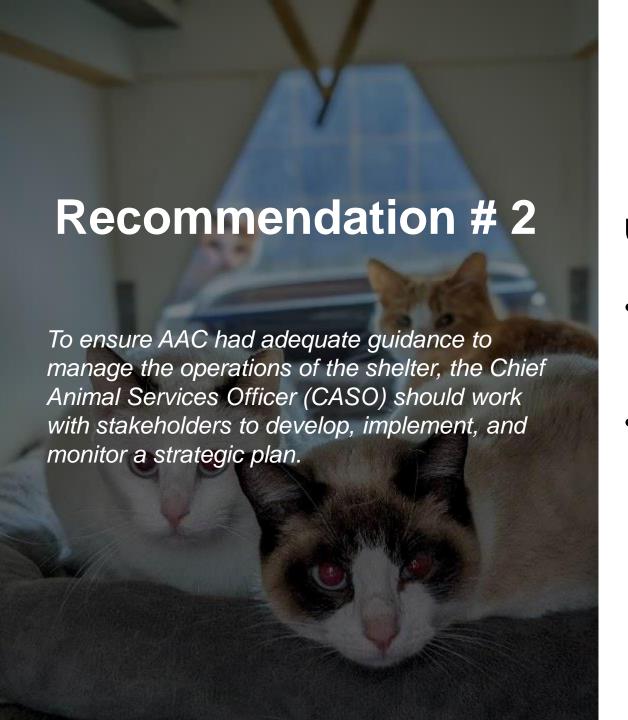


- Council approved Ordinance No. 20240201-002 to help create efficiencies within the Animal Services Office.
- Working with Real Estate on expansion options.
- Procuring third party consultant to provide a space needs analysis.

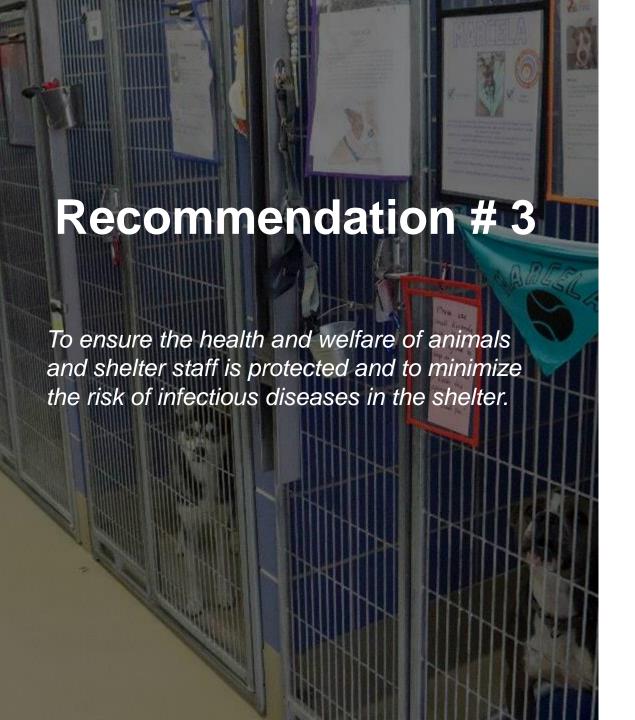
Recommendations Approved By Council

Three recommendations were approved on February 1st, 2024:

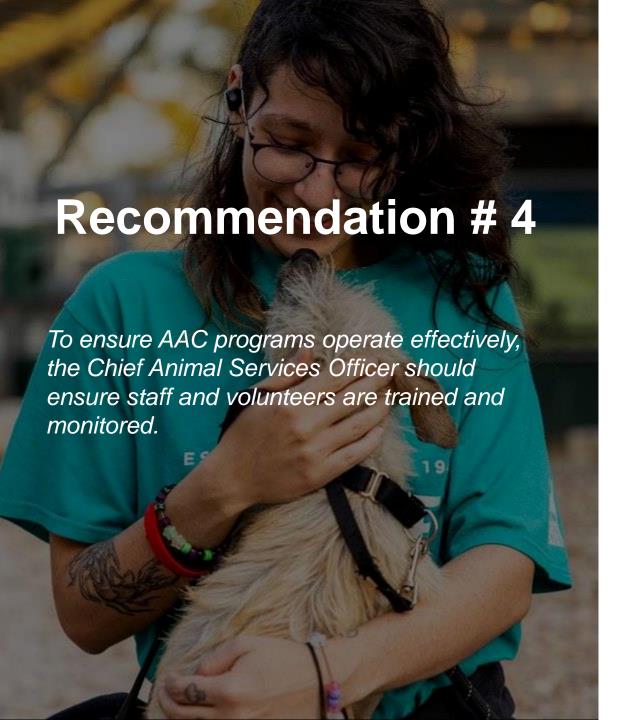
- 1. Adopt new bite scale.
- 2. Clarify components of live outcome rate.
- 3. Code Clean Up: Determine start of impoundment.



