

CLINICAL DIVERSION PROGRAM (CDP) PILOT

Yvonne Mboss, LCSW

Clinical Diversion Program Supervisor

Downtown Austin Community Court Advisory Board

May 19, 2023



BACKGROUND AND PURPOSE

- Pilot implementation launched March 6, 2023
- Developed after a year of stakeholder engagement, staff realignment and program design
- Formal program to connect individuals in Court Services to Homeless Services
- Primary Goals:
 - Increase appearance and case completion rates
 - Improve connection to case management and social services



SERVICE PROCESS AND REFERRALS

- **Staffing:** Dedicated Clinical Case Manager Supervisor and Clinical Case Manager
- **Services:**
 - Assessments at entry for all participants
 - Client-centered services based on existing needs and available resources
- **Service Duration:** Generally 90 days to complete activities to resolve case(s) as authorized by the court
 - If additional services needed after case(s) resolved:
 - Access DACC's Walk-in Case Management
 - Enroll in DACC's Intensive Case Management waitlist
 - Assisted with enrollment in other case management programs
- **Referrals:** Must be made directly by the court



DATA AND PERFORMANCE

**Performance
since March
2023 launch:**

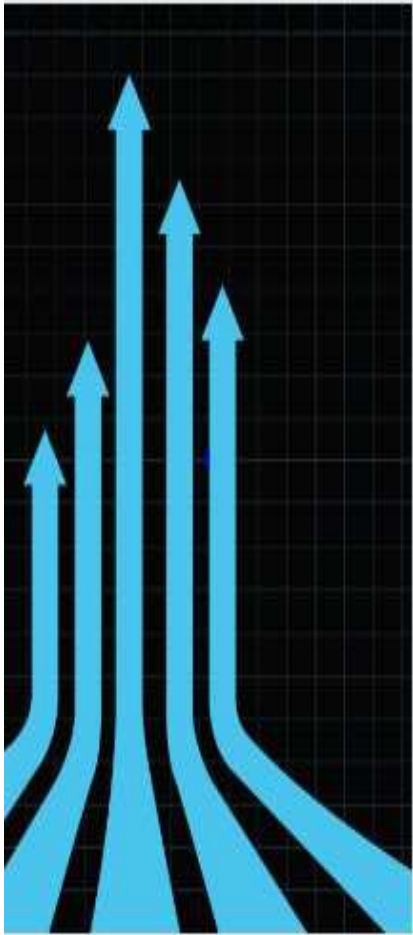
Number of
Participants: 77

Number of Cases
Dismissed: 103

**Ongoing
Data
Improvement**

Part of DACC's
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Maximization Project

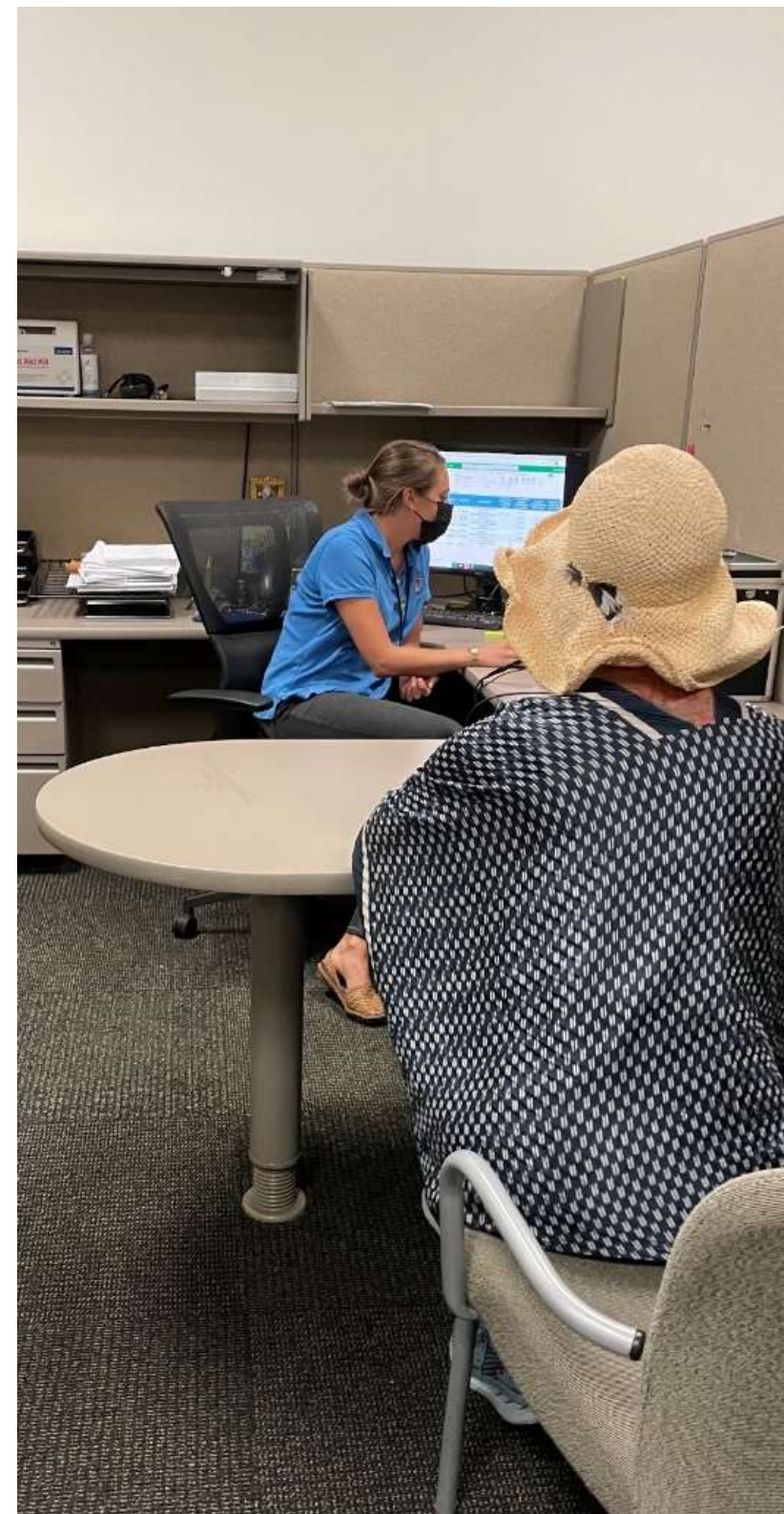
Research underway for
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DACC SERVICE ENHANCEMENT

Improvements for individuals engaged in Court Services:

- Service standardization
- Improved equity
- Direct access to Clinical Case Managers:
 - Streamlines Court Services
 - Lowers wait times for Walk-in Case Management



QUESTIONS?

