



Recommendation for Action

File #: 23-2348, **Agenda Item #:** 55.

7/20/2023

Posting Language

Authorize negotiation and execution of a contract for organizational development of cybersecurity teams with DuFresne Solutions Group LLC, for a term of three years in an amount not to exceed \$442,000.

[Note: This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9B (Minority Owned and Women Owned Business Enterprise Procurement Program). For the services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established].

Lead Department

Financial Services Department.

Client Department(s)

Information Security Office.

Fiscal Note

Funding in the amount of \$24,556 is available in the Fiscal Year 2022-2023 Operating Budget of the Information Security Office. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Professional Service.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at: FSDCentralProcurementRCAs@austintexas.gov or [512-974-2500](mailto:FSDCentralProcurementRCAs@austintexas.gov).

Additional Backup Information:

The contract will provide organizational development consulting for the Information Security Office (ISO) and citywide information security program, leveraging proprietary frameworks, programs, and industry-focused coaching for cybersecurity professionals.

In 2019, in response to an audit performed by the City Auditor and the Department of Homeland Security, the ISO was established under the new City code. To address the audit findings, the ISO was charged with creating and implementing multiple citywide programs. While the development work is going on, the ISO's work must also be fully implemented and integrated into existing City culture and business.

As a newly formed department, the ISO engaged this third-party contractor because of its experience with government and its proprietary methodology for building security teams. The contractor knows, generally and now specifically, the unique challenges, stressors, and environments facing the ISO. To achieve organizational expectations, the ISO requires not only a certain skill set in a contractor but continued work with this specific

contractor.

The contract engages professional services through DuFresne Solutions Group LLC to increase organizational effectiveness and skills development in support of citywide information security program goals.

This contract replaces the previous contract which expired on November 4, 2022. The recommended contractor is the previous provider of these services.