

Immigrant Services

Staff Update

Diana Miranda-Murillo, Spanish and World Languages Selector Irene Magana-Noverola, Southeast Library Branch Manager Laura Tadena, Community Engagement Librarian



Immigrant Services Overview

- 1. Multilingual Materials and Resources
- 2. Programming
- 3. Partnerships
- 4. Public Services
- 5. Community Services & Outreach
- 6. Language Access
- 7. Q&A

Multilingual Materials & Resources

Multilingual Collections

- Books (Arabic, Chinese, French, German, Gujarati, Hindi, Italian, Japanese,
 Korean, Marathi, Polish, Portuguese, Russian, Spanish, Vietnamese)
- Magazines, and newspapers
- Audiovisual materials
- Multilingual learning resources (physical and digital)





Programming

Year-round cultural programs and events

- Celebrations and cultural festivals
- Guest Speakers
- Workshops
- Workforce development classes
- Digital Literacy programs
- Storytimes in different languages

System-wide Programming

- Talk Time
- Practiquemos español
- ESL Classes





Community Conversation Series

Conversación Comunitaria

sobre identidades Latine/x/a/o

Jueves, 9 de Noviembre, 2023 a 6-7:30pm

Austin Public Library's Southeast Branch 5803 Nuckols Crossing Rd Austin, Texas 78744

¡Acompaña nos a esta discusión sobre identidad dentro de la comunidad Latino/a, LatinX, Latine, Hispano y Chicano! Los líderes de la comunidad de Austin compartirán sus experiencias y te invitamos a participar en la plática. Ofreceremos aperitivos y cuida de los niños (de 4 a 14 años) con una actividad para jovenes. Ofreceremos traductor de inglés y español.

En exhibición: artefactos históricos reproducidos relacionados con la identidad latine del Benson Colección de Latino Americana.



Moderador:

Jeremy Garza

Oficina de Equidad de la Ciudad de Austin

Líderes comunitarios:

Melissa Ortiz

Directora de Participación Comunitaria en CapMetro

Nadine Fonseca

Mighty Kind Kids, mightykindkids.com

Frederick Luis Aldama

Profesor de UT Latinx, LatinX Pop Lab

¿Preguntas o Comentarios? Contacta Lorie Martinez maccwellness@austintexas.c

AustinTexas.gov/esbmacc











La Ciudad de Austin se compromete a cumplir lo establecido en la Ley de Estadounidenses con Discapacidades (ADA).

A solicitud de los interesados, se proveerán modificaciones razonables y acceso equitativo a las comunicaciones. Para obtener ayuda, por favor llame al (512) 974-3772 o al número de Relay Texas, 7-1-1.

Community Conversation

on Identity through Writing

Thursday, February 22 @ 5-8:30pm

Austin Public Library - Southeast Branch 5803 Nuckols Crossing Rd Austin, Texas 78744



5pm: Socialize and Snack

5:30: Interactive Cartonera Workshop

6:45: Community Conversation



Artists: Sergio Fong La Rueda Cartonera

Israel Sobernes

Viento Norte Cartonera

Magari Quiroz La Maga Cartonera

Joining Virtually:

Albert Sarlo

Cuenteros, Verseros y Poetas

Gaudencio Gauderio

Vento Norte Cartonero

Questions/Comments?

maccwellness@austintexas.gov
AustinTexas.gov/esbmacc











The City of Austin is committed to compliance with the Americans with Disabilities Act. Reasonable modifications and equal access to communications will be provided upon request. For assistance please contact (512) 974-3772 or Relay Texas 7-1-1.

Story times in different languages



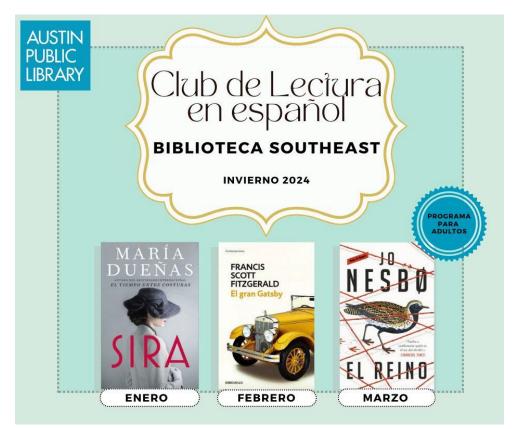
German Language story time



Ukrainian Language story time

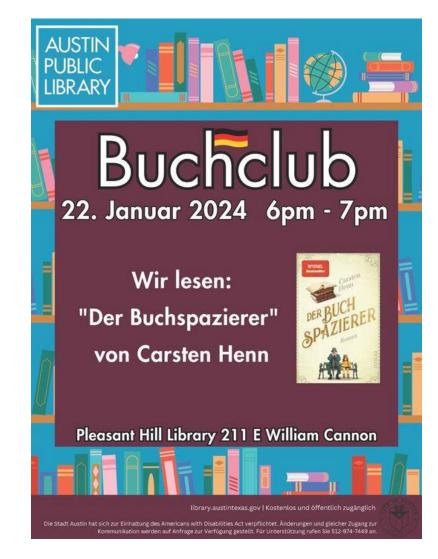
* We currently have story times in Spanish, Japanese, French, German, Ukrainian and Arabic.

Book clubs in different languages





Spanish Language book clubs



German Language Book Club

^{*} We will soon add a Ukrainian book club.







