

# Austin Water External Review Implementation Progress Report

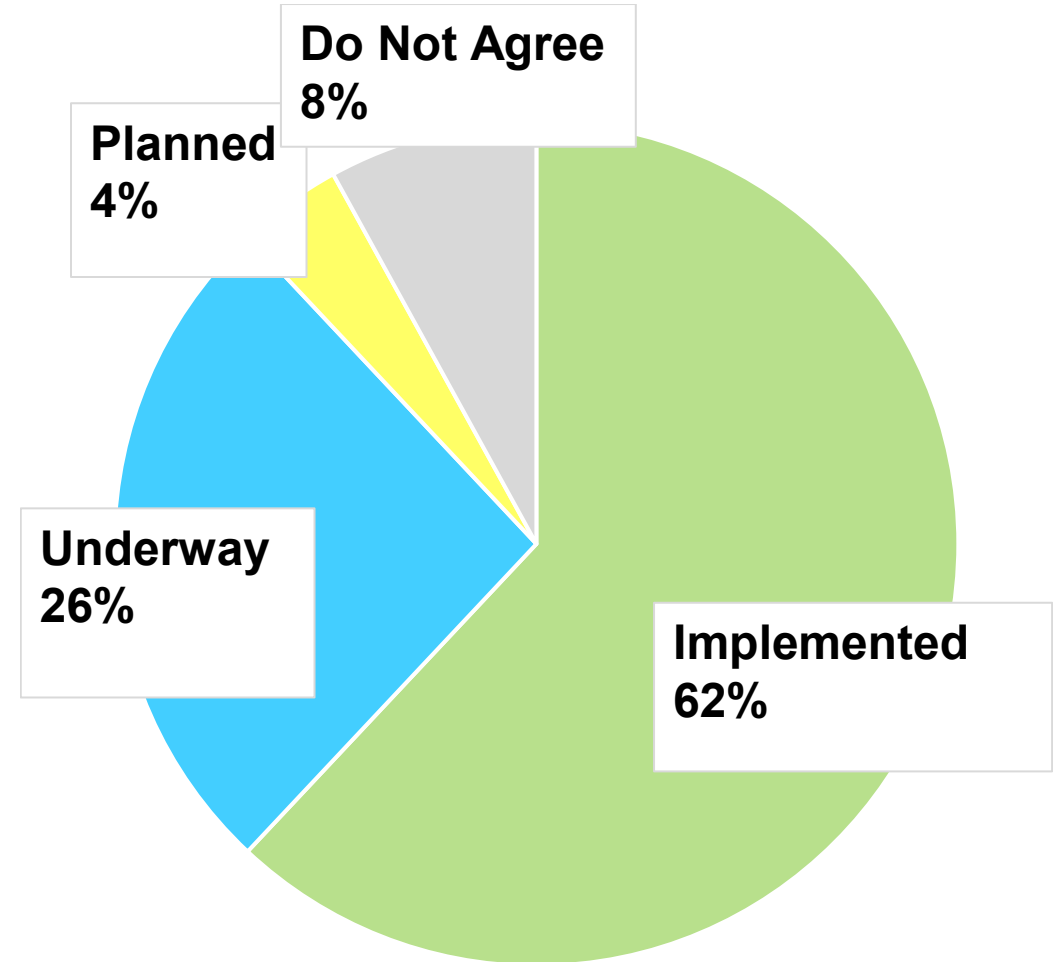
Water and Wastewater Commission | February 14, 2024





