

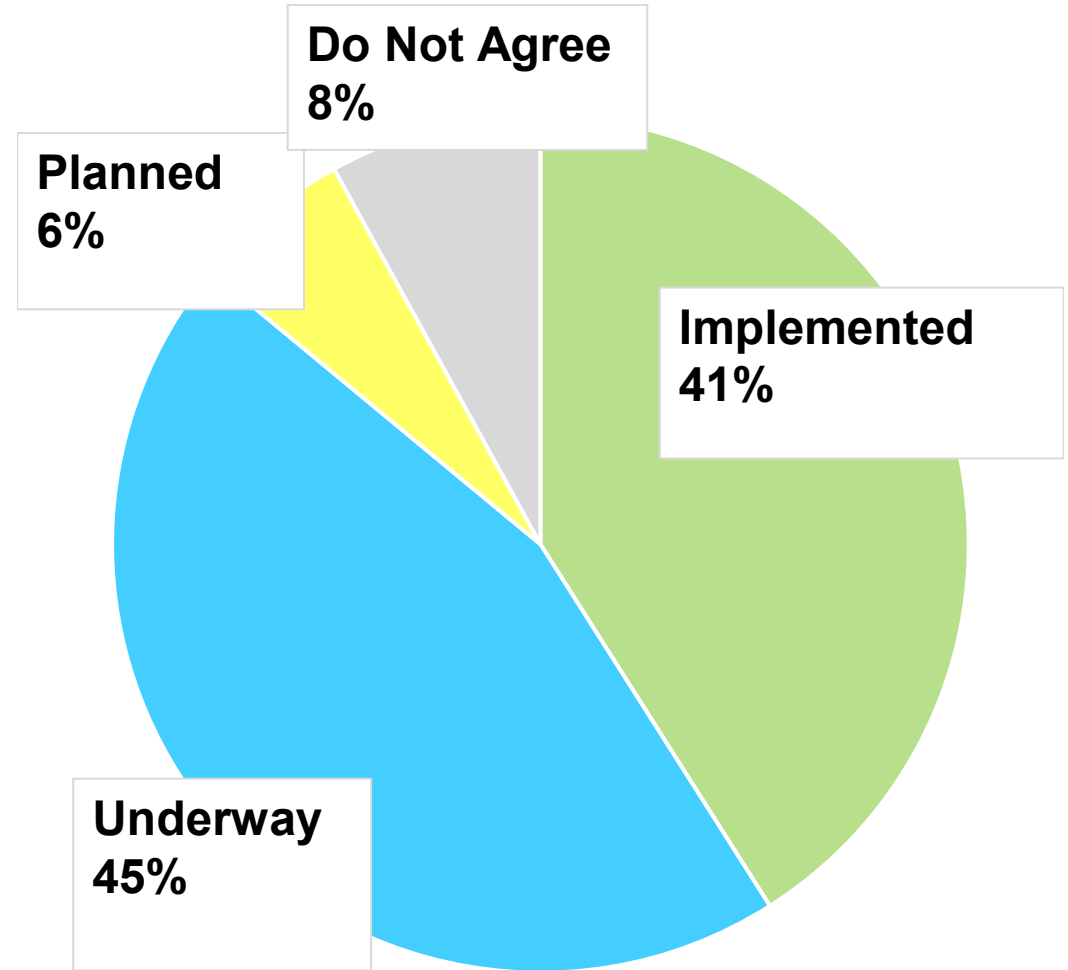
Austin Water External Review Implementation Progress Report