Yvonne Mboss, LCSW

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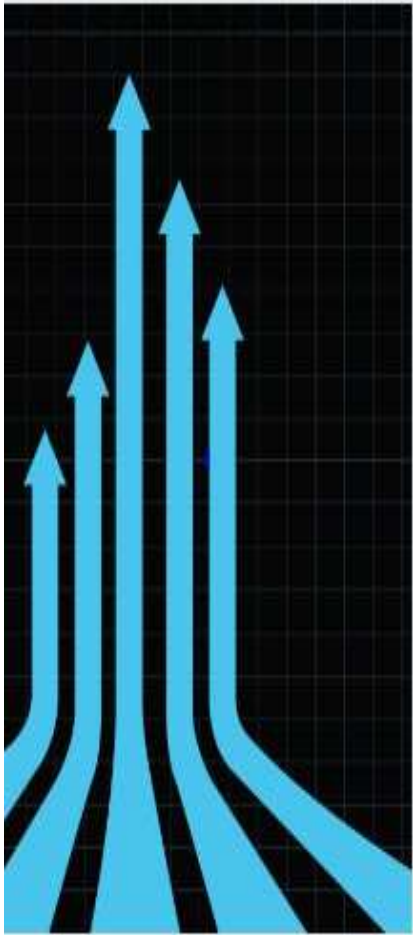
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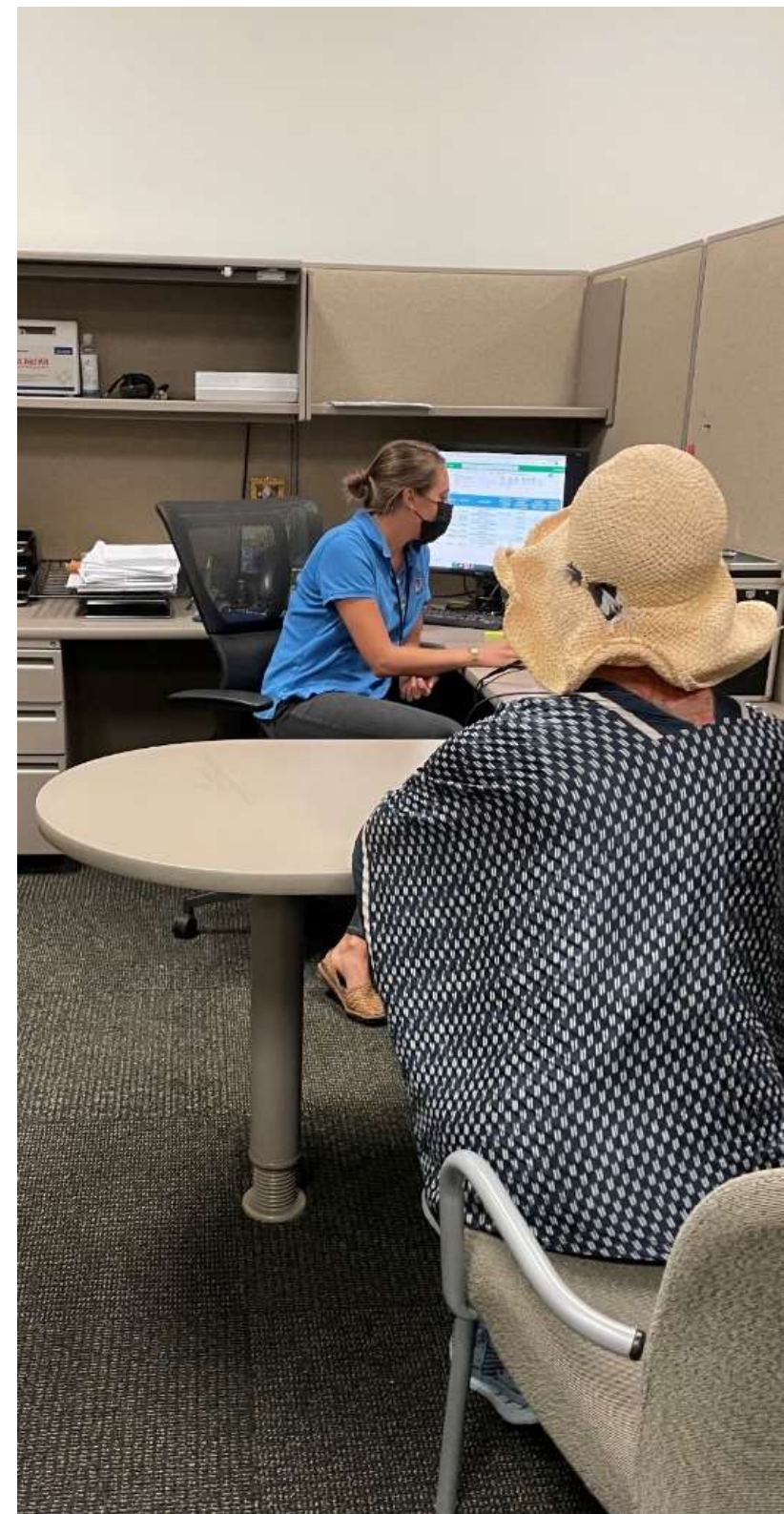
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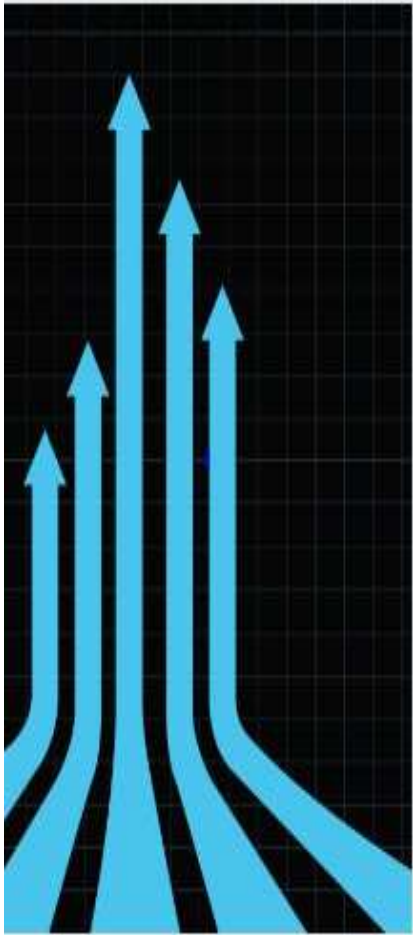
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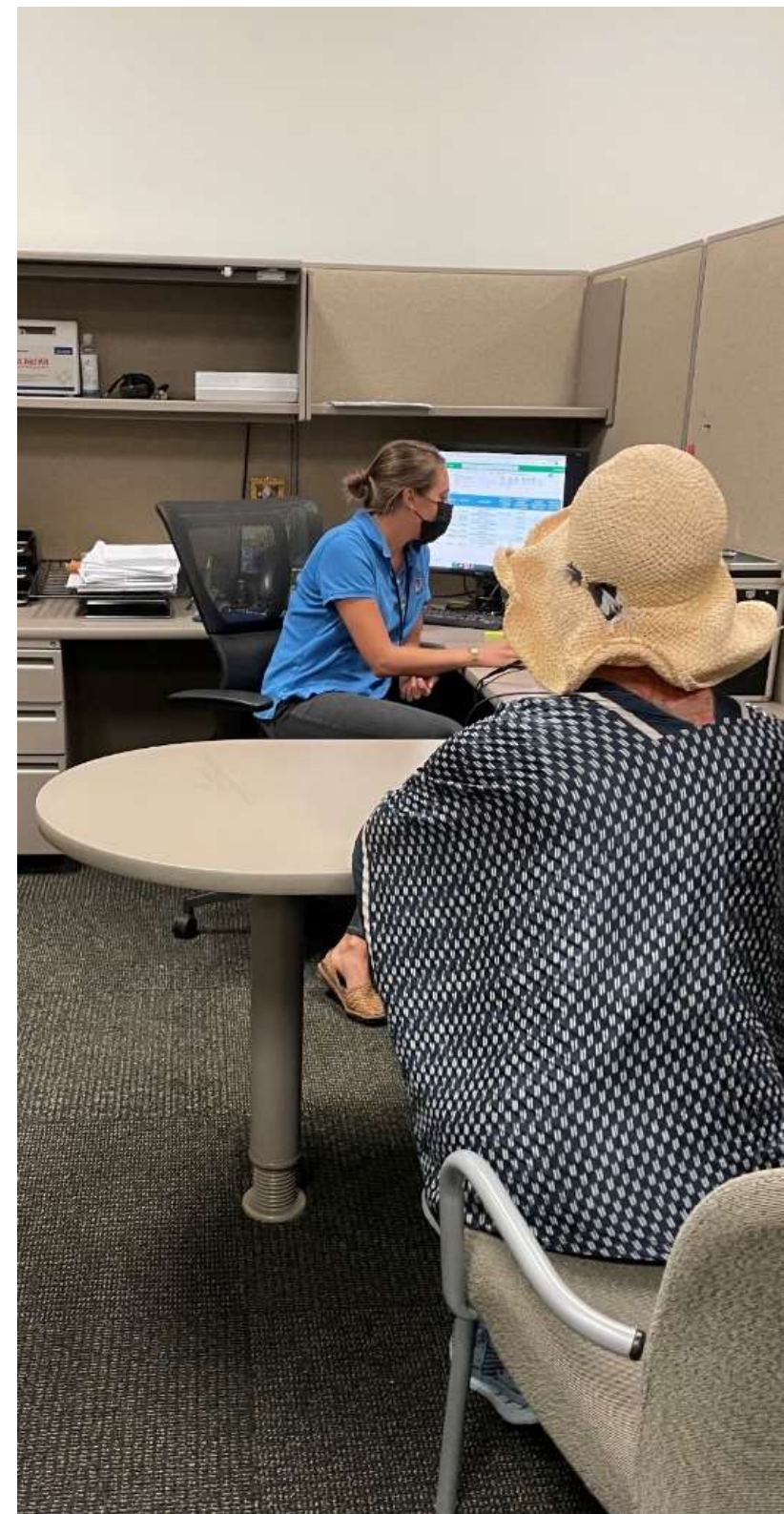
