

Public Safety Commission

# Community Police Review Commission Update & 2023 Annual Report

July 7, 2025 | 4:00 p.m.-6:00 p.m.



OFFICE OF  
POLICE OVERSIGHT

# About the Office of Police Oversight

The mission of the Office of Police Oversight (OPO) is to provide impartial oversight of the Austin Police Department's conduct, practices, and policies to enhance accountability, inform the public to increase transparency and create sustainable partnerships throughout the community.



**ACCOUNTABILITY**



**TRANSPARENCY**



**PARTNERSHIPS**



# Community Police Review Commission

# Community Police Review Commission (CPRC)

- Consists of eleven community volunteers selected by the City Manager.
- Separate and independent from the Austin Police Department.
- Re-established to align with Municipal Code 2-15-4, Austin Police Oversight Act.
- Currently one vacancy.



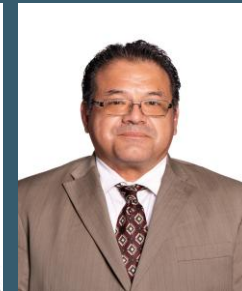
**John Banaski**  
Chair



**Laura Cortes Franco**  
Vice Chair



**Maica Clutario**



**Ruben Delapaz**



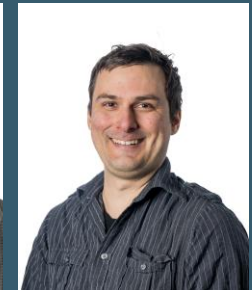
**Darrick Eugene**



**Terry Flood**



**Carlos Greaves**



**Christopher Harris**



**DeMarris Jackson**



**Kathy Russell**



# CPRC Regular Meetings

- Open to the public, no registration required.
- Sign up to speak by emailing [cprc@austintexas.gov](mailto:cprc@austintexas.gov).
- Third Friday of the Month, 3-6PM, in the City Hall, Boards & Commissions Room.
- Free parking @ City Hall Garage (Parking can be validated).

## For more info:



[cprc@austintexas.gov](mailto:cprc@austintexas.gov)



[atxpolicecommission.org](http://atxpolicecommission.org)

# Missed the meeting? Catch up online!

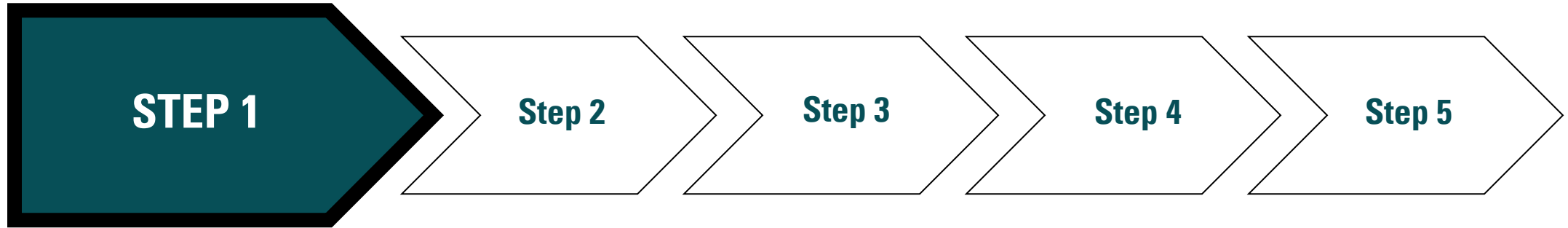
- All Community Police Review Commission meetings are recorded and published online on ATXN.
  - Visit [austintexas.gov/watch-atxn-live](https://austintexas.gov/watch-atxn-live)
  - Select “Archive,” then “Boards and Commissions”
  - Use the filter on the right to see all CPRC recordings
- Previous commission meeting recordings (2020-Present), including agendas and presentations are available on ATXN.





