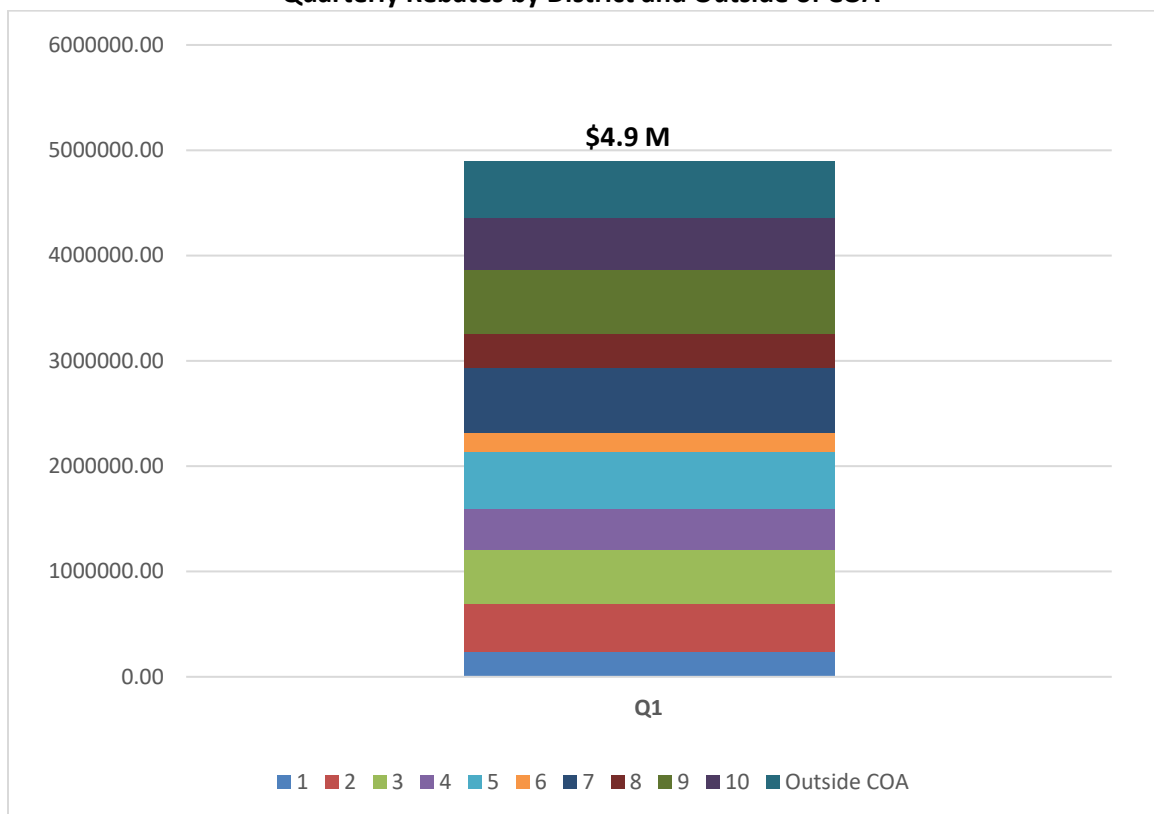


**Customer Energy Solutions
FY24 – Quarter 1 Report
As of December 31, 2023**

Quarterly Rebates by District and Outside of COA



Solar PBI not included. Rebates paid may not align with AE Finance eCombs system as of September 30, 2022. Dollars are unaudited. Data is as of **September 30, 2022** and is not a complete year.

Energy Efficiency Services

Residential Programs

AE Weatherization (WAP) – Direct Install

- The program is working on implementing the new federal HVAC energy efficiency SEER2, EER2 and HSPF2 levels into the rebate processing software configuration.

Appliance Efficiency Program (AEP)

- The Appliance Efficiency Program implemented the new federal HVAC energy efficiency SEER2, EER2 and HSPF2 levels into the configuration of the rebate processing software, the Energy Efficiency Collaboration Platform (EECP). The program also simplified the HVAC rebate table and increased the rebates for each HVAC type.
- The program team implemented a hard stop in the EECP application process for any new applications generating a zero-dollar rebate. The goal of the hard stop is to reduce staff review time of blank enrollments, enrollments submitted with errors or non-qualifying equipment.

Home Performance w/Energy Star (HPwES)

- The program worked to revise and reduce the list of participating contractors to only those currently active in the program.

SPUR: Instant Savings

- Seasonal offer of new hose timers and lawn equipment discounts at Home Depot and Lowes.
- The vendor field representative held numerous in-store events this quarter to bring awareness to Instant Savings, Power Partner and other EES programs. He has successfully established relationships with store managers and is having events in retail locations that have not participated before.

