ASIAN AMERICAN QUALITY OF LIFE ADVISORY COMMISSION

August 15, 2023

MEETING AGENDA

00 - PUBLIC COMMUNICATION

The first ten speakers signed up prior to the meeting being called to order will each be allowed a three-minute allotment to address their concerns regarding items not posted on the agenda.

01 - PROJECT NAME

Discussion and possible action to approve the minutes of the COMMISSION's REGULAR MEETING on JULY 18th, 2023.

02 - STAFF BRIEFING

Staff Briefing from Tony Vo – Director of the Asian American Resource Center on the recent impact report, upcoming events, and introducing AARC staff.

DISCUSSION ITEMS

03 - ASIAN AMERICAN FUTURES

Community Briefing and discussion on the AANHPI Audience Research & Personas – Presentation by Kana Hammon, Narrative Strategist at Asian American Futures. Q&A to follow.

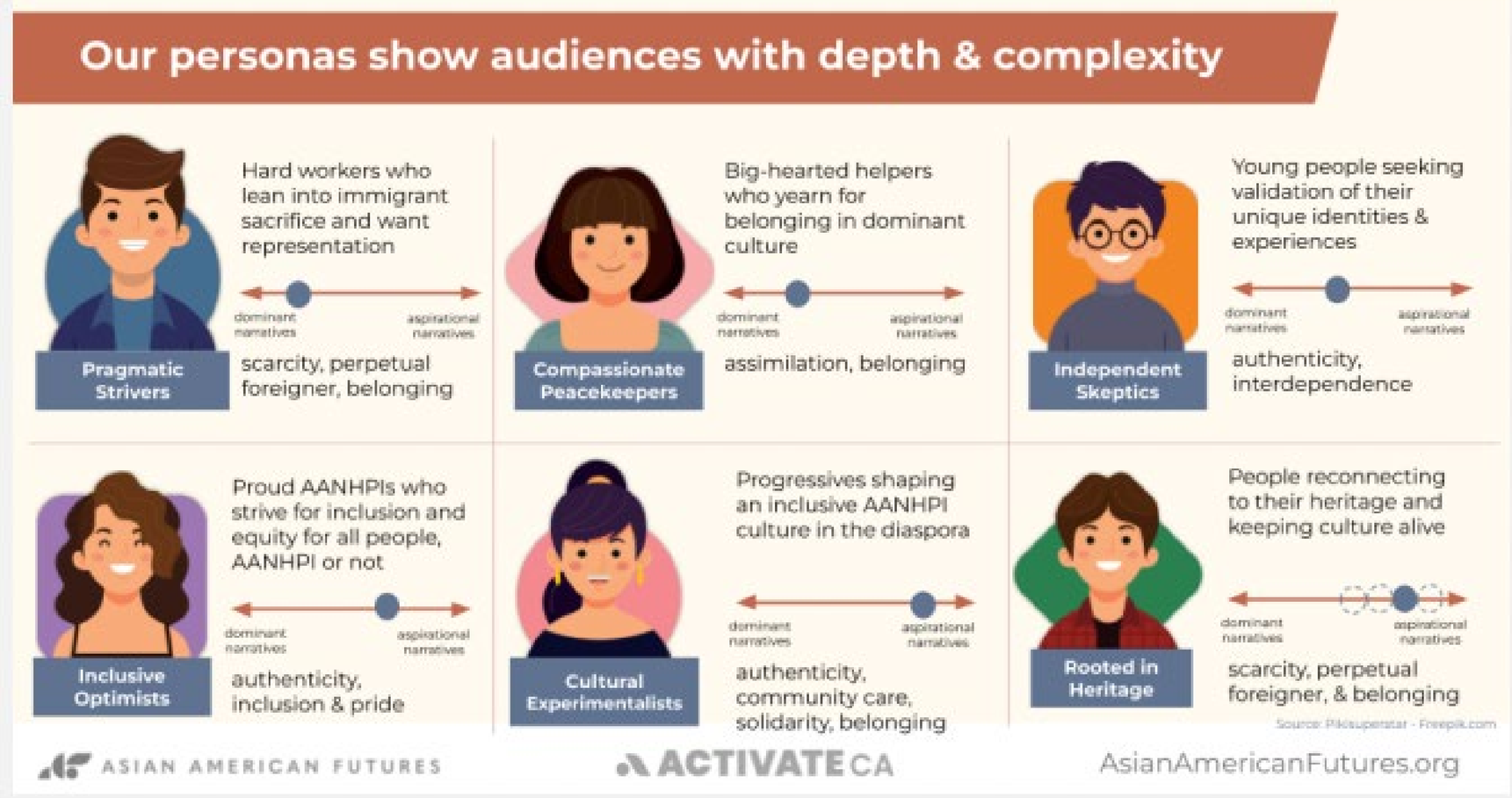
04 - WELCOME NEW MEMBERS!

