

City of Austin Homeland Security & Emergency Management

Winter Weather Audit

24 January 2024

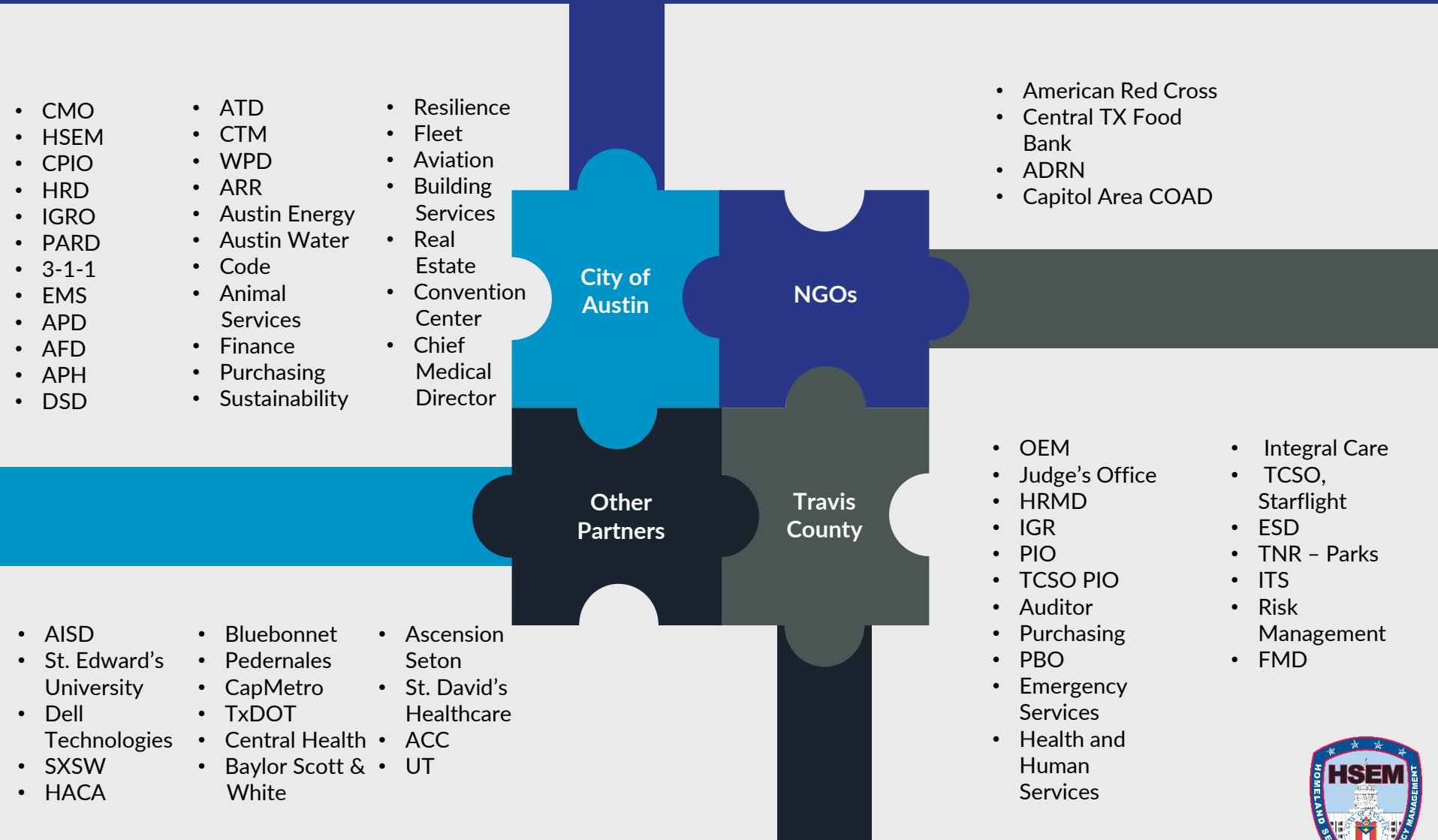


Status Updates

- Winter Weather Audit
- Winter Storm Mara update



Recommendation 1: Planning, Training and Conducting Large Scale Exercises



Recommendation 2: Continuity of Operations Plan (COOP)