# Complaints Process

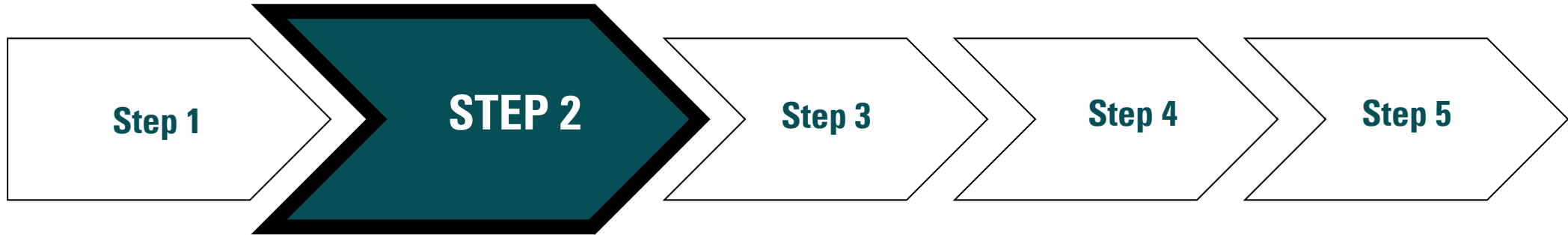
# OPO Complaint Process



## STEP 1: OPO RECEIVES COMPLAINT

- OPO receives complaint, enters it into a shared database with APD.

# OPO Complaint Process



## STEP 2: PRELIMINARY REVIEW

- As of October 1, 2023, OPO conducts a preliminary review of all complaints involving APD officers.
- During preliminary review, OPO independently reviews the complaint for potential policy violations.
- OPO has direct and unfettered access to all APD databases, including but not limited to, body-worn and dash camera footage, radio traffic, dispatch information, and GPS tracking data.
- The community member advises OPO how they would like their complaint processed.

# OPO Complaint Process



## STEP 3: PRELIMINARY INVESTIGATION

- OPO initiates a preliminary investigation if an egregious policy violation is observed or if a complaint request a formal investigation by APD's Internal Affairs Division (IAD).
- This includes contacting the complainant and any witnesses, conducting a detailed interview about the allegation, and collecting evidence to support the allegation.
- OPO will also attempt to complete an affidavit of fact from the complainant before forwarding the complaint to APD for investigation.

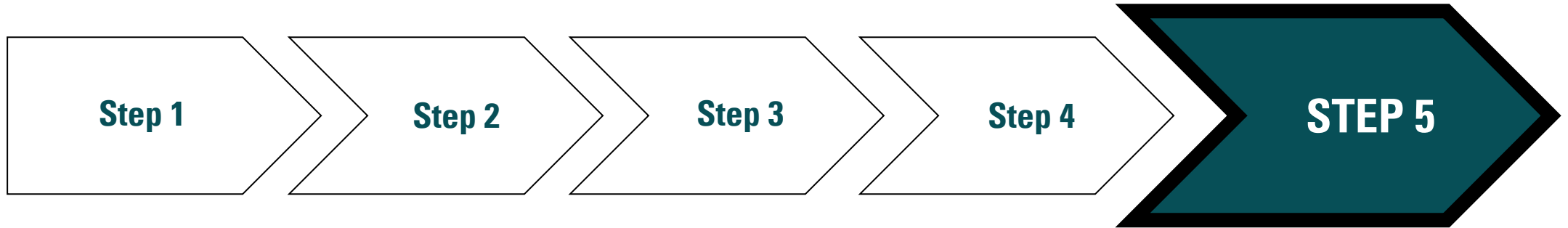
# OPO Complaint Process



## STEP 4: OPO OVERSEES INTERNAL AFFAIRS INVESTIGATION

- OPO oversees and participates in the Internal Affairs investigation from beginning to end.
- OPO's complaint investigators independently review evidence, including information from APD databases like body-worn camera footage and information submitted by complainants, witnesses, or subject officers.
- OPO participates in Internal Affairs interviews with complainants, witnesses, and subject officers.
- Throughout the process, OPO's Complaint Division staff regularly communicates with the Internal Affairs investigator assigned to the case to be notified about interviews or evidence collected during the investigation.

# OPO Complaint Process



## **STEP 5: OPO MAKES A RECOMMENDATION**

- At the end of the process, OPO's complaint investigators review the final investigative findings.
- OPO will either concur with APD's findings or make an independent recommendation to the Chief of Police or the Officer's Chain of Command regarding the classification of the policy violation or propose discipline.



# 2023 Annual Report

# 2023 Annual Report

- The Office of Police Oversight released its 2023 Annual Report as of April 23, 2025.
- OPO presented the report to Mayor and Council via memo on April 23.
- Highlights the office's activities and achievements throughout the year.
- The report is available to the public on OPO's website.