Discussion & introductions of all commissioners new and old. Special welcome to two new commissioners Seonhye "Sonny" Sin and Satyajeet Dodia.

05 - DISCUSSION ON THE 2022-2023 ANNUAL REPORT

Authored by Chair, Hanna Huang.

ASIAN AMERICAN FUTURES



SCAN QR TO READ FULL REPORT

AANHPI AUDIENCE RESEARCH AND PERSONAS

SATYAJEET DODIA
APPOINTED BY CM
ALISON ALTER (D10)

SONNY SIN
APPOINTED BY CM VANESSA
FUENTES (D2)

ANNUAL REPORT

Aug 2022 - July 2023
recap of work along
with goals to guide us

MISSION STATEMENT

THE COMMISSION SHALL ADVISE THE CITY COUNCIL ON ISSUES RELATED TO THE ASIAN AMERICAN RESOURCE CENTER AND WILL PROVIDE ON-GOING GUIDANCE AND SUPPORT FOR THE CITY'S ASIAN AMERICAN QUALITY OF LIFE INITIATIVES.

Long Term Accomplishments

- Continue to work with City staff on the Asian American Resource Center (AARC) new performing arts center facility and bridge projects
- Developed and submitted budget recommendations to advance equity in city services and other department activities
- Worked with the Commission Staff Liaison to navigate significant transition of commissioner terms and vacancies
- Participate in the Joint Inclusion Commission in recommendations and resolutions on issues pertaining to diversity and inclusion

ANNUAL REPORT

Aug 2022 - July 2023
recap of work along
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Commissions Actions Summary

- 9 Recommendations, 8 from March budget recs for FY24 & one in July for 2024 General Obligation Bonds for Cultural Centers

Briefings/Presentations to Commission

- 16 Total
- 11 from COA Staff, 3 external publicly-funded orgs, 2 Community Organizations

Workgroups Overview - About, Key Accomplishments, Goals

ANNUAL REPORT - GOALS

EQUITY

Work to address structural inequities that are reflected in City staffing and budget allocation. (E.g. Language Access)

PUBLIC HEALTH & SAFETY

Continue to support direct services that address the needs of Asian Americans.
(e.g. APD Outreach, MCOT, Mental Health, APH contracts)

COLLABORATION

Seek to strengthen its ties with other City and community organizations. (e.g. JIC, recs that are inclusive of other BIPOC communities, outreach, etc)

OUR COMMUNITIES

Work to support our communities and increase community dialogue. (e.g. increase network, support AARC + Master Plan, recognizing effects of MMM)

DISCUSSION ITEMS

06 - B&C FY BUDGET RECS, LANGUAGE ACCESS Q'S & 9/9

Discussion on the departmental responses to Boards & Commission's FY24 Budget Recs, published online on August 4th, including discussion on the budget rec response on Language Access dollars in the city, and the budget workshop with department leadership on Saturday, September 9th.

07 - AT-LARGE COMMISSIONER

Discussion on recruitment for an at-large commissioner with possible action on appointing a new at-large commissioner to fill the single vacant seat, as recommended by the Community Stakeholder Workgroup.

08 - WORKGROUPS OVERVIEW

Review and discuss the scope of all current working groups and possible action to update membership.

LANGUAGE ACCESS INFO

Asked by CM Vela

REQUEST: How much funding does the budget include for the Language Access Coordinator's responsibilities, including developing, improving, and implementing a citywide language access policy, conducting assessments and surveys, mapping department resources, etc.?

RESPONSE:

In addition to funding for Communications and Public Information Office's (CPIO) Language Access team, the FY 2023-24 proposed budget includes funding across departments for language access needs. CPIO's Language Access team manages enterprise-wide contracts for translation and interpretation services for all departments and Council Offices to access, but each department maintains its own budget to pay for the services. Across departments, the proposed FY 2023-24 budget includes $1.6 million for translation and interpretation services.

CPIO's language access team is responsible for monitoring, implementing, and updating the citywide language access policy (updated September 1, 2022) including conducting assessments and surveys and mapping department resources. The new position acquired this fiscal year is working with the points of contact across the enterprise to continue making progress in this area. There is no other projected cost at this time other than current staff salaries.

QR to Council Budget Q's & Answers

LANGUAGE ACCESS INFO

Asked by CM Vela

QR to Council Budget Q's & Answers

REQUEST: Do each of the individual city departments have money budgeted for their language access needs?