- All departmental COOPs updated and approved as of October 2023
- All departmental COOPs validated through the Emergency Management Accreditation Program (EMAP) accreditation process



Recommendation 3: Resilience Hubs and Education

- Resilience Hubs
- Education Opportunities for Public
 - Preparedness Fairs
 - Neighborhood Preparedness Guide (English and Spanish)
 - Ready Together Community Preparedness Trainings (coming in 2024)

Ready Together
The Basics of **Emergency Preparedness**
for You, Your Family & Your Neighborhood



Recommendation 4: Implementation of Past Corrective Action Items

- Community Resiliency Improvement Status Portal (CRISP) created in 2022 captures After Action Report recommendations from major disasters dating back to 2013
 - CRISP serves as single location to access After Action Reports and to view progress on recommendations
 - Recommendations from 2013 to the present uploaded and assigned to departments for status updates
- All action items undergoing status review
- Dashboard platform under review



Recommendation 5: Staffing

Hired

Technology: Business Process Consultant, Sr.

Public Information: Public Information Officer Sr.,
2 Public Information Officers, 2 Community
Engagement Specialists, Marketing Rep B

Finance: Finance Manager II

Emergency Operations: Chief Emergency Plans
Officer (Logistics), Program Manager I (Field
Operations Manager)
Business Process Specialist (Logistics)

Mass Care: Program Manager III (Community Mass
Care), Program Manager II (Resiliency Hubs)

In Process

2 Community Services
Program Coordinators

Emergency Operations:
Program Manager I (Field
Operations Manager)

New Vacancies

Emergency Operations
Plans Officer

Business Process
Specialist



Recommendation 6: City Staffing in Response to Emergencies

- Departments have identified staff to respond to emergencies
- Disaster Reservist Program
- Emergency Operations Center (EOC) Training
 - Internal HSEM drills
 - Monthly meetings for departmental EOC representatives
 - Large scale exercises and departmental exercises
- Food and lodging during disasters
 - City procedure in place through Procurement for lodging
 - Food available for EOC staff



Recommendation 7: Supplies and Equipment

- Logistics branch formed. Five out of six positions filled
- Maximo utilized to track inventory
- Mission Ready Packages deployed throughout City
- Stocked inventory follows FEMA guidelines
- Certificates of Exemption procurement process allows purchase of supplies outside of normal procurement practices during emergencies



Recommendation 8: Language Accessibility

- Emergency warning messages pre-translated in 14 languages
- Formed relationships with community groups to disseminate information
- Launched Phase II Ready Central Texas Campaign
 - Currently focusing on Winter Weather and Severe Weather Preparedness
- Phase II Ready Central Texas Campaign Metrics
 - Over 2 million residents reached with Phase II of Ready Central Texas Campaign



Recommendation 9: Equitable Access to Disaster Response Efforts

- Equity Office incorporated into Emergency Operations Center
- Departmental outreach to vulnerable populations
- State of Texas Emergency Assistance Registry (STEAR) targets people with access and functional needs such as:
 - Limited mobility
 - Communication barriers
 - Additional medical assistance during an emergency event
 - Transportation assistance
 - Personal care assistance



Recommendation 10: Improve City and Community Cooperation

- Developed a Neighborhood Preparedness Guide and Community Preparedness Training program for involving the community in disaster preparedness and planning
- Invited County, regional, and nonprofits partners to large scale exercises
- Invited private healthcare sector partners to large scale exercises




Mara Corrective Action Plan Update

- Engaged Tetrattech
- Projected completion in March
- Departments taking corrective action from Winter Storm Mara's After Action Report recommendations
- Corrective Action Plan will consolidate items from within Winter Storm Mara's After Action Report and will also consider prior disaster reports



HSEM



Innovation
Predictability
Reliability

Questions?

