



Recommendation for Action

File #: 23-2473, Agenda Item #: 20.

9/21/2023

Posting Language

Approve second reading of an ordinance renewing a non-emergency medical transfer franchise for Lone Star Ambulance 1, LLC, d/b/a Allegiance Mobile Health, Inc. under City Code Chapter 10-2 (The public hearing for this was held and closed on August 31, 2023).

Lead Department

Emergency Medical Services.

Fiscal Note

This item has no fiscal impact.

Prior Council Action:

April 12, 2018 - Council granted Allegiance Mobile Health a franchise for a five-year term.

May 18, 2023 - Council approved a license agreement with Allegiance Mobile Health, Inc. for a limited term and waiving City Code Chapter 14-11 (Use of Right of Way) and Section 10-2-60 of Chapter 10-2 (Medical Transfer Services) to allow time to negotiate and execute the agreement.

July 20, 2023 - Council set a public hearing to consider the application submitted by Allegiance Mobile Health, Inc.

August 31, 2023 - Council conducted a public hearing to approve the franchise agreement for Allegiance Mobile Health, Inc. on first reading.

For More Information:

Robert Luckritz, EMS Chief 512-972-7201.

Additional Backup Information:

The purpose of this RCA is to request that Council renew the franchise held by Lone Star Ambulance 1, LLC, d/b/a Allegiance Mobile Health, Inc. and approve the franchise agreement on second reading.

Lone Star Ambulance 1, LLC d/b/a/ Allegiance Mobile Health has held a franchise with the City of Austin since June 12, 2018. On February 14, 2023 Austin-Travis County EMS (ATCEMS) received an application from Lone Star Ambulance 1, LLC d/b/a Allegiance Mobile Health LLC, requesting a renewal of the franchise for another five-year term. All the required application elements have been submitted and the application fee has been paid in full. Staff analysis of Allegiance Mobile Health's franchise application has been completed. The analysis included a review of the applicant's operations, and performance from other operations within the state of Texas. The department recommends approving the application.

In order for a private ambulance company to provide non-emergency transfer services within the limits of the

City of Austin, the provider must hold a franchise from the City. Non-emergency transfers typically occur between skilled nursing facilities, hospitals, and private residences and are usually prescheduled by medical personnel. Currently, four companies hold such franchises, Acadian Ambulance Service, Inc. (Acadian), American Medical Response of Texas Inc. (AMR), Allegiance Ambulance and City Ambulance.