes	1,188	435	328	77	55	-22
Cat Owner Surrender Intakes	777	387	476	27	42	15
**Cat Other Intakes	35	10	33	0	3	N/A
Other (wildlife, livestock, exotic)	204	86	51	10	9	-1
OUTCOMES	9,263	4,211	4,448	637	600	-37
Adoptions	7,016	3,183	3,411	560	511	-49
Dog - Field	2,098	943	937	69	78	9
Dog - Shelter	149	85	100	8	11	3
Total Return-to-Homes	3,185	1,643	1,612	282	286	4
Dog - Field	922	533	443	79	80	1
Dog - Shelter	2,139	1,051	1,116	193	199	6
Dog Return-to-Home Subtotals	3,061	1,584	1,559	272	279	7
Cat	120	59	51	10	6	-4
Other	124	59	53	10	7	-3
Cat and Others Return-to-Home Subtotals	2,012	1,053	1,359	161	294	133
Rescue Partner Transfer	1,296	717	917	117	195	78
Dogs	652	302	426	42	91	49
Cat	64	34	16	2	8	6
Other	403	99	117	44	58	14
Wildlife Release	148	95	62	7	29	22
Euthanized	3,598	2,258	2,278	264	403	139
Dog	2,447	943	1,905	387	402	15
Cat	307	226	220	38	40	2
Other	344	89	153	24	51	27
Owner Requested Euthanasia	40	22	19	1	6	5
Dog	36	20	15	1	4	3
Cat	4	2	4	0	2	2
Other	0	0	0	0	0	0
Missing and Died in Care	341	148	124	23	37	14
Dog	91	52	77	17	17	0
Cat	216	84	39	9	11	2
Other	34	12	19	4	9	5
OUTCOME Totals	18,990	8,529	10,019	1,419	1,713	294
Live Release Rate for Dogs	81.5%	84.4%	74.8%	81.7%	74.7%	
Live Release Rate for Cats	74.6%	81.8%	84.9%	73.1%	79.4%	
Live Release Rate all Animals	79.0%	83.3%	75.8%	79.7%	74.0%	
Live Release Rate Dogs+Cats	80.0%	83.8%	76.6%	80.6%	75.5%	

Other (wildlife, livestock, exotic)	204	86	51	10	9	-1	-10%
Field Intakes	10,293	4,919	4,595	798	845	47	6%
Lost Dog Intakes	5,591	2,982	2,778	437	458	21	5%
Dog Owner Surrender Intakes	1,145	563	536	85	89	4	5%
**Dog Other Intakes	1,172	545	498	95	95	0	0%
Lost Cat Intakes	1,188	435	328	77	55	-22	-29%
Cat Owner Surrender Intakes	777	387	476	27	42	15	-67%
**Cat Other Intakes	159	73	41	10	2	-8	-80%
Other (wildlife, livestock, exotic)	801	234	356	70	138	68	97%
Dog Intake Totals	14,169	6,609	7,955	1,163	1,418	255	22%
Cat Intake Totals	4,028	1,500	1,619	206	298	92	45%
Other Total Intakes	1,005	320	407	80	147	67	84%
INTAKE Totals	19,202	8,429	9,981	1,449	1,863	414	29%
	Fiscal Year End 2021/22	Fiscal YTD 2021/22	Fiscal YTD 2022/23	March 2022	March 2023	Current Month Variance	Current Month % Change
OUTCOMES	9,263	4,211	4,448	637	600	-37	-6%
Adoptions	7,016	3,183	3,411	560	511	-49	-9%
Dog	2,098	943	937	69	78	9	13%
Cat	149	85	100	8	11	3	38%
Total Return-to-Homes	3,185	1,643	1,612	282	286	4	1%
Dog - Field	922	533	443	79	80	1	1%
Dog - Shelter	2,139	1,051	1,116	193	199	6	3%
Dog Return-to-Home Subtotals	3,061	1,584	1,559	272	279	7	3%
Cat	120	59	51	10	6	-4	-40%
Other	124	59	53	10	7	-3	-30%
Cat and Others Return-to-Home Subtotals	2,012	1,053	1,359	161	294	133	83%
Rescue Partner Transfer	1,296	717	917	117	195	78	67%
Dogs	652	302	426	42	91	49	117%
Cat	64	34	16	2	8	6	300%
Other	403	99	117	44	58	14	32%
Wildlife Release	148	95	62	7	29	22	314%
Euthanized	3,598	2,258	2,278	264	403	139	53%
Dog	2,447	943	1,905	387	402	15	5%
Cat	307	226	220	38	40	2	5%
Other	344	89	153	24	51	27	113%
Owner Requested Euthanasia	40	22	19	1	6	5	500%
Dog	36	20	15	1	4	3	300%
Cat	4	2	4	0	2	2	N/A
Other	0	0	0	0	0	0	0
Missing and Died in Care	341	148	124	23	37	14	63%
Dog	91	52	77	17	17	0	70%
Cat	216	84	39	9	11	2	22%
Other	34	12	19	4	9	5	125%
OUTCOME Totals	18,990	8,529	10,019	1,419	1,713	294	21%
Live Release Rate for Dogs	81.5%	84.4%	74.8%	81.7%	74.7%		
Live Release Rate for Cats	74.6%	81.8%	84.9%	73.1%	79.4%		
Live Release Rate all Animals	79.0%	83.3%	75.8%	79.7%	74.0%		
Live Release Rate Dogs+Cats	80.0%	83.8%	76.6%	80.6%	75.5%		

