



Recommendation for Action

File #: 24-3732, Agenda Item #: 28.

1/18/2024

Posting Language

Authorize negotiation and execution of an interlocal agreement with Integral Care for a comprehensive review of Integral Care's homelessness strategies, programs, and services by McKinsey & Company, Inc. Washington D.C. Related to Item #14.

Lead Department

Homeless Strategy Office.

Fiscal Note

This item has no fiscal impact.

For More Information:

David Gray, Homeless Strategy Officer, 512-974-7836.

Additional Backup Information:

Contingent upon approval of item 23-3591, the City will execute an interlocal agreement with Integral Care for the City's consultant, McKinsey & Company, Inc. Washington D.C. (McKinsey), to conduct a comprehensive review of Integral Care's homelessness strategies, programs, and services in exchange for a reimbursement by Integral Care to the City for such review.

McKinsey will conduct a comprehensive review to assess the effectiveness of the strategies, programs, and services provided by Integral Care to make homelessness rare, brief, and nonrecurring and some of the key tasks to be performed by McKinsey include the following:

- Strategy Evaluation - Review the Healthier Austin Partners' homelessness strategies, policies, and programs to gain a thorough understanding of their objectives and implementation mechanisms. This includes evaluating the effectiveness of strategies in achieving their intended outcomes.
- Homelessness-Related Contracts - Examine the terms of homelessness contracts to ensure clarity and alignment with each Healthier Austin Partners' goals and purpose. This includes evaluating the cost-effectiveness of services, and identifying potential risks associated with contracts.
- Coordination of Services and Service Delivery - Evaluate the extent to which Healthier Austin Partners collaborate and coordinate their efforts to provide comprehensive services to the homeless population. This includes analyzing the extent to which a regional systems approach to end homelessness exists in Austin, Travis County.
- Report and Implementation Plan - Compile a review of findings into a comprehensive report, including recommendations for improvements in strategy design and implementation.

The interlocal agreement with Integral Care formally sets the amount and terms of Integral Care's reimbursement to the City, and the City plans to execute similar interlocal agreements with other partners that include Central Health and Travis County (together with the City and Integral Care are referred to as the "Healthier Austin Partners"). The other Healthier Austin Partners will reimburse the City a portion of the City's contract costs with McKinsey for the review of their homelessness strategies, programs, and services as shown in the table below:

Entity	Proposed Amount
Travis County	\$400,000
Central Health	\$400,000
Integral Care	\$200,000