

City of Austin Office of Homeland Security & Emergency Management

Public Safety Commission:
HSEM and Public Safety Agency Coordination
August 7, 2023



Questions From Commission

1. How does HSEM define its partnership with other public safety entities?
2. How does HSEM support and strengthen collaboration among different public safety entities within and outside the city?
3. How does HSEM ensure effective communication and coordination between various public safety agencies during emergencies or critical incidents?
4. How does HSEM facilitate information sharing and resource allocation among public safety agencies?
5. How does HSEM leverage technology and data to enhance coordination and response efforts among different public safety agencies?
6. How does HSEM actively involve other public safety entities in the development of emergency response plans, policies, and procedures?



Partnership and Collaboration within City of Austin

All public safety departments within the City of Austin (COA) have strong relationships built on collaboration, support, and trust.

The departments engage on a regular basis through trainings, engagement events, planning exercises, and during emergencies.

Q.1



Partnership and Collaboration

This relationship dynamic is mirrored in HSEM's partnership with other public safety entities outside the City.

Outside of COA

- Big 5 Call – Austin, Travis Co, UT, ACC, AISD
 - Originally started as a weather call
- CAPCOG – Regional Coord and TEDM
- NGOs: Red Cross, Food Bank, ADRN
- RICCL and NICCL (Regional and National Public Information Officer Network)

Q.2



Communication & Coordination

To ensure effective communication and resource allocation, during both routine operations and large-scale emergencies, HSEM provides timely messaging and objective development.

Examples include:

- EOC Activations
- Activities not already coordinated through an MOU

Q.3 & 4



Technology

HSEM utilizes technology and data to support prompt emergency response activities:

- Web EOC
- Everbridge (Warn Central Texas)
- State of Texas Emergency Assistance Registry (STEAR)

Q. 5



Emergency Response Plans, Policies, and Procedures Development

HSEM involves departments and agencies that could be impacted by City of Austin's emergency response.

Departments and agencies are included in the development of plans, updates to those plans, and any activation involving those plans.

Q.6



Thank you.