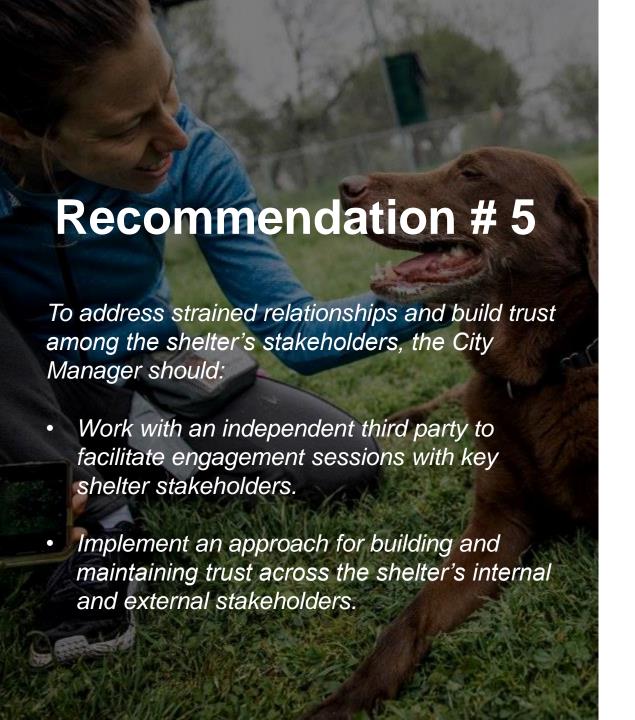
- Third-party vendor and stakeholders to develop a strategic plan.
- Continuous Improvement Team will assist with the strategic plan.



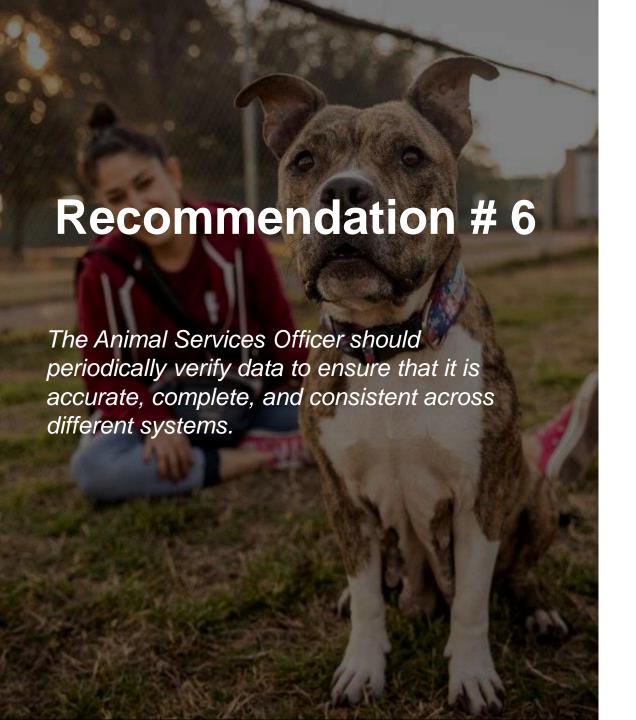
- AAC no longer houses animals in crates.
- ASO Managers and Supervisors reviewed protocols for cleanliness.
- Building Services is working with AAC.



- Regular department staff meetings.
- Staff trainings for specific topics.
- Training workshops for volunteers.



- Stakeholder meetings.
- Meeting with municipal shelter directors from the region.
- Quarterly volunteer meetings.



- New IT position hired.
- Implement database requirements and standards.



Questions?

Don Bland
Chief Animal Services Officer