## Annual Report

2023



**MEMORANDUM**

**TO:** Mayor and City Council

**THROUGH:** T.C. Broadnax, City Manager *T.C. Broadnax*

**FROM:** Gail McCant, Director, Office of Police Oversight *GM*

**DATE:** April 23, 2025

**SUBJECT:** Office of Police Oversight 2023 Annual Report

The purpose of this memorandum is to present the Office of Police Oversight's [2023 Annual Report](#), which highlights the work of our three divisions: the Complaints Division, the Policy & Research Division, and the Communications & Community Engagement Division.

A key difference between the 2023 annual report and previous reports is the changes related to the Austin Police Oversight Act's (APOA) passage in May 2023. The APOA, known as City Code Chapter 2-15, made multiple changes to OPO authority and operations. In collaboration with the City Manager's Office, City Legal, and the Austin Police Department, OPO has worked diligently to implement the APOA. The forthcoming 2024 annual report will further document OPO's implementation efforts.

Here are some notable highlights from each team.

- The Complaints Division received 1,552 contacts and 99 compliments for APD.
- The Policy & Research Division expanded with additional staff to ensure the implementation of the Austin Police Oversight Act and Resolution 99.
- The Communications and Community Engagement Division OPO attended and hosted 53 events, reaching more than 1,000 community members through direct outreach and engagement.

[The report is available online here.](#) The Office of Police Oversight will release the 2024 annual report in Fall 2025. OPO looks forward to continuing our mission and aligning with the expectations of City leadership and the community.

Should you have any questions or concerns, please contact Gail McCant, Director of the Office of Police Oversight, at [gail.mccant@austintexas.gov](mailto:gail.mccant@austintexas.gov) or (512) 974-9094.

cc: T.C. Broadnax, City Manager  
Erika Brady, City Clerk  
Corrie Stokes, City Auditor  
Mary Jane Grubb, Municipal Court Clerk



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POLICE OVERSIGHT

# 2023 Annual Report- Complaints and Compliments

## How Are Complaints and Compliments Submitted

- Anyone can submit a complaint or compliment.
- You can submit online, by phone, or in person.
  - [www.atxpoliceoversight.org](http://www.atxpoliceoversight.org)
  - (512) 972-2676
  - 1520 Rutherford Ln, Austin, TX 78756
- You do not need to provide your name or contact information.

## Breakdown of Potential Complaints and Compliments (2021-2023)

- In 2023, OPO received 1,552 contacts and 99 compliments for APD.
- In 2022, OPO received 1,876 contacts and 117 compliments for APD.
- In 2021, OPO received 2,239 contacts and 187 compliments for APD.

