

Electric Utility Commission
Draft Orientation and Training Agenda
date/time tbd

Welcoming Comments/ Introductions

- AE Management and Organization
 - Mission: Balance of Affordability, Reliability, and Sustainability
 - AE's role in the City structure
 - Regulatory requirements
 - Budget, Finances, Rates
- ERCOT and Energy Delivery
 - Texas grid transmission system and constraints
 - Design and Operation of the Distribution System (+ tour of ECC)
 - Buying and Selling Energy into the market (+ EMO Tour)
 - Risk management and hedging
- Climate Protection Commitment
 - AE Generation Portfolio – owned assets and PPAs
 - Energy Efficiency Programs
- Customer Service
 - City Billing
 - 311
 - Customer Assistance Programs