Live Release Rate for all animals = Adoptions + Total Redemptions + Rescue + Wildlife Release + SNR / Outcome Total

All numbers are rounded to the nearest full number for display on this fact sheet; however, percentages are calculated using numbers with decimals to the hundredth

**This volunteer data reflects corrections and additions made throughout the fiscal year resulting in variance between the sum of monthly data and FYTD totals.

**Cat/Dog Other Intakes consists of Confiscate, Keep Safe and Transfer In Intake types.

FY22 Owned Pets Microchips includes both Over-the-Counter and Return-to-Home numbers; DAS started tracking them separately in FY23.

This data is reflective of the Chameleon database on the date of this report. Reports dated after this report may reflect a slight variance in the numbers.

Atlanta, Georgia (Fulton and DeKalb Counties)

ANNUAL TOTALS

** This data reflects operations at our two county shelters: Fulton County Animal Services and DeKalb County Animal Services.*

	2017	2018	2019	2020	2021	2022
Total Intake	16,675	16,261	16,179	13,329	15,041	12,645
Adoptions	6,418	6,287	7,580	6,904	6,822	5,083
Returned to Home	1,897	2,030	2,276	1,809	2,041	1,724
Transferred to Rescue	4,689	4,731	4,207	3,654	3,641	3,348
Died	543	455	336	249	297	221
Euthanized	1,865	1,632	1,129	583	721	744
Trap-Neuter-Return	594	592	680	528	643	270
Total Outcomes	16,225	15,983	16,399	14,788	14,970	12,081
Lifesaving Rate	84.8%	86.4%	90.6%	93.3%	92.8%	92.0%

2023 MONTHLY STATS

▼ January 2023

▲ February 2023

	FCAS	DCAS	TOTAL
Total Intake	625	515	1,140
Adoptions	338	365	703
Returned to Home	80	70	150
Transferred to Rescue	178	89	267
Died	9	5	14
Euthanized	38	19	57
Trap-Neuter-Return	4	3	7
Total Outcomes	657	554	1,211
Lifesaving Rate	91.5%	95.1%	93.1%

Kansas City, Missouri



Impact Report for January 2023 Activities

Sheltering Statistics:

Dog & Cat Totals for January	2023	2022	Difference
Adoptions	770	748	22 more
Total Intake	1,176	991	185 more
Returned to Owners	148	152	4 fewer
Live Release Rate	95.2%	96.7%	1.5% lower
Owner Surrendered Pets	171	194	23 fewer
Stray animals brought in by public	456	324	132 more
Cats/kittens transferred IN	269	167	102 more
Spay/Neuter Surgeries Performed	597	542	55 more
Average Length of Stay for Dogs	20.8 days	18.5 days	2.3 days longer
Average Length of Stay for Cats	14.1 days	32.2 days	18.1 days fewer

