

# Austin Water External Review Implementation Progress Report

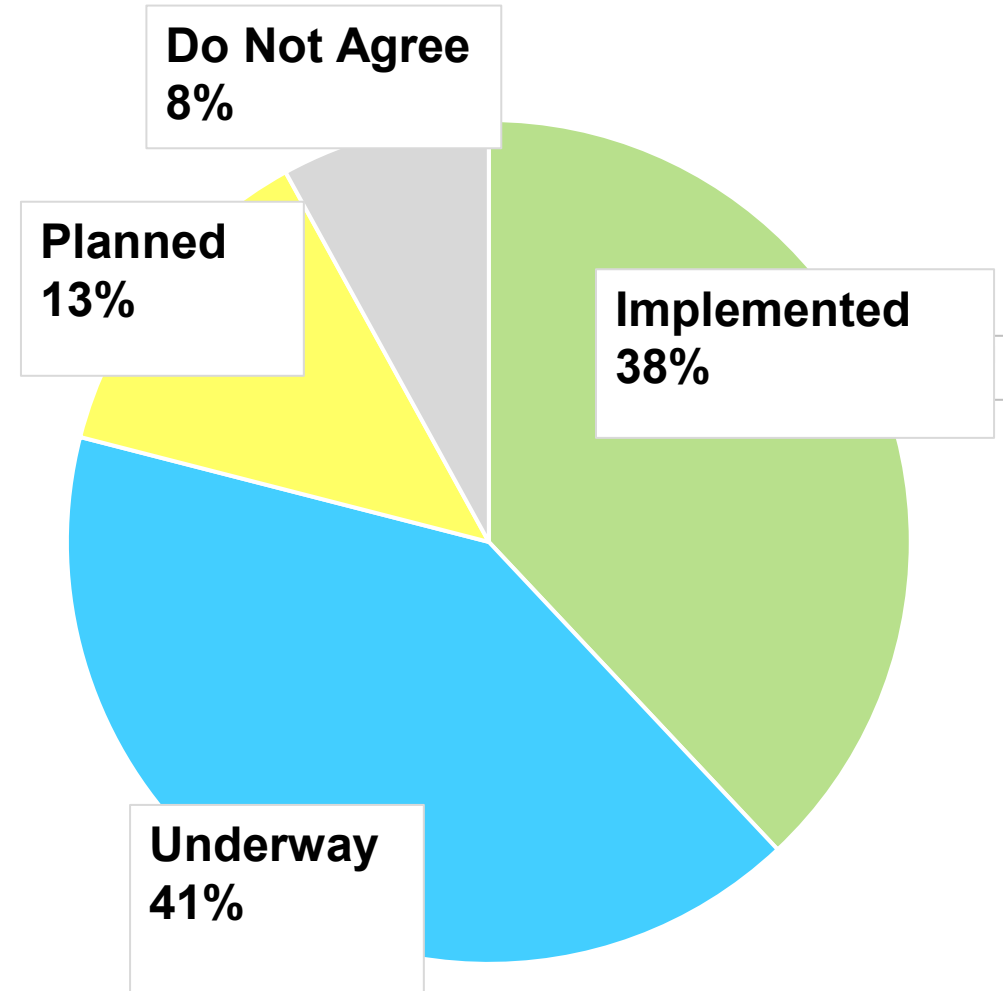
Water & Wastewater Commission | September 13, 2023