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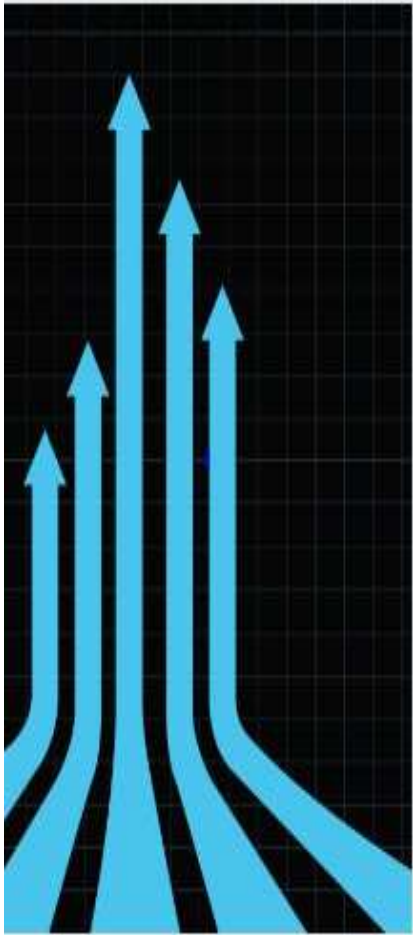
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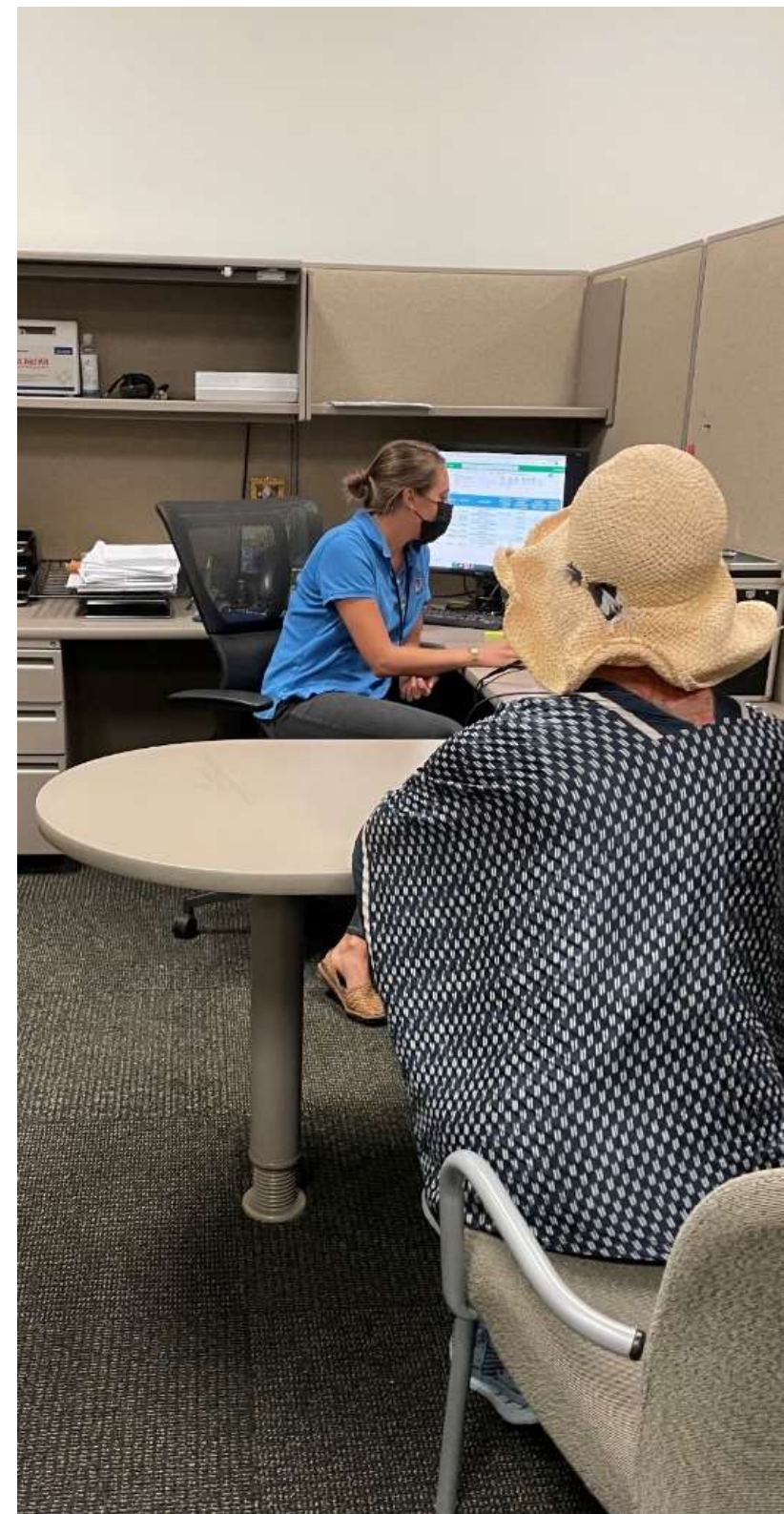
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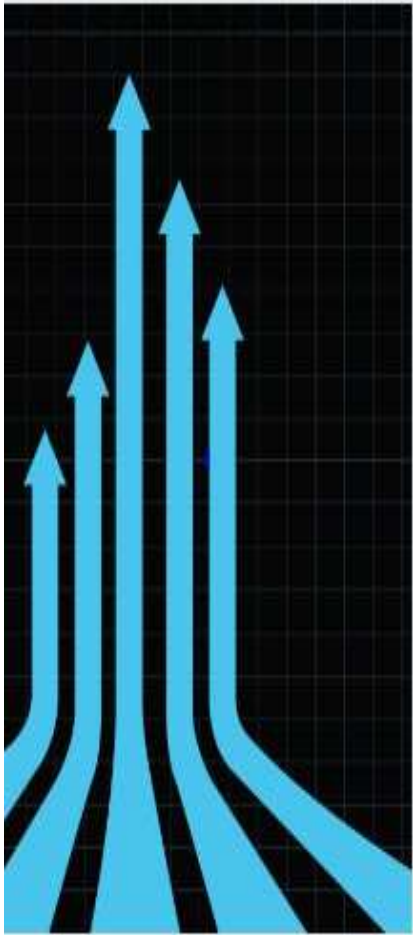
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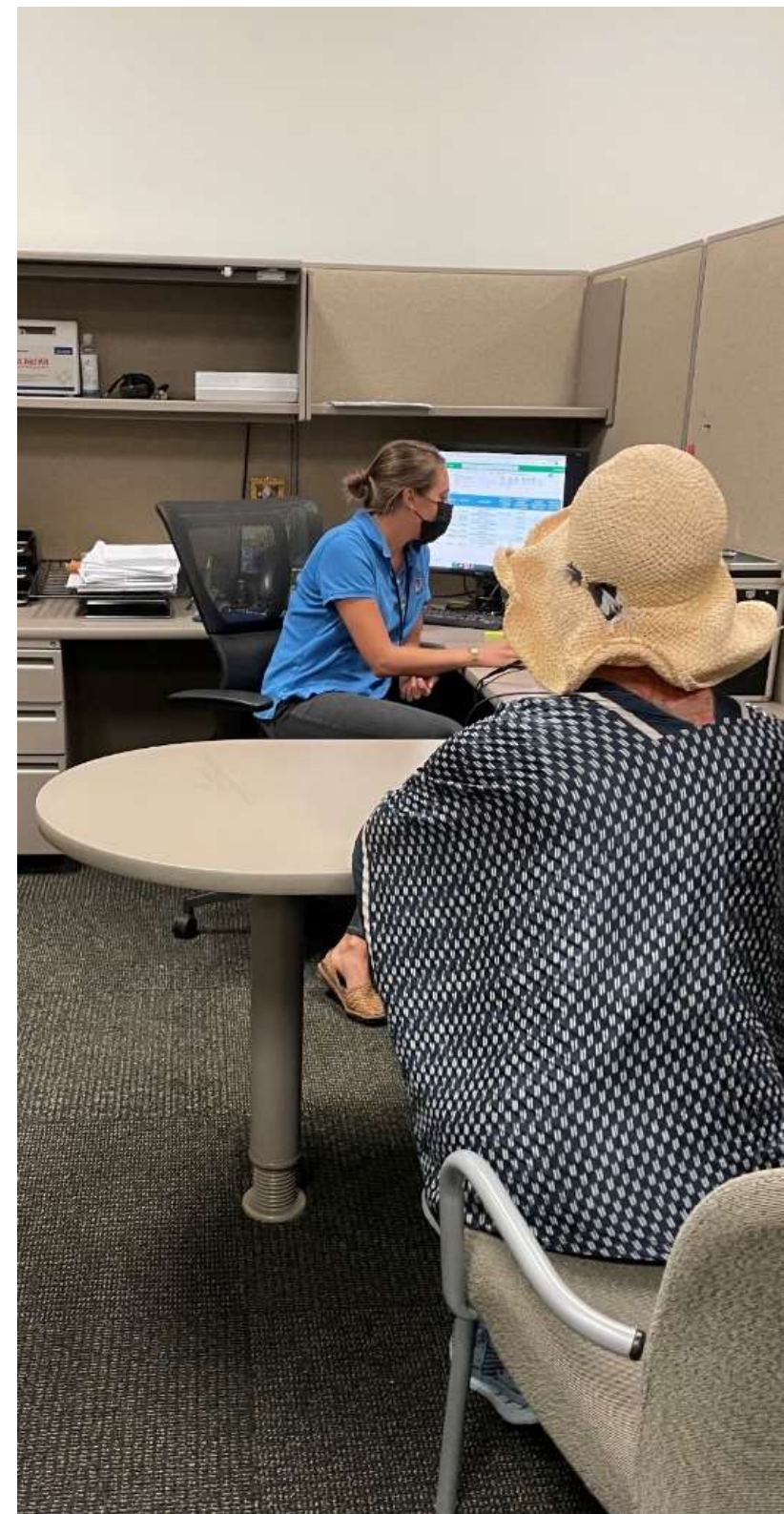
