

MARSHALLING YARD EMERGENCY SHELTER

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Interim Homeless Strategy Officer
September 5, 2023



MARSHALLING YARD



- Facility opened Aug. 22, 2023.
- Facility operator: Endeavors.
- Capacity: not to exceed 300.
- Clients: 49 as of September 5, 2023.
- No occupants have returned to encampments.
- Outreach focused on encampments near Marshalling Yard and ones that posed a high fire risk.



MARSHALLING YARD SERVICES

- Transportation
 - Daily transportation services, including rotating van routes and door-to-door transport for beneficial services (e.g., medical appointments).
- Meals
 - Clients receive 3 meals per day consisting of rotating menus with hot and cold options.
- Animal Services
 - Marshalling Yard is a pet-friendly facility; indoor kennels are available.
- Laundry
 - Onsite wash, dry, and fold clothing and linen services are available on a weekly basis.
- Shower Facilities
 - Onsite showering facilities are available daily between 8am and 10pm.
- Additional Services
 - Onsite case management, first aid, behavior health services, and wellness activities (e.g., playing cards, television area, charging stations, open Wi-Fi network).

CLIENT FEEDBACK

ARCH AND SOUTHBRIDGE

- How safe have you felt during your shelter stay? To feel safe means to feel protected from and not exposed to danger or risk, and not likely to be harmed. **4.5 out of 5.0.**
- While staying at the shelter, how well do you feel like your needs like food, clothing, space to store your stuff, and hygiene needs have been met? **4.4 out of 5.0.**
- Do you believe that the shelter staff have been able to point you in the direction of help to move into housing? **4.3 out of 5.0.**
- How often do you feel like staff work with you in a respectful, kind, and professional way? **4.4 out of 5.0.**
- Comments/Remarks
 - “I believe there should be television exposure for the great things being done here.”
 - “Well, it hasn't been easy for me here... The time here has giving me the time I needed to get mentally stable. Their help has made all this possible.”
 - “I just thankful to have a place over me thanks to God and heat help from y’all.”
 - “Need some larger sizes of clothing.”
 - “Would like to be able to have more storage.”

QUESTIONS?