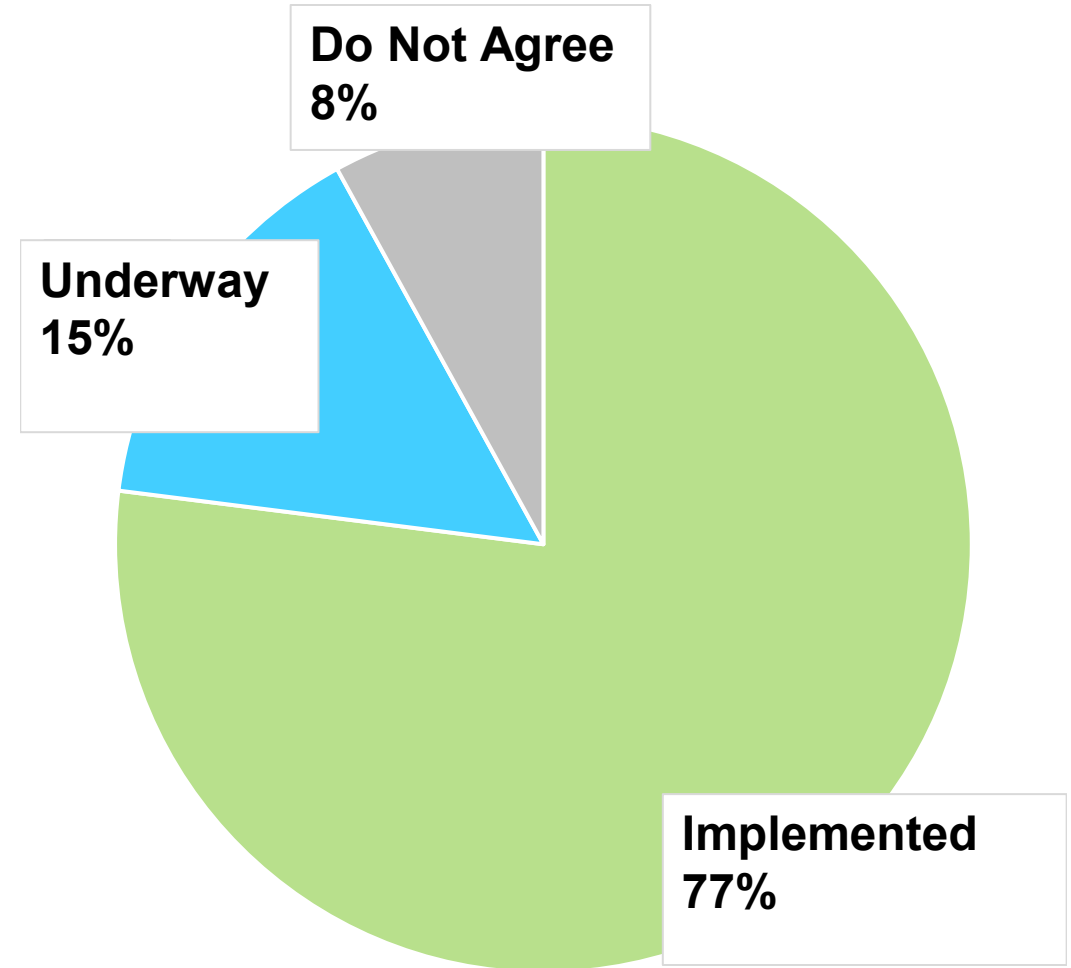
# Implementation Progress November 2023

- 💧 33 Implemented Recommendations
- 💧 14 Recommendations Underway
- 💧 2 Recommendations Planned
- 💧 4 Recommendations Do Not Agree



# Implementation Progress February 2024

- 💧 41 Implemented Recommendations
- 💧 8 Recommendations Underway
- 💧 4 Recommendations Do Not Agree



# Progress Highlights

## New Implemented

### 💧 Employee Leadership & Development

- Continue to advocate for increased operator salaries.

### 💧 Operations and Engineering

- Conduct a seasonal backwash performance evaluation and implement a routine filter media monitoring program.
- Re-evaluate plant capital projects based on comprehensive conditions assessments and communicate with plant staff.

### 💧 Public Information

- Enhance understanding of the CIP process throughout the organization.

# Progress Highlights

## New Implemented

### 💧 Emergency Management

- Identify possible future scenarios that could present water quality and treatment challenges; implement solutions.

### 💧 SOPs and Training

- Develop a plan to manage cross-training between operations and maintenance staff.
- Develop a regulatory and water quality training program, as well as regular CIP program updates, for plant staff.
- Review oil spill response plan and update where needed.

# Remaining Recommendations Underway

**Long-term implementation with updates to AWOC in 2024:**

## 💧 **Recruitment, Retention and Training Updates**

- Employee & Leadership Development
- Reporting Structure
- SOPs and Training

## 💧 **My ATX Water Update**



An aerial photograph of a wastewater treatment plant. In the foreground, there are several large, rectangular concrete basins. A blue semi-transparent overlay covers the middle section of the image, containing the word "Questions" in white. Below this overlay, a circular clarifier with a central rotating structure is visible. In the background, there is a dense green forest, some residential buildings, and a city skyline under a cloudy sky.

# Questions