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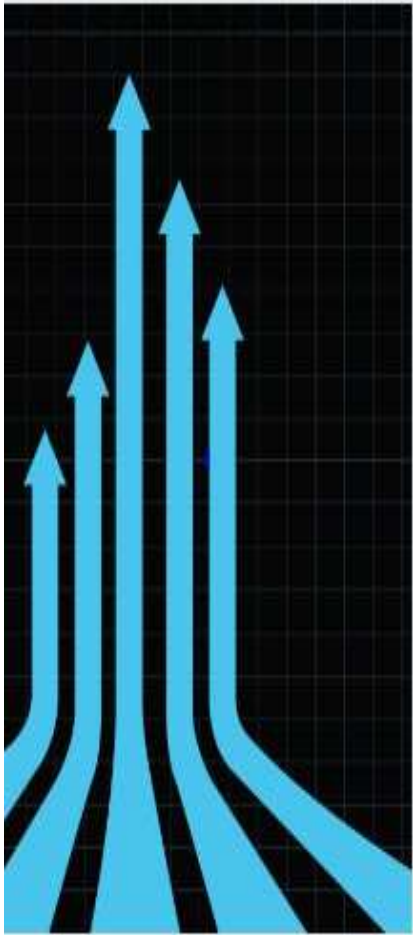
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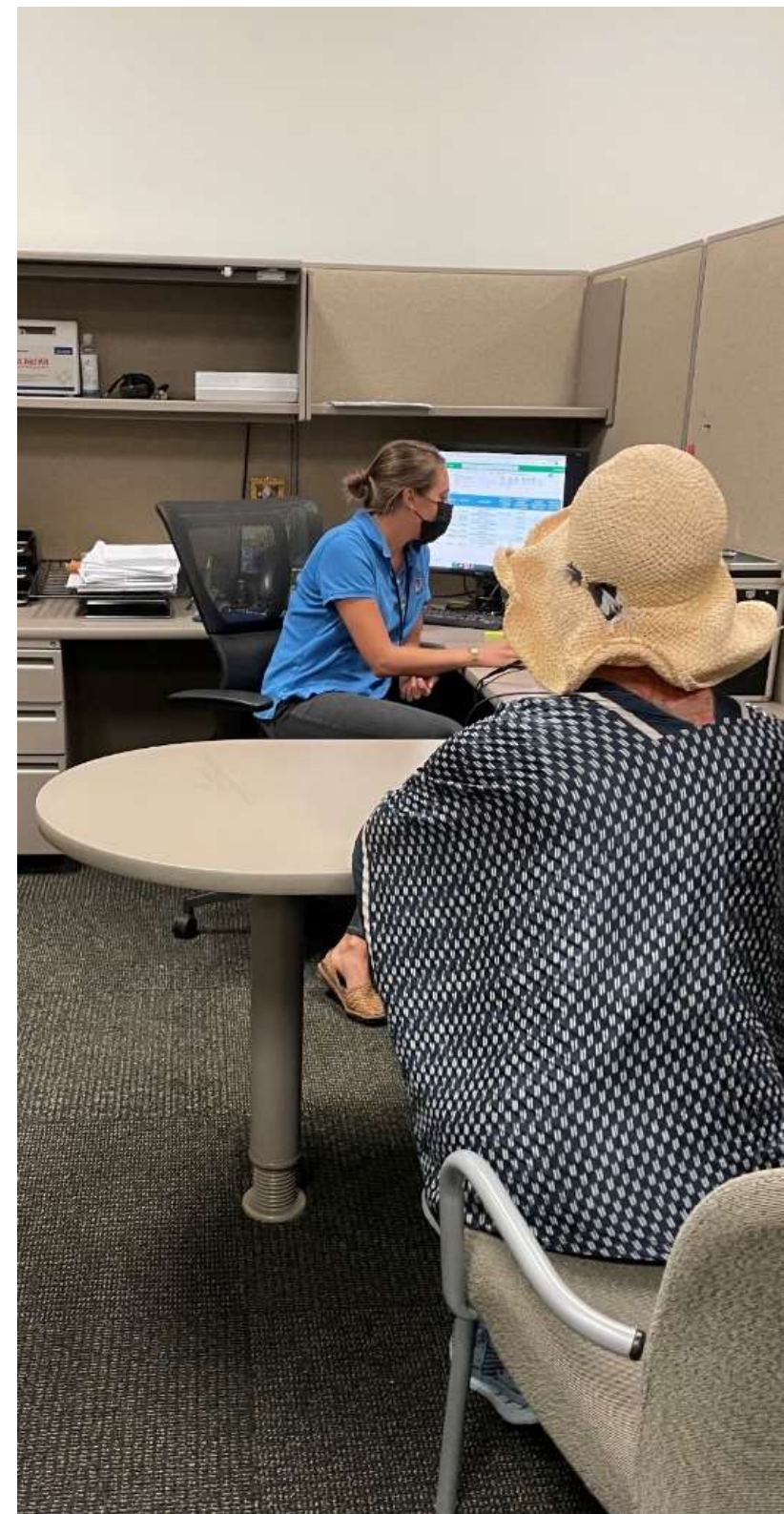
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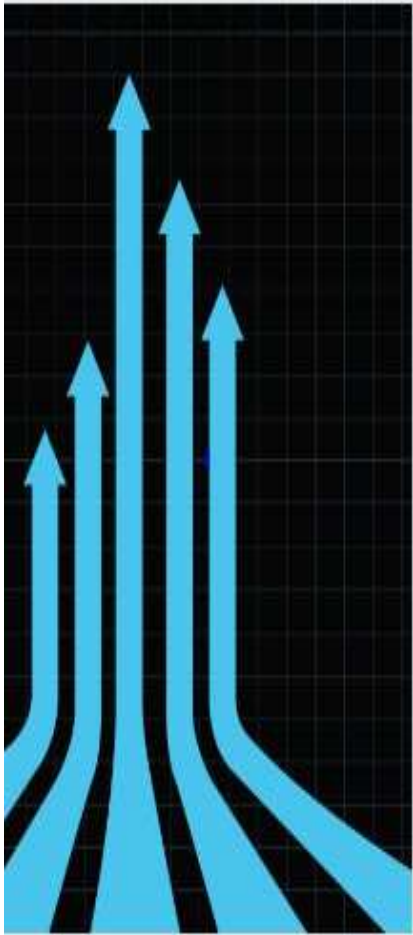