Home Baking
Business
Management
Course in
Spanish

Computer Classes in Spanish and Tutoring in Spanish, English and Tamil Through Austin Free Net

CLASES DE COMPUTACIÓN COMPUTER CLASSES IN SPANISH & ENGLISH

Venga a aprender cómo usar computadoras, su tableta, o teléfono inteligente en nuestras clases de grupo o en una clase privada de 1 hora.

Come learn how to use computers, tablets, or smartphones in a group or a 1-hour private class in Spanish & English.



JUEVES | THURSDAY 6pm-7pm | Clase Privada (Inglés y Tamil) Private Lesson (English and Tamil)

VIERNES | FRIDAYS

10am-11am | Clase Privada (Español)

Private Lesson (Spanish)

11am-12pm | Clase Privada (Español)

Private Lesson (Spanish)

SÁBADOS | SATURDAYS

12pm-1pm | Clase Privada (Inglés y Español)
Private Lesson (English and Spanish)

Austin Free-Net ofrece clases privadas a través del programa de Navegador Digital Si desea registrarse para una sesión por favor haga una cita con la biblioteca.

Please call the library to make an appointment for a private lesson through Austin Free-Net's Digital Navigator program.

BIBLIOTECA SOUTHEAST | SOUTHEAST LIBRARY

5803 NUCKOLS CROSSING RD. | 512-974-8840

Presentado por (Presented by):



Southeast Library
Free and open to the public library.austintexas.gov



Austin Free - Net
Digital literacy training for Austin residents



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Partnerships

Partnerships

AISD Asian American Resource Center Austin Asian Community Health Initiative Austin Japan Community American Gateways Austin Sister Cities International Austin Voices for Education and Youth Catholic Charities Immigration Services **Carros Amigos** Casa Marianella City of Austin Equity Office El Buen Samaritano **Heartful Institute**

Go Austin Vamos Austin Girasol Texas Latinitas LLILAS Benson, UT Libraries Mexican Consulate MexicARTE Museum youth programs **Pure Action Yoga** Univision **Teatro Vivo** Telemundo **Todos Juntos Learning Center Truc Viet**

Workers Defense Project

2023





Servicios laborales e información sobre recursos comunitarios en la Biblioteca Southeast

¿Necesita ayuda para explorar nuevas carreras o iniciarse en una?

¿Necesita asistencia financiera para costear su educación?

Si es así, visítenos en la biblioteca Southeast en donde expertos en estos campos, provenientes de las organizaciones Goodwill y Workforce Solutions Capital Area. le proveerán con la información y si califica, con el apoyo necesario para iniciar o avanzar en su carrera laboral.

library.austintexas.gov | Free and open to the public



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1er y 3er lunes 2-4PM

2o y 4o lunes 12-2pm

5803 Nuckols Crossing Rd Austin, TX 78744 512-974-8840





Job Services and Community Resource Hub @ the **Southeast Library**



Do you need support to fund your education?

Then, come to the Southeast Library where iob and career experts from the Goodwill and Workforce Solutions Capital area organizations will provide you with information and support (if you qualify) to start a new career or advance in the one you already have.

library.austintexas.gov | Free and open to the public



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2023

1st and 3rd Monday 2-4PM

2nd and 4th Monday 12-2pm

5803 Nuckols Crossing Rd Austin, TX 78744 512-974-8840

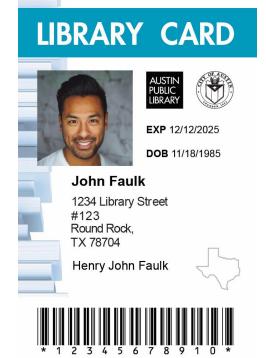
- Colocation services through Goodwill and Work Force Solutions
- Tabling at the General Consulate of Mexico
- **Vaccination Clinic** and Resource information through APH

Public Services

- Enhanced Library Card
- Access to Legal Aid Clinics
- Social Service Information Referral
- Job Portal
- Naturalization Ceremonies
- Resource Clinics
- Vaccination clinics







Community Services & Outreach

SOCIAL SERVICES & LIFE SKILLS

- Lance Gentles provides 1:1 support to immigrant customers securing their Texas driver's license and seeking employment, M-F
- Team provides monthly ELC sign up to unhoused immigrants at Pop Up Resource Clinics
- CSCs provide social services coordination for unhoused immigrant customers at Terrazas and Little Walnut Libraries, M-F

CIVICS

- 7 Naturalization Ceremonies hosted in 2023
- •858 attendees provided with voter registration and Passport Services information



VIRTUAL & IN PERSON PROGRAMS

- •Ambray Gonzales provides in person cultural programs at libraries, Title 1 schools and museums
- Heidy Urbina provides virtual/in person dual language and Spanish language programs at libraries, community centers, and parks

In-reach Services: Visits & Tours



Tour of Mexican women in Austin



Tour of the Ukrainian community in Austin

In-reach with AVANCE

- College Program Students visit to the library
- Early Childhood literacy workshop and library services presentation





Language Access

Voiance: Interpretation services over the pone iSpeak Language Access Cards and Materials

Library Catalog:

- supports searches in languages using different characters.
- Interface availble in Spanish
- Website information in Spanish: translated in house, not by machine
- Social media accounts in Spanish: Facebooks and X (Twitter)
- Interpretation services available by request

Q&A

Diana Miranda-Murillo, Spanish and World Languages Selector

Irene Magana-Noverola, Southeast Library Branch Manager

Laura Tadena, Community Engagement Librarian