RESPONSE:

Each department budgets and expends dollars related to language access throughout the fiscal year. The table below references the total amount budgeted by department for language access needs, both translation and interpretation services, in FY24.

Language Access Needs FY24 Proposed Budgeted Funds	
Department	**FY2023-24 Proposed Budgeted Funds**
Animal Services	$1,050
Austin Public Health	$119,284
Austin Resource Recovery	$8,000
Austin Water	$2,000
Aviation	$13,000
Communications and Public Information	$259,000
Development Services	$5,000
Economic Development	$67,500
Emergency Medical Services	$2,500
Financial Services	$12,500
Housing and Planning	$16,000
Human Resources	$25,000
Management Services	$28,050
Mayor and Council	$11,166
Municipal Court	$702,209
Parks and Recreation	$43,198
Police	$85,800
Capital Delivery Services	$20,000
Transportation Public Works	$41,000
Small and Minority Business Resources	$3,000
Watershed Protection	$25,000
TOTAL	**$1,490,257**

LANGUAGE ACCESS INFO

Asked by CM Vela

QR to Council Budget Q's & Answers

REQUEST: How much funding is included in the budget to complete the recommendations provided in the 2016 and 2022 audit reports of the city's language access policies and practices and the 2021 audit of the city's Winter Storm Uri preparedness, such as completing and implementing an emergency language access plan for essential communications during disasters, data collection to assess language needs and available services and resources, and developing metrics for the efficacy and efficiency of departmental and city policies?

RESPONSE:

Significant progress has been made to address all the recommendations provided in the 2016 and 2022 audit reports of the City's language access policies and practices and the 2021 audit of storm preparedness, including language access for emergency communications.

The current year's budget included funding for the Office of Homeland Security and Emergency Management (HSEM) to hire a temporary staff member to complete a language access plan for emergencies by the end of this fiscal year, as recommended by the 2021 audit. There is no continued funding for the temporary position in the Fiscal Year (FY) 2024 proposed budget. To implement the HSEM language access plan for emergencies, estimated costs would be $125,000 which includes 1) the cost of an additional community engagement position ($100,000) dedicated to ensuring information is accessible to people with disabilities and those with limited English proficiency (LEP), and 2) costs for interpretation and translation services ($25,000).

To complete the recommendations referenced in the 2016 and 2022 audits, CPIO anticipates needing a full-time position ($100,000) to perform the language access data and research. This position would work with an existing staff member, potentially in the Communications and Technology Management Department, who is skilled in developing dashboards. Currently, this position is not funded as part of the proposed budget for FY 2024.

BUDGET WORKSHOP

September 9, 2023 | 11am- 1pm

Permitting & Development Center (PDC)

6310 Wilhelmina Delco Dr, Austin, TX 78752

in the large event center room # 1405

The Budget Office and the Equity Office have jointly organized this workshop on behalf of commissions and as directed by City Council every year since 2018, with the specific purpose of bringing together Commissioners and department leadership to discuss how recommendations may or may not be incorporated into department programs, policies, practices, and procedures.

PADMINI JAMBULAPATI

Candidate for At - Large Stakeholder Commission Opening

(D7 Resident)

Why are you interested in serving on a board or commission?

I deeply care about others in our community. As Austin continues to change, I'd like to ensure that the change benefits all equitably and with a sense of justice, particularly, for communities who have long been underserved and underrepresented in Austin. I bring over a decade of experience in education and government along with a deep understanding of our community and its needs.

Professional Exp

- Currently a Program Manager at the Texas Education Agency (Student Assessment Division)
- MA in Education (English Curriculum & ESL) & Public Policy (Edu, Social & Family Policy)
- Long history in education (research, teaching, and administration)

PRIYANKA KONDAPANENI

Alternate Candidate for
At-Large Stakeholder
Commission Opening

(D2 Resident)

Professional Exp

- Currently a Principal at Slalom Consulting (business consulting)

Education

- MS, Management of Technology
- Project management

Why are you interested in serving on a board or commission?

During the day I am a management consultant with 8+ years of experience leading business transformations spanning across corporations in North America, Europe and Asia. Daily I am driven by my personal why - helping organizations and leaders identify and fulfill their potential. My strength is bringing people on the journey to build something from nothing. My 2 core values drive me: (1) curiosity and (2) kindness. I bring this every day to my job as well as my personal life. When I am not working, I love to travel and explore and understand different cultures. This enables me to come into any situation with a fresh lens and tackle whatever is in front of me. I want to serve on board or a commission because I can bring a different perspective that will enable people to build and enhance our community for the better. I always believe in giving back to the community that continues to nurture me and strengthen me in different ways. There is always room for growth and development and due to my unique background, I can help nurture the community to be a better version tomorrow for the future generations.

