



OFFICE OF
CIVIL RIGHTS

Title II of the ADA Public Services

Code of Ordinances
Chapter 5-6 Discrimination Against a Person with a Disability



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Non-discrimination Notice Reasonable Accommodation Complaint Process

[Americans with Disabilities Act \(ADA\) | AustinTexas.gov](#)



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- In-Person
- Telephone
- Website
- Video
- Emergency Management

Effective Communication

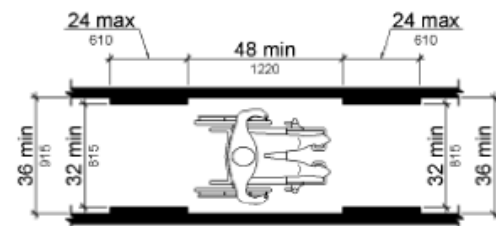




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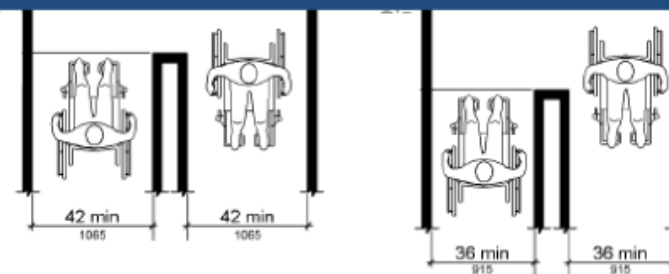
Making the Built Environment Accessible

- Parking
- Ramps
- Doors
- Seating
- Sidewalks



ARCHITECTURAL BARRIERS ACT STANDARDS

CLEAR WIDTH OF AN ACCESSABLE ROUTE





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Staff Training

- Roles and Responsibilities
- Regularly Scheduled
- On-Demand Technical Assistance

CITY OF AUSTIN ADA TRAINING

MARCH 2024

Human Resources Department and Office of Civil Rights

RESOURCES



 The ADA National Network 800-949-4232 www.adata.org	 The Job Accommodation Network (JAN) 800-526-7234 www.askjan.org	 Equal Employment Opportunity Commission (EEOC) ADA 800-669-4000 (Voice) 800-669-6820 (TTY) www.eeoc.gov
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Nguyen, Lee


Johnson, Emi

City of Austin, Title II of the ADA Workshop

4/24/2024 20



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Annual Report



Implementation of Transition Plan

- Coordinate implementation efforts
- Document current state of compliance.
- Self-evaluation and transition plan.
- Develop a schedule and budget for implementation.
- Monitor and track activity and progress