



## Recommendation for Action

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**File #:** 23-2369, **Agenda Item #:** 69.

7/20/2023

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### **Posting Language**

Authorize negotiation and execution of a contract for technology research and consulting services with Gartner Inc., for a term of five years in an amount not to exceed \$17,000,000.

[Note: This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C (Minority Owned and Women Owned Business Enterprise Procurement Program). For the services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established].

### **Lead Department**

Financial Services Department.

### **Client Department(s)**

All City Departments.

### **Fiscal Note**

Funding in the amount of \$522,710 is available in the Fiscal Year 2022-2023 Operating Budget of various City departments.

### **Purchasing Language:**

Multiple contractors within this cooperative purchasing program were reviewed for these services. The Financial Services Department has determined this contractor best meets the needs of the client departments to provide the services required for the City.

### **For More Information:**

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at: [FSDCentralProcurementRCAs@austintexas.gov](mailto:FSDCentralProcurementRCAs@austintexas.gov) <<mailto:FSDCentralProcurementRCAs@austintexas.gov>> or 512-974-2500.

### **Additional Backup Information:**

The contract is for Gartner Inc. (Gartner) technology research and consulting services. Gartner provides professional consultation services with industry leaders providing independent and objective insights to better support the City and its partners. Gartner provides expert guidance and tools to executive leadership in many areas such as information technology, human resources, and customer service and support. In addition to expert guidance and consultation, Gartner provides a research database to assist in leadership guidance and decision making. This gives the City access to vast resources and broad experience in the National Institute of Standards and Technology (NIST) framework utilized by the City. The NIST framework provides the operational, technical, and management standards that information systems rely upon for integrity and confidentiality.

The State of Texas Department of Information Resources is a cooperative purchasing association recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government,

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competitively solicit and award contracts that are eligible for use by other qualified state and local governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.