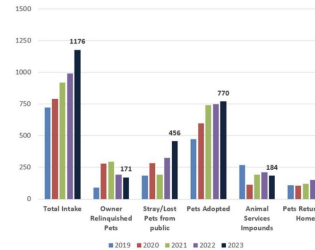
January 2023 - Animals In & Animals Out

- ❖ We received or provided care for **1,176** new dogs and cats that arrived in January (660 dogs, 516 cats). We also received 1 chicken, 1 ferret, 5 guinea pigs, 1 bearded dragon, 1 pig, 9 rabbits, and 6 pet rats.
- ❖ Our veterinary team performed 647 spay/neuter and specialty surgeries in January. Doctors performed 2,029 examinations on pets in/arriving at our shelter in January and treated 8 puppies in our shelter's parvovirus ward.
- ❖ We sent 292 dogs/puppies to foster homes last month and volunteers took a record 102 dogs out of the shelter on a Dog's Day Out.
- ❖ We provided spay/neuter and veterinary services for 57 community cats in January.
- ❖ More stray dogs and cats than ever before entered our shelter in the month of January. Stray animals being brought in by the public are up **146%** over what was being brought to KCPD in January 2019.
- ❖ We achieved an impressive **95.2%** save rate in January (94.0% dogs, 96.6% cats).
- ❖ 148 lost/imounded pets were returned to their homes and an additional 20 lost pets were rescued and returned home by Animal Services Officers in the field without having to bring them to the shelter.
- ❖ The number of pets being surrendered by their owners in January has increased by **92%** since 2019.
- ❖ Our cat adoption program has been so successful we were able to help other shelters in our region save lives too by transferring in 269 cats/kittens in January – a **61%** increase over last year at this time!

We provided care for 1,204 dogs, cats, and other pets in January 2023 – the largest number of pets ever received in the month of January in our shelter's history.

783 pets were adopted in January (357 dogs, 413 cats, and 13 other pets).

January Shelter Data for Dogs & Cats 2019 - 2023



Data at-a-glance for January 2023:

- ✦ Total intake of dogs and cats in the month of January was the highest ever recorded in our 11-year history – **up 62% since 2019**.
- ✦ Numbers of pets adopted in January is at the highest level in our 11-year history – **up 63% from 2019 totals**.
- ✦ Stray/lost pets brought in by the public are arriving at the highest level ever recorded in Kansas City – **up 146% from 2019 totals**.
- ✦ Our doctors continue to perform the largest numbers of spay/neuter and specialty surgeries in our organization's history. Spay/neuter services being provided for community cats are **up 12% over last January**.

Animal Services Division Update

- ❖ Officers were dispatched to **1,202** calls for service in January and closed 1,167 unique cases (a 1% increase in calls from last month). Our Animal Services Dispatch team answered **4,016** live phone calls from residents.
- ❖ Officers issued 8 verbal warnings for violations and issued 10 official Notice to Correct Violation warning tickets to residents. Forty-one (41) municipal court citations were entered into the Thin Blue Line (TBL) system for issuance by the City Prosecutor. **One case was submitted to the State Prosecutor's office for felony animal abuse/cruelty prosecution.**
- ❖ There were 3 Dangerous or Potentially Dangerous Dog Declarations issued in January and 12 open Potentially Dangerous and Dangerous Dog cases in various stages of investigation.
- ❖ In January, our Cruelty Investigation Team closed **223** animal cruelty case activities for our community, including 31 reports of animal abandonment, 173 reports of animal neglect, and 19 reports of animal cruelty (abuse). Several pending cases are currently under review for state felony animal cruelty charges.

On January 10th, Cruelty Investigations Officers LaDue and Collins testified before the Kansas City, Municipal Court for an animal cruelty case cited by our officers in August 2022. The owner of the dog was convicted of animal abuse due to extreme neglect and starvation. He was **sentenced to two years of probation, under which one of the terms was that he could not own any animals and was required to surrender the two other pets they had in their home**. Animal Services Officers will follow up to ensure the owner remains compliant with the order of the court until the end of his probationary period.

In January, Animal Services Officers issued 41 criminal citations through the municipal court for violations of Kansas City's Code of Ordinances.

Total Calls by Case Type Responded to in January 2023

Calls related to stray/roaming animals continue to comprise nearly half of our monthly call volume from residents.

Case Type	January '23	December '22
Enforcement	43	50
Cruelty Investigations/Neglect	257	347
Other Services (PD/Fire/MAST)	93	104
Stray Animals/Animals at Large	671	648
Wildlife	40	37
Bite – Non-Domestic Animals (bats, etc.)	11	25
Bite – Domestic (dogs/cats)	87	93

Summary

- AAC Intakes are down significantly relative to previous years.
- Without adequate data, it's impossible for the Commission to understand the negative trends in outcomes.
- Non-live outcomes are trending up as a percentage of total intake (euthanasia, died, missing outcome types) but we cannot see this with the current 'report.'
- Budget and staffing are both significantly higher than in earlier years when intake was nearly double what it is today, but the commission does not have adequate reports that show the budget relative to intake and other services (like spay and neuter).

Statements from February 2023 AAC Commission Meeting

“All the shelters are seeing less adoptions and more animals coming in since the pandemic. The exit rates. Less adoptions. Rescue partners can take less. Less transfers.... All I can foster is 30 pounds or less and all we have that needs fostering are dogs that are large. A lot of situations create that imbalance.”

-AAC Director Don Bland