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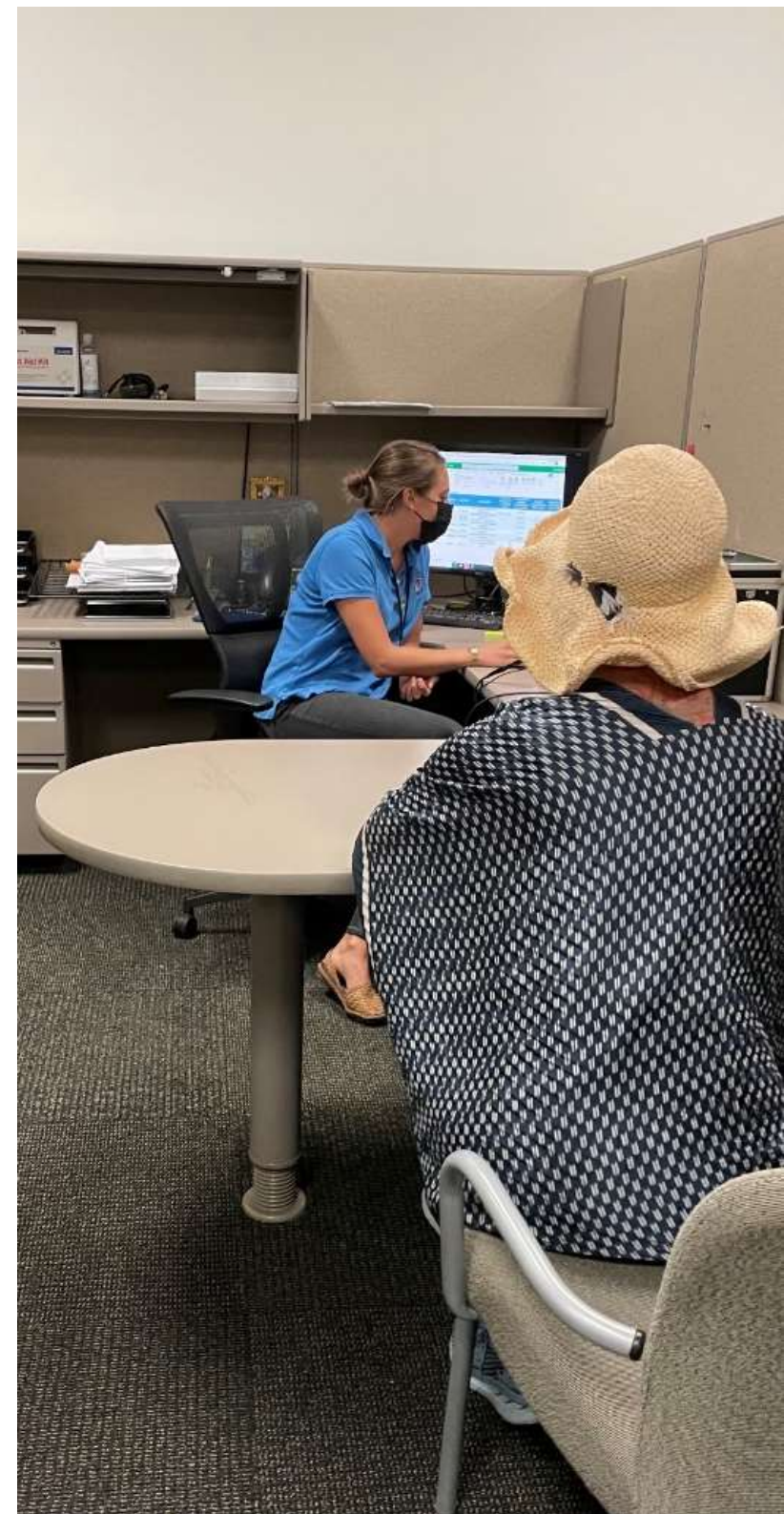
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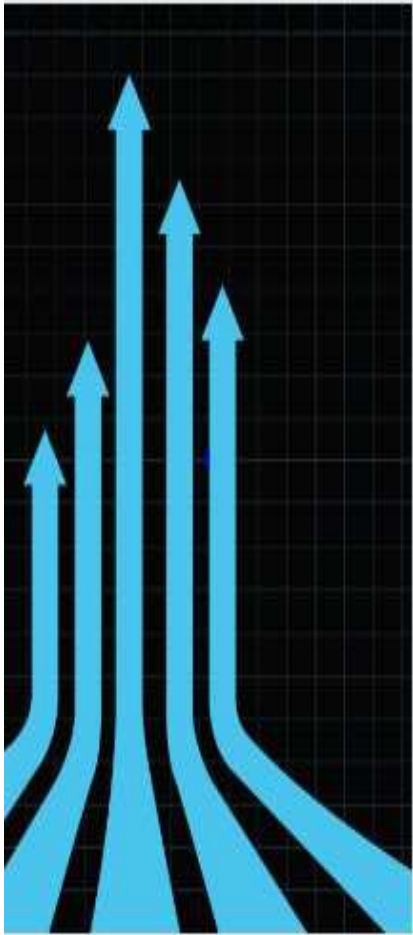
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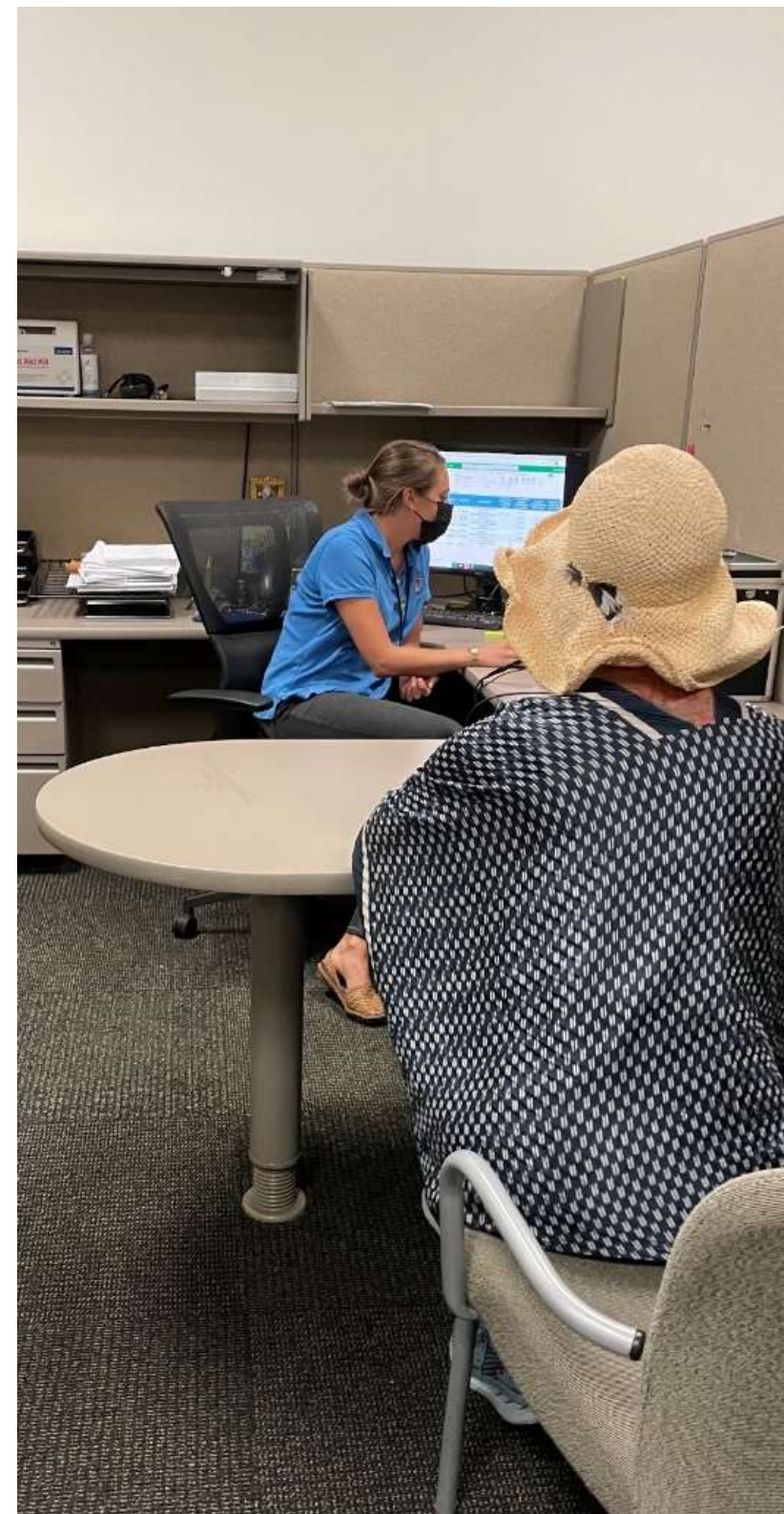
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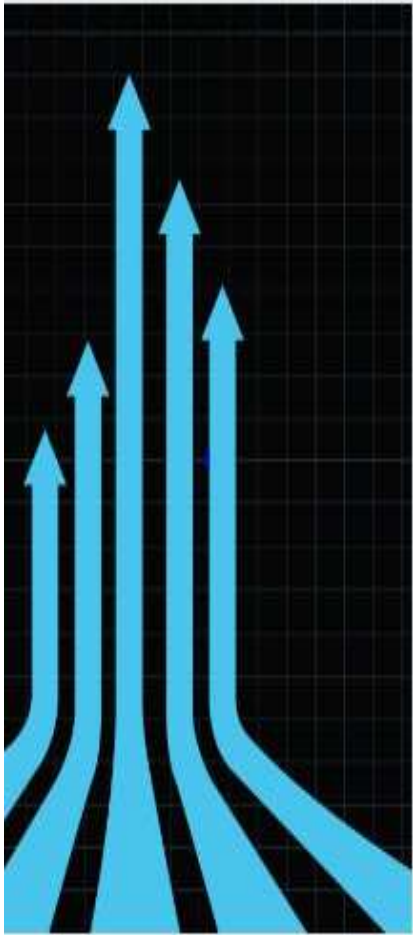
