



City of Austin

Recommendation for Action

File #: 24-4407, Agenda Item #: 32.

5/2/2024

Posting Language

Authorize negotiation and execution of a contract for critical incident stress management services with Dr. Tania Glenn & Assocs. PA, for up to five years for a total contract amount not to exceed \$450,000.

[Note: This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program). For the services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established].

Lead Department

Financial Services Department.

Client Department(s)

Emergency Medical Services.

Fiscal Note

Funding in the amount of \$30,000 is available in the Fiscal Year 2023-2024 Operating Budget of Emergency Medical Services.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Professional Service.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Additional Backup Information:

This contract will provide critical incident stress management services for Austin-Travis County Emergency Medical Services frontline first responders. The contractor is specialized in treating mental health issues related to the stress and trauma experienced by first responders who provide emergency medical services for the Austin and Travis County population of over 2.2 million.

For over 25 years, Dr. Tania Glenn and her counseling staff have provided critical incident stress management services for Austin-Travis County Emergency Medical Services. They have established themselves as a reliable and cost-effective resource and have earned the trust and confidence of employees.

This contract will replace an existing contract which expires June 25, 2024. The requested authorization amount was determined using departmental estimates based on historical spending and anticipated future usage. The recommended contractor is the current provider of these services. This contract supports the City's

Strategic Outcomes of Safety and Health & Environment by providing critical mental health assistance to first responders, which results in improving the performance provided to the public.

A delay in contract approval could have a significant effect on the mental health of our Austin-Travis County Emergency Medical Services first responders seeking treatment for mental health issues related to stress and trauma experienced on the job.