



**WOOLLARD**  
**NICHOLS**  
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CONSULTING

# CSBG Needs Assessment Overview

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PRESENTATION TO THE CITY OF  
AUSTIN COMMUNITY DEVELOPMENT  
COMMISSION

JANUARY 9<sup>TH</sup>, 2024



# Overview

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1. Background
2. Proposed Data Collection Process
3. Discussion

# Background & Justification

Austin Public Health is identified as the Travis County Community Action Agency (CAA) receiving Community Services Block Grant Funds (CSBG) – federal funds passed through the Texas Department of Housing & Community Affairs (TDHCA)

Federal regulations require CAA's to conduct needs assessments and use the results to design programs to meet community needs.

The Community Development Commission is the designated CSBG community board and must approve the needs assessment plan and accept the final completed assessment

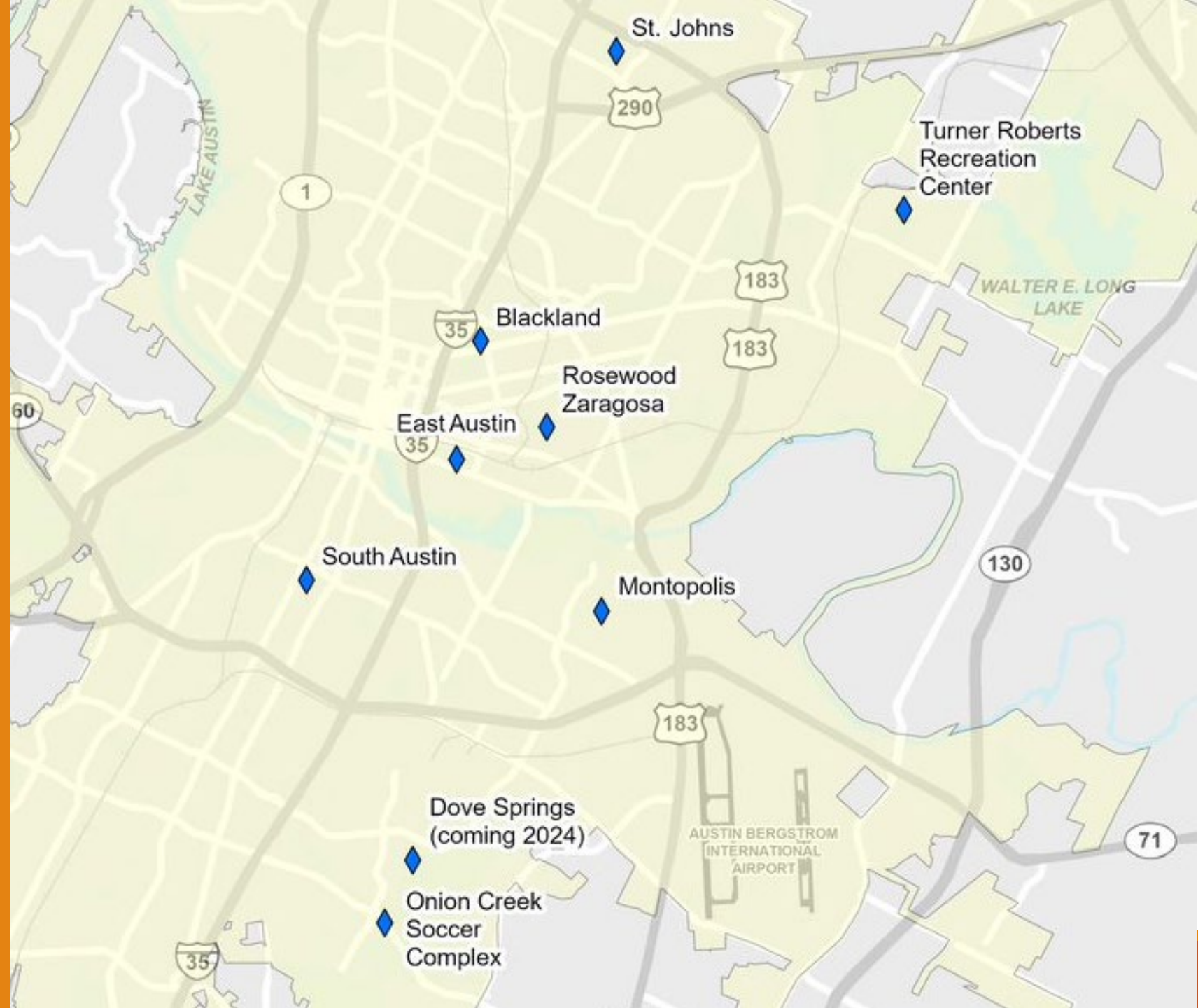
# CSBG Service Locations

## Neighborhood Centers

- Blackland
- East Austin
- Montopolis
- Rosewood Zaragosa
- St John
- South Austin
- Dove Springs (coming 2024)

## Outreach Sites

- Turner Roberts Recreation Center
- Onion Creek Soccer Complex



# TDHCA Community Needs Assessment Standards

- Conduct every 3 years
- Collects current poverty data and its prevalence related to gender, age, and race/ethnicity
- Collects and analyzes both qualitative and quantitative data on its service areas
- Includes key findings on the causes and conditions of poverty and the needs
- Governing board formally accepts the completed assessment
- Informs an outcome-based and anti-poverty focused Community Action Plan
- Customer satisfaction data and input identified is considered in the strategic planning process

# Proposed Data Collection Plan

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Quantitative Data	Community Assessment Tool Census/ACS data Other community data (e.g. 211/ConnectATX)
Qualitative Data	Key informant interviews (CDC members) Client survey (Neighborhood Center clients) Service provider/Case Manager survey Resident survey with focused outreach in high-poverty areas
Analysis	Include key findings on the causes and conditions of poverty and the needs Requirement to rank top 5 community needs
Report Development	Share draft report with CDC in May or June 2024 Report due to TDHCA by June 30th, 2024

## Discussion

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Key informant interviews with CDC members representing specific geographies

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Additional resources to tap for data on community needs?

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Other feedback?