Water & Wastewater Commission | November 8, 2023



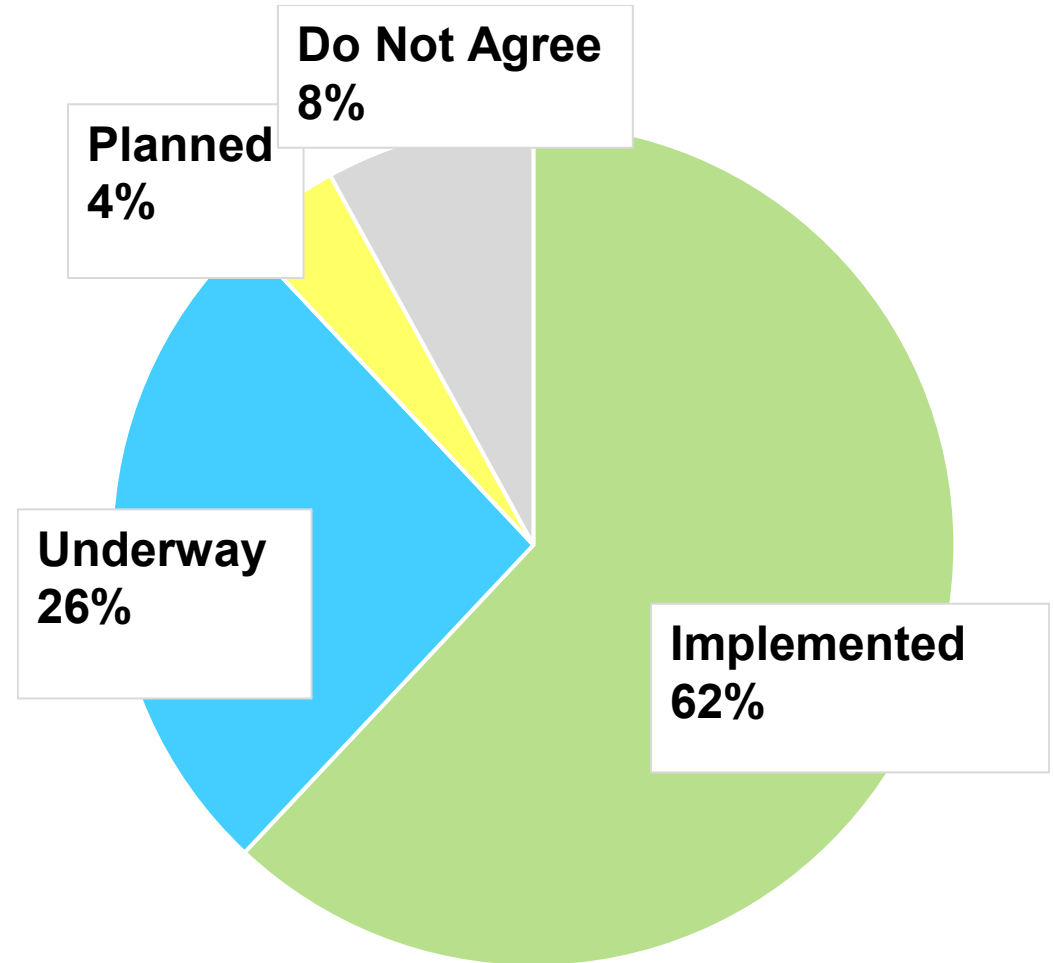
Implementation Progress August

- 22 Implemented Recommendations
- 24 Recommendations Underway
- 3 Recommendations Planned
- 4 Recommendations Do Not Agree



Implementation Progress November

- 33 Implemented Recommendations
- 14 Recommendations Underway
- 2 Recommendations Planned
- 4 Recommendations Do Not Agree



Progress Highlights

New Implemented

💧 Operations and Engineering

- Verify operational range of primary responses via stress testing, condition assessments, and staffing requirements.
- Review and update staffing assignments and SOPs for system flow changes.
- Remediate Upflow Clarifier No. 5 launder and verify elevation uniformity for all units.
- Evaluate the cost of continual polymer feed and implement if found to be cost efficient.

Progress Highlights

New Implemented

💧 Reporting Structure

- Establish a position for a single person to be in charge of Ullrich Water Treatment Plant.
- Develop appropriate position titles, pay, and job scope for a critical infrastructure institution.

💧 Situational Awareness

- Enforce training on VEOCI for all personnel who work in the system.
- Continually exercise VEOCI system on small, low-stakes or no consequence events.
- Evaluate current emergency planning and training at each plant.
- Establish notification thresholds that are documented and understood by all staff.

Progress Highlights Underway

💧 **NEW: Operations & Engineering**

- Re-evaluate plant capital projects based on comprehensive conditions assessments and communicate with plant staff.

💧 **Employee and Leadership Development**

- Continue regular team-building exercises and require attendance by all staff.
- Provide training and consequences for noncompliance around bringing potential issues forward that impact safety.

💧 **Reporting Structure**

- Investigate ways to improve conflict management skills, team building efforts, and leadership development at the plants.

Questions