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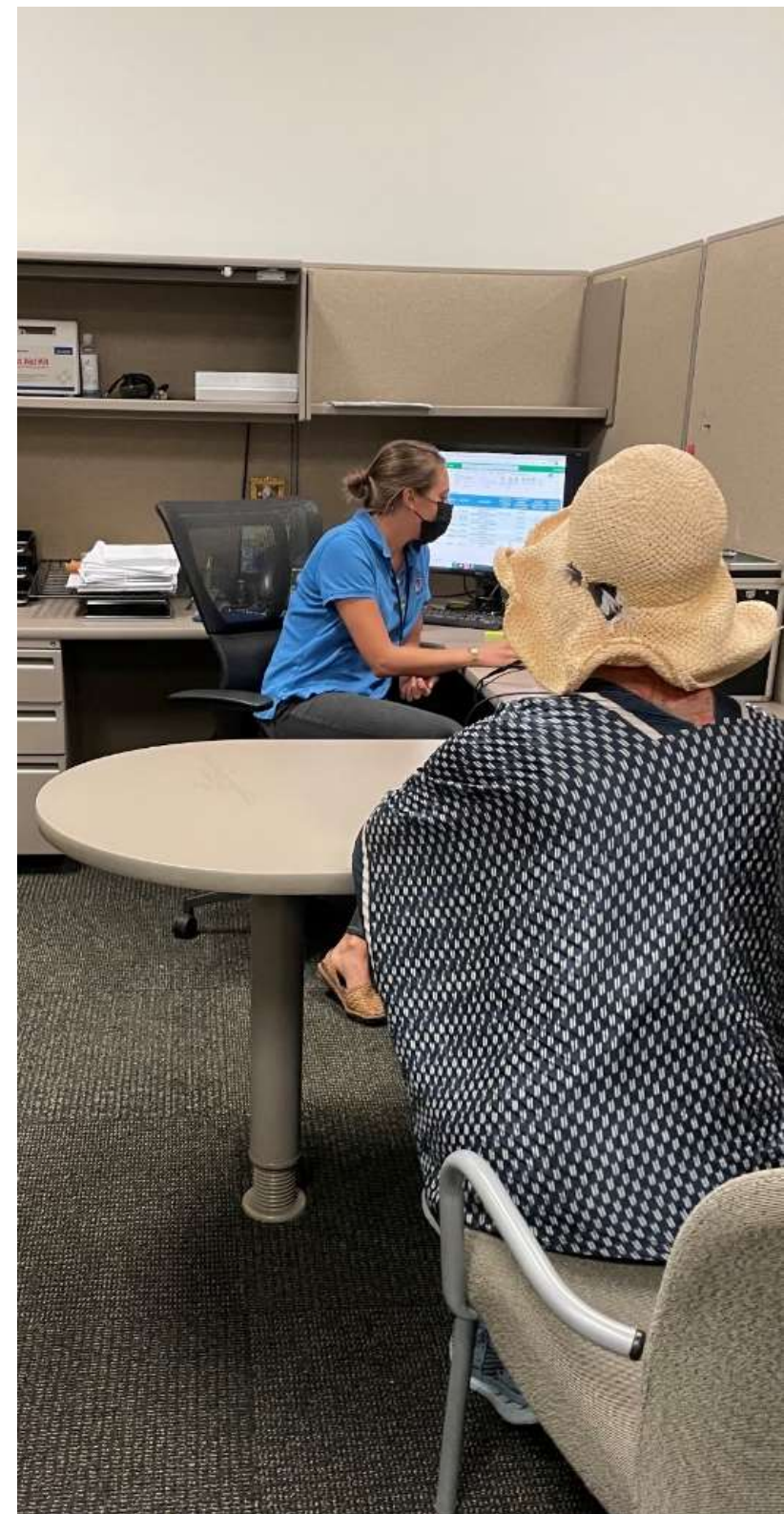
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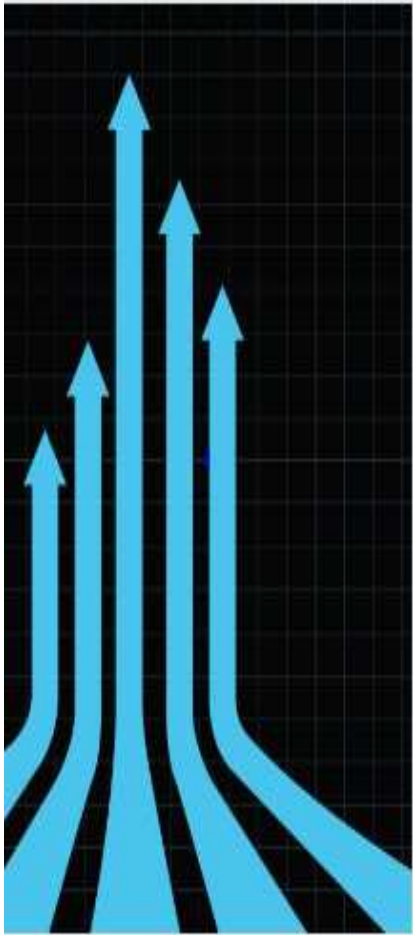
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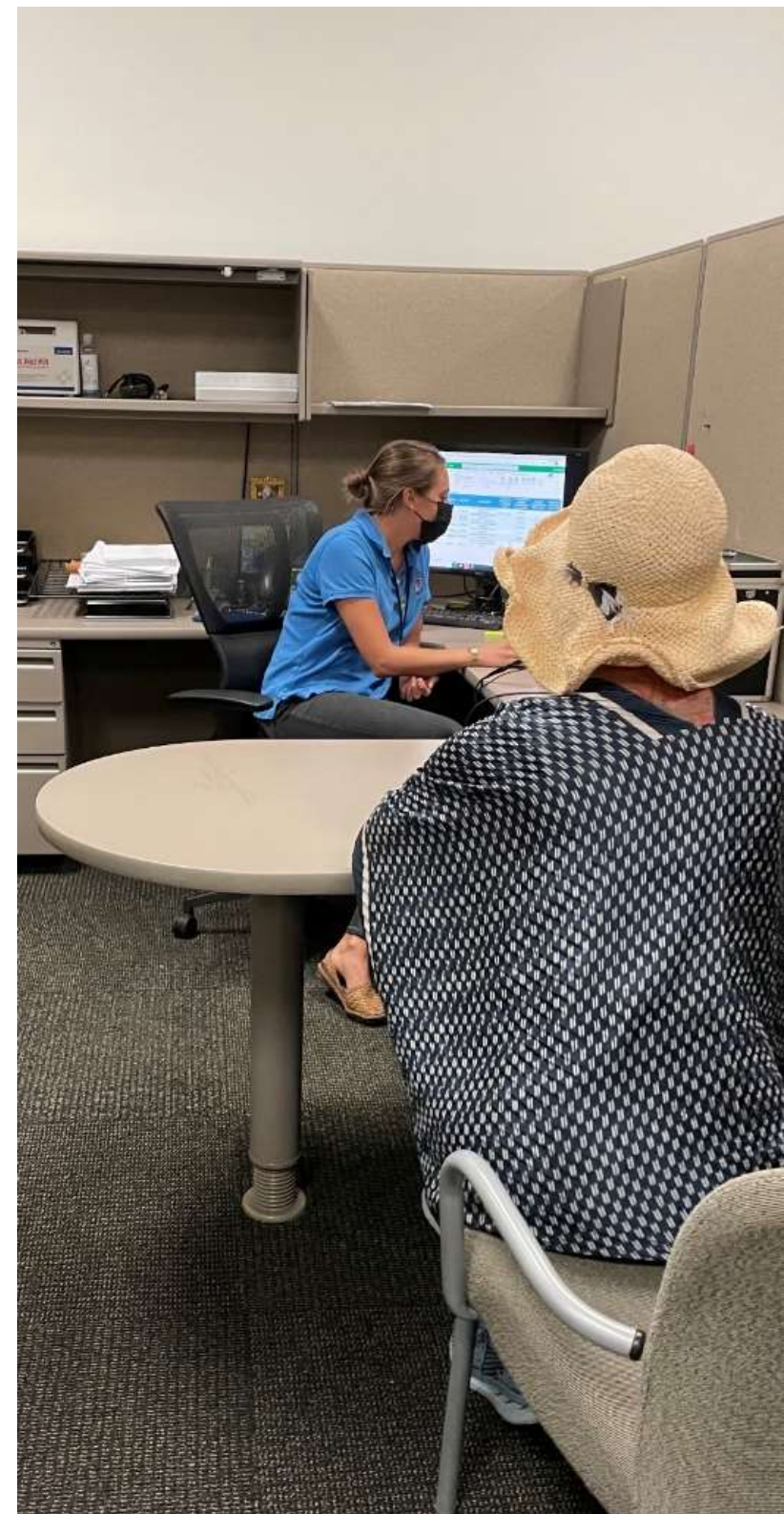
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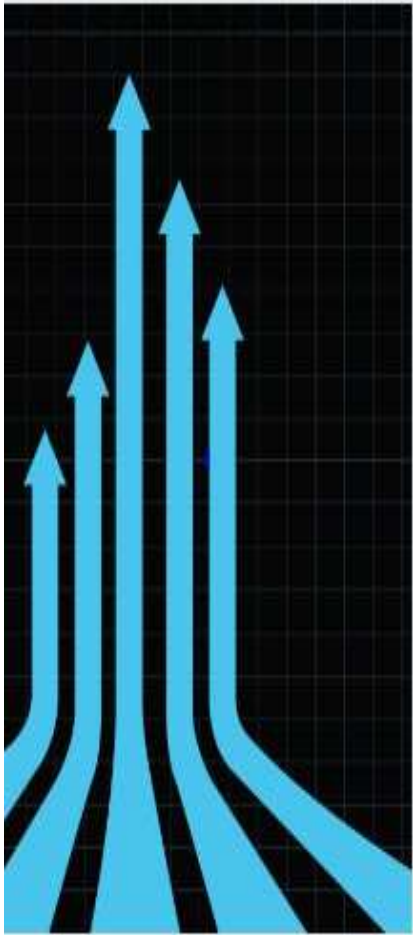