# 2023 Annual Report - Allegations by Type

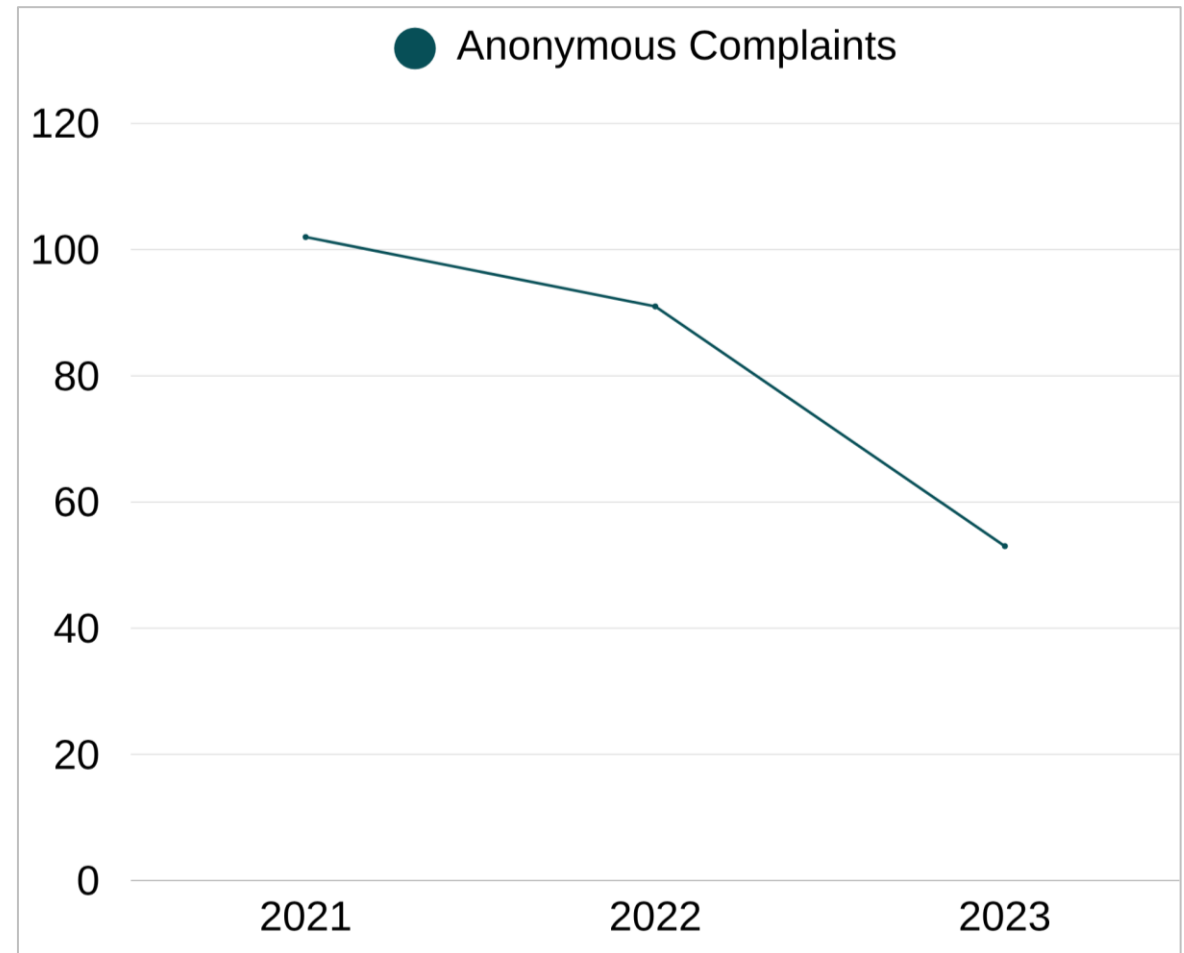
- In 2023, OPO found that the top two complaint categories described by the community were related to:
  - No assistance from APD
  - Lack of courtesy/impartial attitude
- These were also the same top two categories in 2022.

2022	Allegation	2023
32.7 %	No assistance from APD	27.7 %
25.9 %	Courtesy/Impartial Attitude	23.3 %
10.3 %	False Arrest or Detention	7.9 %
8.8 %	Use of Force	5.8 %
6.4 %	Officer Driving Dangerously	9.3 %
5.9 %	False/Incorrect Report Writing or Citation	9.7 %
3.5 %	Loss/Destruction of Property	7.5 %
3.4 %	Racial Profiling	4.5 %
3.1 %	Search/Seizure	0.64 %