School Based Education: All-Stars

- The summer quarter is quiet due to school being out, we are preparing for a great school year.
- We increased the goal from 5,443 to 7,000 and our vendor has decided to add a \$50 gift card to teachers who sign up to increase the chances of reaching the annual goal. This incentive is no cost to us. When teachers submit student surveys after participating, they receive a \$50 gift card, this can equal \$100 for participating.
- The revised student kits include Advanced Power Strip, two LED Light Bulbs A19, Return Air Whistle, Showerhead 1.5 gpm, Kitchen Aerator 1.5 gpm, Sticker/Magnet pack, pen & pencil set and updated education components for each product.

Multifamily Rebates & Multifamily Income Qualified Rebates Programs

- The Limited Time Bonus Offer is being discontinued and new incentives for multifamily measures will be issued

Commercial Programs

Commercial and Small Business Rebates Program

- EECR rebate system configurations were updated to simplify the online rebate application process
- A new Small Business Program that will replace Small Business Lighting is under development
- The Limited Time Bonus Offer is being discontinued and new incentives for most commercial and small business measures will be issued
- A policy to allow issuance of reduced commercial rebates for projects already completed is under development

Demand Response Programs

Power Partner Thermostat

- 1,745 new smart thermostats were enrolled in the program in FY23 Q3. The total number of active thermostats currently sits at 33,296.
- Austin Energy correctly predicted the ERCOT Four Coincident Peak at the start of the summer Demand Response season in June.

Commercial Demand Response /Automated Demand Response (ADR)

- On June 1 we kicked-off the summer Demand Response season with 677 accounts enrolled in the Commercial DR program.
- We held 6 DR events during the month of June for these commercial participants, correctly predicting the ERCOT Four Coincident Peak for June

Water Heater Timers

- This program has been sunset. Properties will continue to receive support and incentives for servicing these devices.

Green Building

Awards

- Awarded USGBC Texas Partner of the Year

Outreach

- Sponsored the annual Austin Green Awards which recognizes outstanding accomplishments in the broad arena of sustainable design and innovation and presented opening remarks
- Participated in the USGBC Greenbuild 2023 Conference, AIA Austin: COTE, Allied Member Roundtable, DesignVoice events and annual AIA Austin Homes Tour
- Presented at CBRE with other CoA Departments, IBPSA (International Building Performance Simulation Association) Webinar and RESNET (Residential Energy Services Network) Conference
- Coordinated bi-monthly Professional Development Seminar on the topic of Designing for Public Health
- Published annual email newsletter with FY23 highlights

Single Family Rating

- Awarded ratings to 105 homes of which 54% are in SMART Housing developments
- Awarded ratings to an additional 48 homes in the surrounding area outside of Austin Energy service
- Released Single Family Innovation Guide version 3
- Conducted Annual Extended Area Rater training
- Registered 78 new home projects in the Austin Energy Service area
- Registered 44 new home projects in the surrounding area outside of Austin Energy service

Multifamily Rating

- Reported 4 projects comprising 1036 units and 967,710 square feet
- Awarded rating to 1 S.M.A.R.T. Housing development: Awarded a 2-star rating to Canopy at Westgate Grove (88 units)
- Awarded 2-star ratings to Fairfield South Lamar (328 units), Alexan Braker Pointe (315 units), Broadstone East End (305 units)
- Registered 5 new projects comprising 1,466 units and 1,682,796 square feet

Commercial Rating

- Reported 6 projects comprising 1,283,736 square feet and 227 dwelling units
- Awarded 5-star rating to Dell Children's Medical Center 4th Bed Tower Expansion
- Awarded 4-star rating to Michael & Susan Dell Foundation
- Awarded 3-star ratings to Texas Children's Hospital North Campus, The Loren at Ladybird Lake (25 units)

- Awarded 1-star rating to Rambler (202 units, a S.M.A.R.T. Housing development), 600 West Fifth
- AEGB Commercial Customers earned points for participating in other CES programs: one project is served by Mueller District Cooling, another project has Solar PV
- Registered 10 new projects comprising 1,112,746 square feet and no dwelling units

Integrated Modeling Incentive

- Initiated the post-occupancy verification phase for remaining active projects: Dell Jewish Community Center, AUS New Information and Technology Building, Austin Energy Headquarters, Holdsworth Center, and Cambrian East Riverside.

Energy Code

- Initiated 2024 IECC adoption process
- Contributed as member of Residential Energy Code Consensus Committee to development of 2024 IECC

Customer Renewable Solutions

Outreach Events

- Monthly contractor trainings
- Five tours of the La Loma Solar Farm (UT engineering students, Ortega Elementary School 5th and 6th graders, Sun City residents, French delegation)
- CBRE Arboretum Plaza, Earth Day at Huston-Tillotson University, Hampton Oaks Library, Juneteenth Festival at Rosewood Park

Shared Solar

Residential Solar Incentives

- 208 Projects Completed
- 1.416 MW-AC installed
- \$519,710 rebates issued

Commercial Solar Incentives

- 2 Projects Completed
- 0.435 MW-AC installed
- \$589,072 rebates issued

GreenChoice

- Residential participants: 22,479
- Commercial participants: 298
- Total MWs: 188,103.87

Community Solar

- Market-Rate participants: 237
- CAP participants: 131
- Total MWs: 816.1

EV Updates