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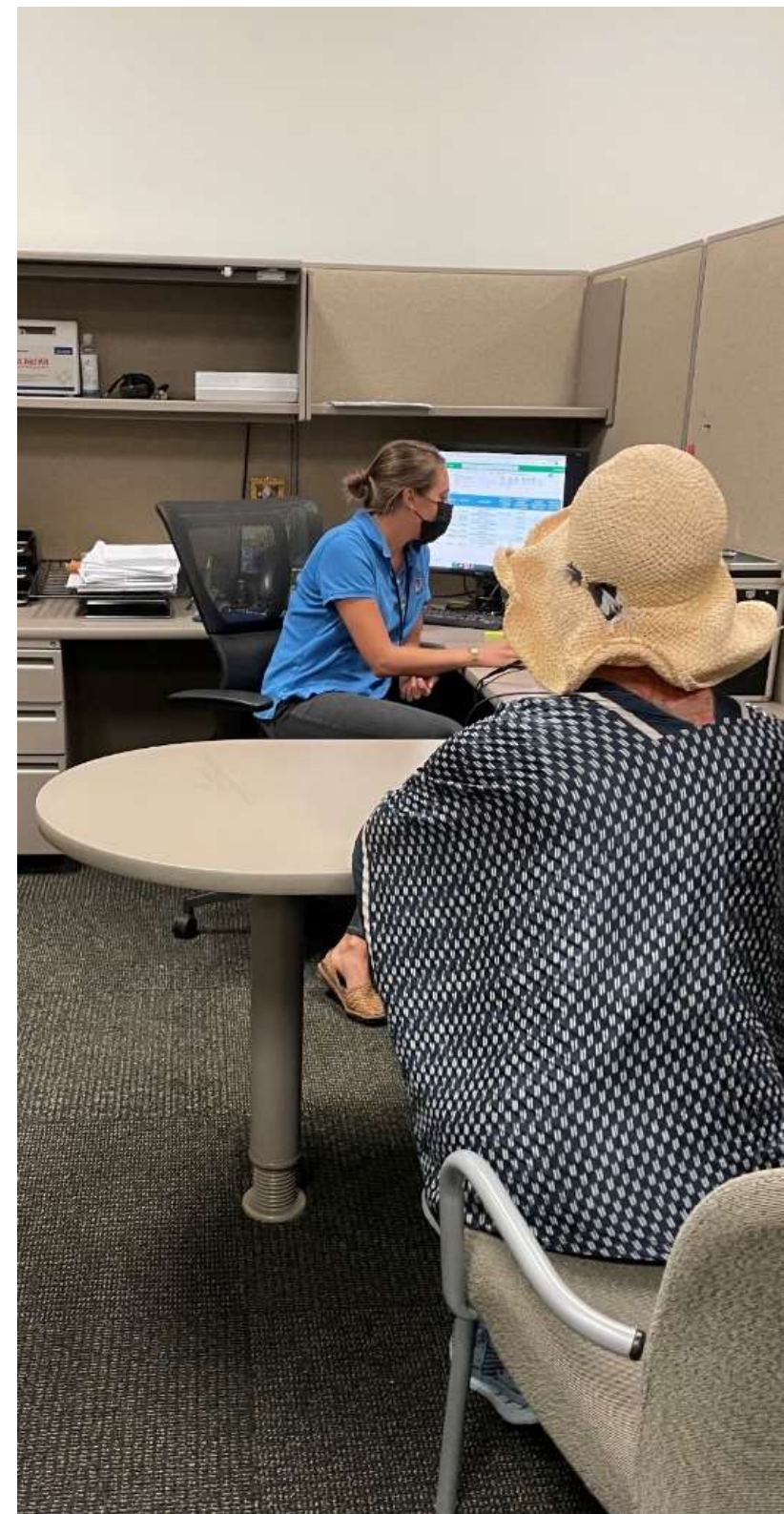
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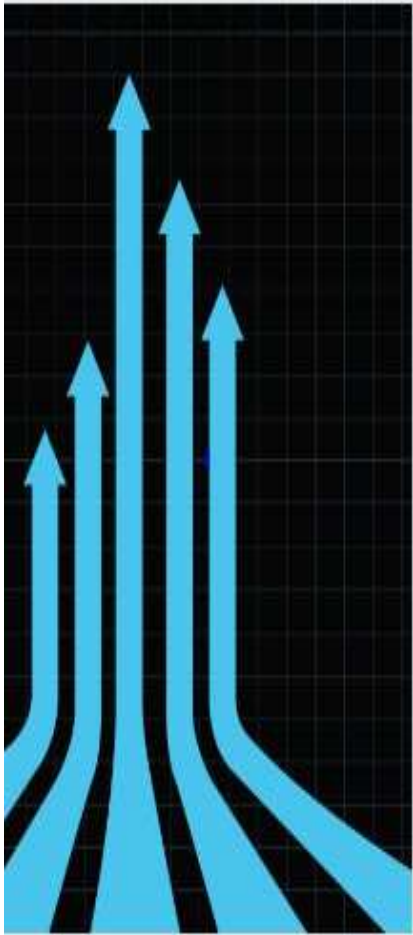
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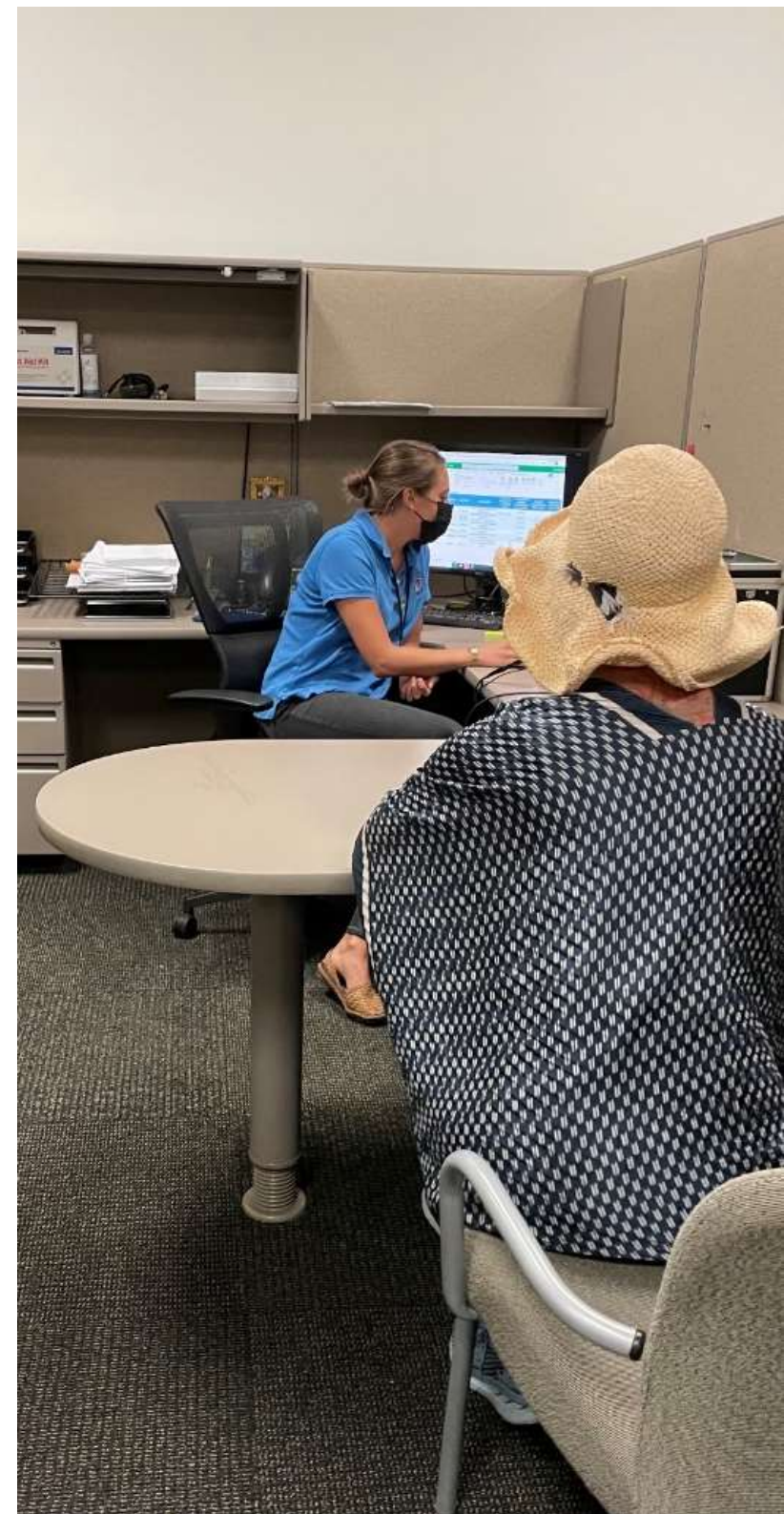
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- **Referrals:** Must be made directly by the court



