

Water Forward Task Force (WFTF) Water Forward 2018 Implementation Working Group July 11, 2024

Meeting Notes

Teams Meeting, 10:00 am

Attendees:

Bill Moriarty, WFTF Marisa Flores Gonzalez, Austin Water

Paul DiFiore, WFTF Emily Rafferty, Austin Water

Hani Michel, WFTF Scott Sticker, Austin Water

Jennifer Walker, WFTF

Perry Lorenz, WFTF

Advanced Metering Infrastructure Update

Austin Water staff shared an update about Advanced Metering Infrastructure (AMI) implementation. At the time of the meeting, 229,000 meters were installed out of 250,000 total installs, meaning the program is about 90% implemented. The ones remaining are the trickier meters to replace. Staff shared that there has been a low opt out rate for the program compared to other cities and spoke about the customer outreach and communications efforts. The leak alert system was discussed and is a significant source of customer water conservation.

Discussion regarding AMI included the following:

- The ability to talk to human staff when people encounter leak issues
- The ability to plug in specifics about your home, such as having low flow faucets, to help the metering give a more accurate water-use read

General discussion included the following:

- Timeline of assigning costs and yields to the additional conservation measures based on WFTF member comments
- Additional WFTF meetings to be scheduled between Summer 2024 and Fall 2024
- Follow up on Indirect Potable Reuse emergency implementation status and initial projected cost