# Implementation Progress

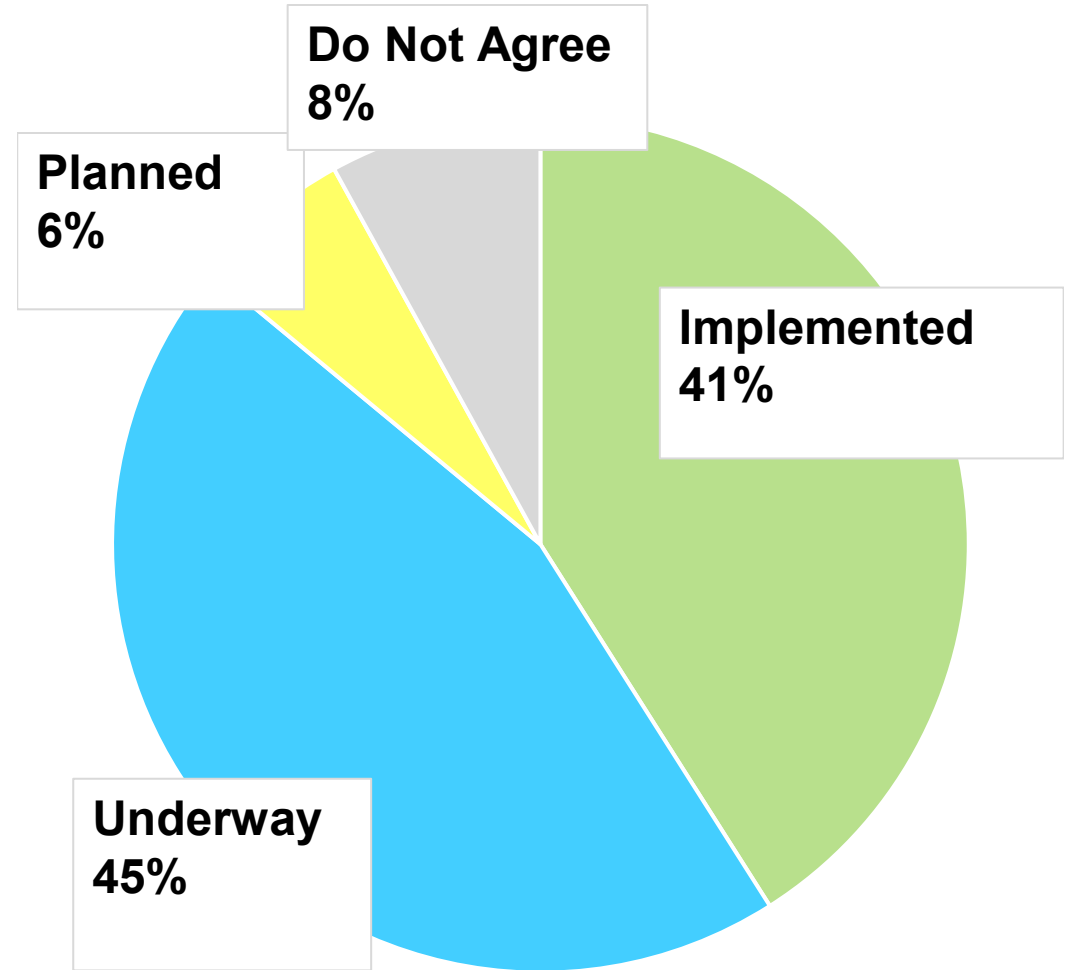
## May

- 20 Implemented Recommendations
- 22 Recommendations Underway
- 7 Recommendations Planned
- 4 Recommendations Do Not Agree



# Implementation Progress August

- 22 Implemented Recommendations
- 24 Recommendations Underway
- 3 Recommendations Planned
- 4 Recommendations Do Not Agree



# Progress Highlights

## New Implemented

### 💧 Public Information

- Issue initial generic language notifications to the public, followed by details information updates in all languages.

### 💧 SOPs & Training

- Teach all Operations & Maintenance staff how to access Standard Operating Procedures.

# Progress Highlights New Underway

## 💧 Operations & Engineering

- Remediate Upflow Clarifier No. 5 launder and verify elevation uniformity for all units.
- Evaluate the cost of continual polymer feed and implement if found to be cost efficient.

## 💧 Reporting Structure

- Investigate ways to improve conflict management skills, team building efforts, and leadership development at the plants.

## 💧 SOPs & Training

- Review oil spill response plan and update where needed.

# Progress Highlights Underway

## 💧 Situational Awareness

- Enforce training on VEOCI for all personnel who work in the system.
- Evaluate current emergency planning and training at each plant.
- Establish notification thresholds that are documented and understood by all staff.

## 💧 Operations & Engineering

- Verify operational range of primary responses via stress testing, condition assessments, and staffing requirements.

# Questions