DATA AND PERFORMANCE

**Performance
since March
2023 launch:**

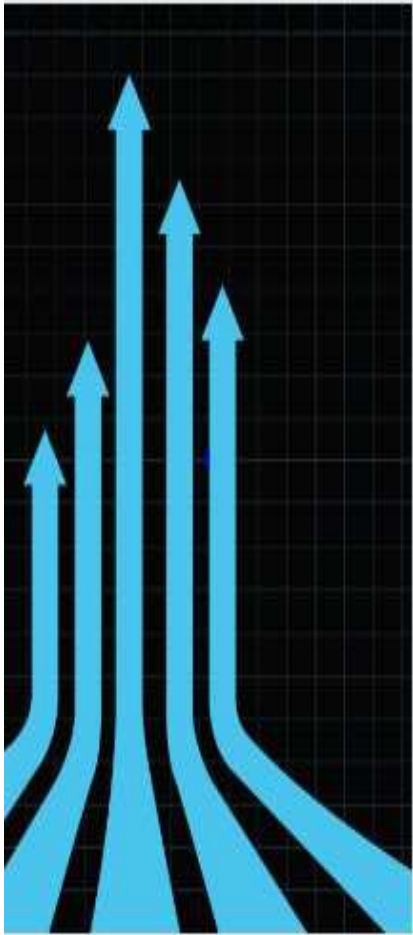
Number of
Participants: 77

Number of Cases
Dismissed: 103

**Ongoing
Data
Improvement**

Part of DACC's
departmentwide Data
Maximization Project

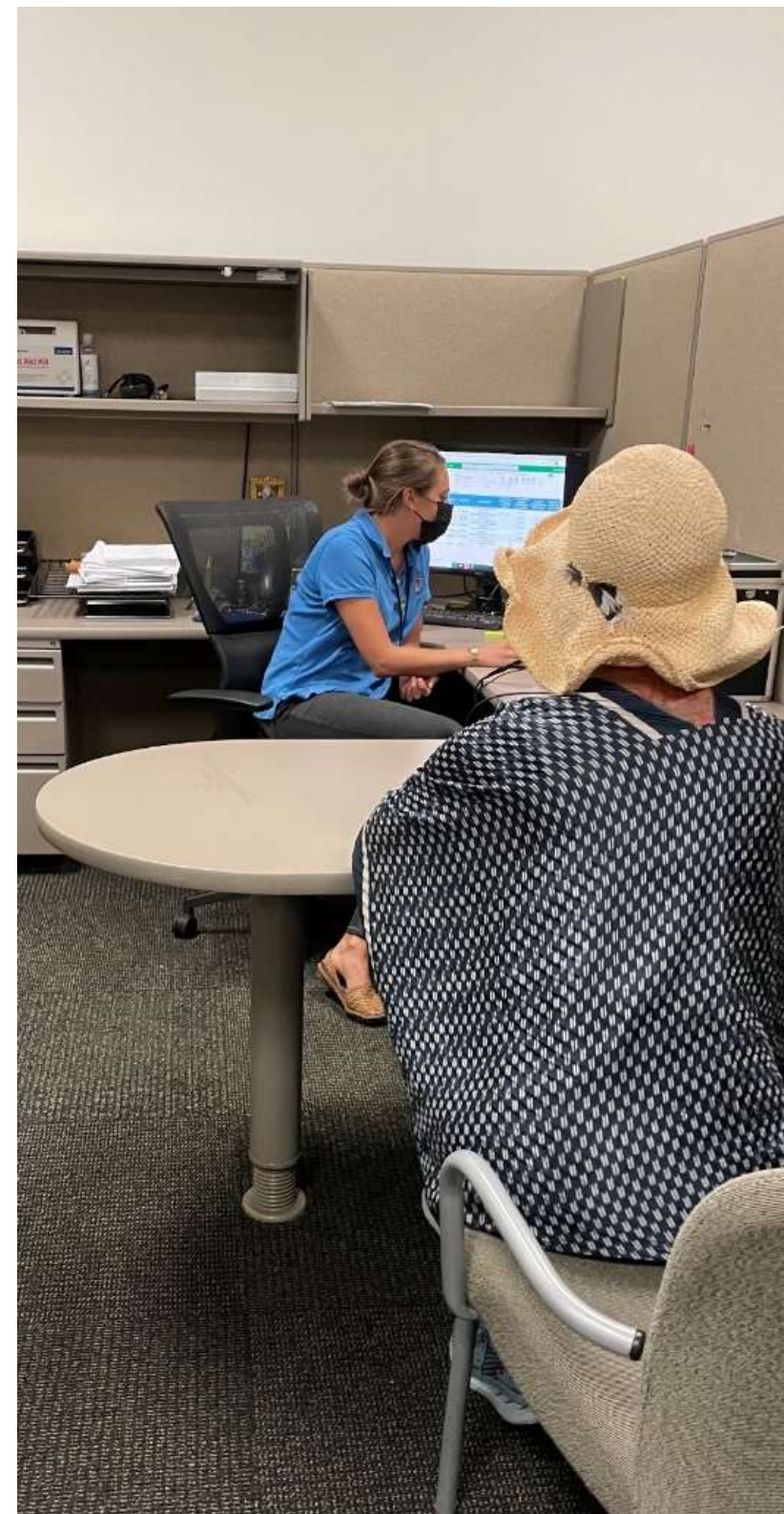
Research underway for
tracking additional data
and outcomes



DACC SERVICE ENHANCEMENT

Improvements for individuals engaged in Court Services:

- Service standardization
- Improved equity
- Direct access to Clinical Case Managers:
 - Streamlines Court Services
 - Lowers wait times for Walk-in Case Management



QUESTIONS?

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