



## Recommendation for Action

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**File #:** 23-2468, **Agenda Item #:** 98.

8/31/2023

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### **Posting Language**

Conduct a public hearing and consider an ordinance on first reading regarding the application submitted by Lone Star Ambulance 1, LLC, d/b/a Allegiance Mobile Health, Inc. to renew a non-emergency transfer franchise, under City Code Chapter 10-2, and approve the franchise agreement.

### **Lead Department**

Emergency Medical Services.

### **Fiscal Note**

This item has no fiscal impact.

### **Prior Council Action:**

April 12, 2018 - Council granted Allegiance Mobile Health, Inc. an initial franchise for a five-year term.

May 18, 2023 - Council approved a license agreement with Allegiance Mobile Health, Inc. for a limited term and waiving City Code Chapter 14-11 (Use of Right of Way) and Section 10-2-60 of Chapter 10-2 (Medical Transfer Services) to allow time to negotiate and execute the agreement.

July 20, 2023 - Council set a public hearing.

### **For More Information:**

Robert Luckritz, EMS Chief 512-972-7201.

### **Additional Backup Information:**

The purpose of this RCA is to request that Council hold a public hearing on August 31, 2023 regarding the renewal of the franchise held by Lone Star Ambulance 1, LLC, d/b/a Allegiance Mobile Health, Inc. and approve the franchise agreement on first reading.

Lone Star Ambulance 1, LLC d/b/a/ Allegiance Mobile Health has held a franchise with the City of Austin since June 12, 2018. On February 14, 2023 Austin-Travis County EMS (ATCEMS) received an application from Lone Star Ambulance 1, LLC d/b/a Allegiance Mobile Health LLC, requesting a renewal of the franchise for another five-year term. All of the required application elements have been submitted and the application fee has been paid in full. Staff analysis of Allegiance Mobile Health's franchise application has been completed. The analysis included a review of the applicant's operations, and performance from other operations within the state of Texas. The department recommends approving the application.

In order for a private ambulance company to provide non-emergency transfer services within the limits of the City of Austin, the provider must hold a franchise from the City. Non-emergency transfers typically occur between skilled nursing facilities, hospitals, and private residences and are usually prescheduled by medical personnel. Currently, four companies hold such franchises, Acadian Ambulance Service, Inc. (Acadian),

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American Medical Response of Texas Inc. (AMR), Allegiance Ambulance and City Ambulance.