Austin Water External Review Implementation Progress Report

Austin Water Oversight Committee | February 8, 2024

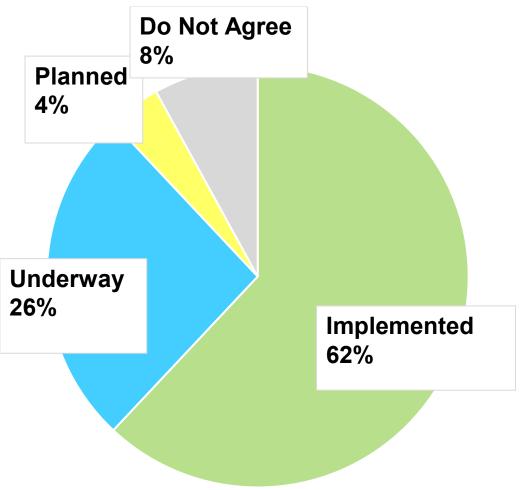


Implementation Progress

November 2023

◆ 33 Implemented Recommendations

- 2 Recommendations Planned
- 4 Recommendations Do Not Agree

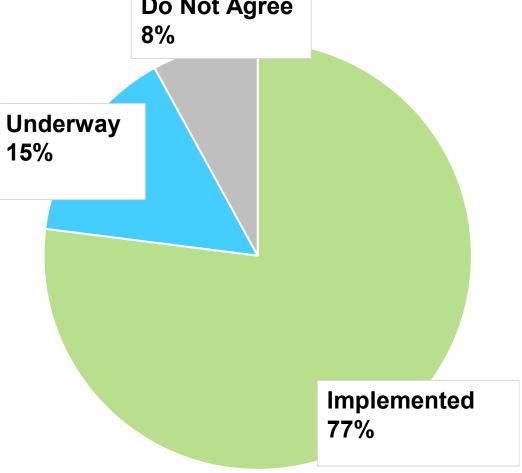




Implementation Progress
February 2024

Do Not Agree

- 41 Implemented Recommendations
- 8 Recommendations Underway
- 4 Recommendations Do Not Agree





Progress Highlights New Implemented

Employee Leadership & Development

Continue to advocate for increased operator salaries.

Operations and Engineering

- Conduct a seasonal backwash performance evaluation and implement a routine filter media monitoring program.
- Re-evaluate plant capital projects based on comprehensive conditions assessments and communicate with plant staff.

Public Information

Enhance understanding of the CIP process throughout the organization.



Progress Highlights New Implemented

Emergency Management

• Identify possible future scenarios that could present water quality and treatment challenges; implement solutions.

SOPs and Training

- Develop a plan to manage cross-training between operations and maintenance staff.
- Develop a regulatory and water quality training program, as well as regular CIP program updates, for plant staff.
- Review oil spill response plan and update where needed.



Remaining Recommendations Underway

Long-term implementation with updates to AWOC in 2024:

- Recruitment, Retention and Training Updates
 - Employee & Leadership Development
 - Reporting Structure
 - SOPs and Training
- My ATX Water Update