WORKGROUP OVERVIEW

BUDGET	Commissioners Sarah Chen, Hanna Huang, Kymberlie QuongCharles & Mohsin Lari
COMMUNITY STAKEHOLDER	Commissioners Fang Fang, Kimberlie QuongCharles, Sabring Sha, & Mohsin Lari
ASIAN AMERICAN RESOURCE CENTER	Commissioners Kuo Yang, Hanna Huang, Lily Trieu, Kirk Yoshida & Vincent Cobalis
PUBLIC HEALTH & SAFETY	Commissioners Lily Trieu, Kuo Yang, Pierre Nguyen, and Zahra Shakur Jamal-Hassan
JOINT INCLUSION COMMITTEE	Commissioners Hanna Huang & Nayer Sikder

WORKING GROUPS

09 - BUDGET

(Commissioners Sarah Chen, Hanna Huang, Kymberlie QuongCharles & Mohsin Lari) – Updates on the FY23-24 Budget Recommendation Process

10 - COMMUNITY STAKEHOLDER

(Commissioners Fang Fang, Kimberlie QuongCharles, Sabring Sha, & Mohsin Lari) – Updates on commissioner vacancies and discussion on the marketing strategy to solicit applications to fill stakeholder vacancies.

11 - ASIAN AMERICAN RESOURCE CENTER

(Commissioners Kuo Yang, Hanna Huang, Lily Trieu, Kirk Yoshida & Vincent Cobalis) – Updates & discussion on Phase II, staffing & budget, friends of AARC group development.

FY24 BUDGET RECOMMENDATIONS

QR TO RECOMMENDATIONS SUMMARY

In March we made 8 budget recommendations through the Equity Office as well as voted on some JIC ones

908.7K

UNFUNDED RECOMMENDATIONS

Most of our budget recommendations were supported by city departments but no additional funds were added to current proposed FY24

+$ 171,546

SUCCESSES

- APH Contracts Specialists FTE - Partial-year funding for two FTEs totaling $156,546
- AARC $15,000 towards installation of inherited theatre lighting from Carver

QR TO BC RECS & FEEDBACK

AUG. 8

FY24 Proposed changes to the restructuring of Offices of Resilience, Equity, Civil Rights, and Sustainability (RECS) removed from the budget by City Manager. May be revisited in Sept during strategic planning.

AARC WORKGROUP

Master Plan & Phase 2 Meetings - Quarterly & As-needed
AARC Programs & Facility Meetings - Monthly, 2nd Mon @ 12pm

PHASE 2

MASTER PLAN & PHASE 2 UPDATE

- 2018 Bond's 7mil only has 2-3mil left after Performance Center designs + soft costs
- Parks Project Supervisor (interim) recommends we consider alternate options for the remaining amount rather than continue to use on Architect contract especially since 2024 bond is uncertain/unlikely
- Scheduled early Sept follow up meeting to discuss options to move forward with

AARC OTHER

PROGRAMMING & FACILITY UPDATES

- 10th Anniversary Bazaar on Oct 27. Applications currently open until Aug 24 for community booths, vendors, etc.

WORKING GROUPS

12 - PUBLIC HEALTH & SAFETY

(Commissioners Lily Trieu, Kuo Yang, Pierre Nguyen, and Zahra Shakur Jamal-Hassan).

13 - JOINT INCLUSION

(Commissioners Hanna Huang & Nayer Sikder) – General update and discussion on the coalition building work of the JIC.

SHARING & FUTURE AGENDA ITEMS

Events & News to share, New Agenda Items for consideration

PUBLIC HEALTH & SAFETY

Meetings?

PUBLIC HEALTH

- Hope Clinic Meeting - currently has a $100,000 AAPI mental health contract from APH, scheduling meeting to discuss & learn more

SAFETY

- 2 new staff in APD Office of the Community Liaison for AAPI & LGBTQ communities
- Former Commissioner Sethi mentioned a Human Rights Commission resolution concerning APD for future discussion

JOINT INCLUSION COMMISSION

Key items discussed & took action on:

- Jointly endorsed AAQoL Recommendation for 2024 Cultural Centers Bond!
- Continuing to discuss Interim City Manager's changes to the telework policy for city employees, with possible action to pass a recommendation to City Council in support of continuing telework to maintain a competitive workforce.
- Discussion of impending changes to the Equity Office, Civil Rights Office, Small & Minority Business Resources Department, Office of Sustainability, and the Resilience Office.
- Equity Action's Community Investment Budget - decided not to take action
- FY25 Community Townhalls in Oct 18 & 26, Nov 4

SHARING & FUTURE AGENDA ITEMS