**Complaint Allegations 2022 & 2023**

# 2023 Annual Report -Anonymous Complaints

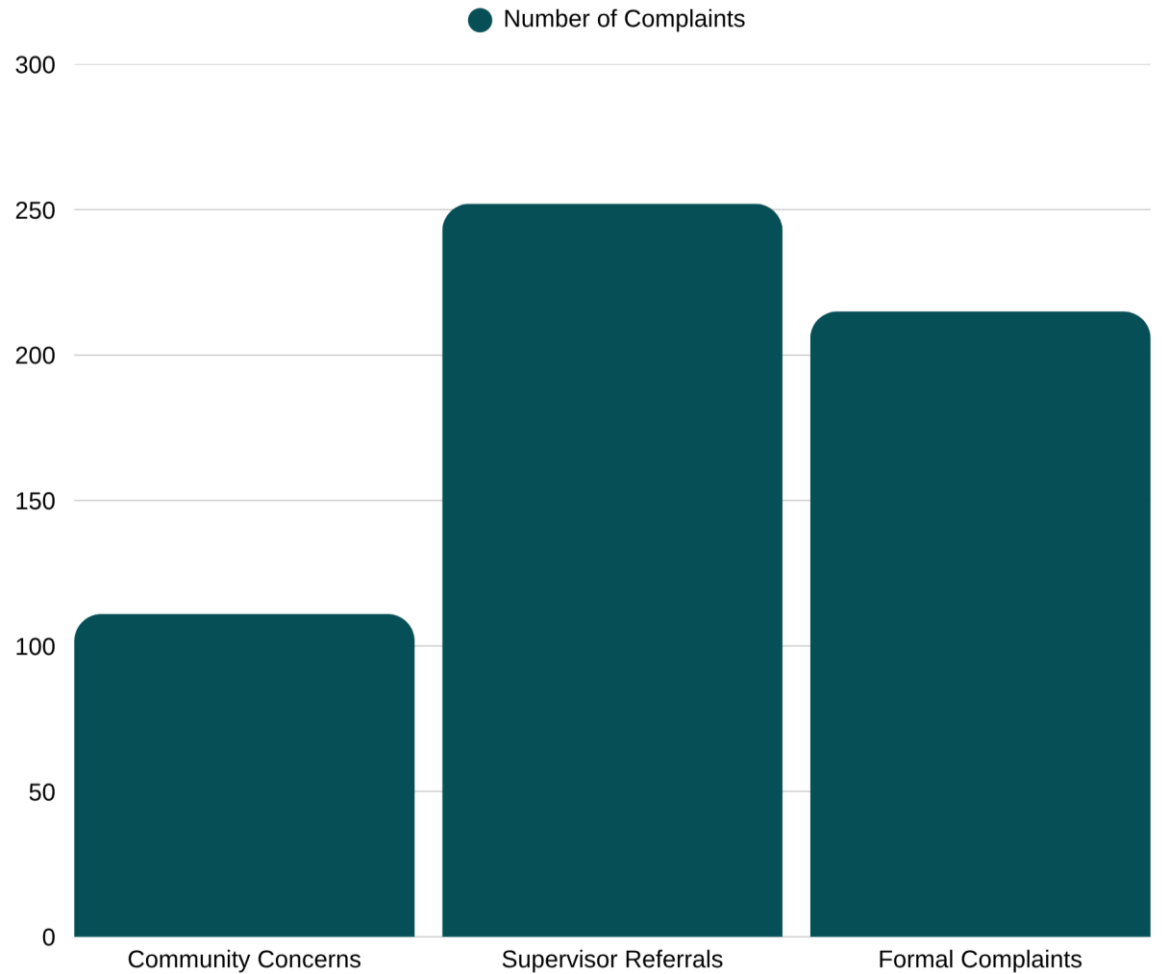
- In 2023, OPO received 53 anonymous complaints.
- In 2022, OPO received 91 anonymous complaints.
- This is a 42% decrease in the number of anonymous complaints filed in 2022.
- In 2021, OPO received 102 anonymous complaints.



**Anonymous Complaints by Year 2021 – 2023**

# 2023 Annual Report -OPO Complaint Intake & Classifications

- OPO received 1,552 contacts in 2023, which resulted in 578 external complaints.
- OPO recommended the following classifications: 111 Community Concerns, 253 Supervisory Referrals, and 215 formal complaints.



**Breakdown of Potential Complaints and Compliments 2023**

# 2023 Annual Report -APD Assigned

## Classification

- There are two different types of complaints: internal and external.
- Internal complaints are initiated by APD, while external complaints originate from contacts made to the OPO.
- The chart below outlines the classifications that APD assigned to each of the 578 external complaints (right) and the 179 internal complaints (left).

Internal (APD)	Classification	External (OPO)
10	Administrative Inquiry	0
43	A	7
75	B	14
0	C	11
0	D	114
3	Information	55
0	Pending	2
1	Supervisor Referral	245
47	Supervisory Referral-Minor Policy Violation	4
0	Community Concern	126
179	TOTAL	578

**Internal & External Complaint Classification 2023**

# 2023 Annual Report -APD Complaint

## Classifications

- In 2023 OPO forwarded 578 complaints to the APD, recommending that 215 of them be investigated.
- Of the 215 recommended investigation, APD investigated 138.
- In 2023, APD initiated 179 internal complaints. Of these, 128 were investigated.

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10	Administrative Inquiry	0
43	A	7
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0	D	114
3	Information	55
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1	Supervisor Referral	245
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0	Community Concern	126
179	TOTAL	578

**Internal & External Complaint Classification 2023**

# 2023 Annual Report -Complaint Disposition

- In 2023 APD investigated 138 external complaints and 179 internal complaints.
- External complaints sustained totaled 14.
- Internal complaints sustained totaled 89.
- 11 officers resigned during complaint investigation.
- 1 officer retired during complaint investigation.

Internal (APD)	Dispositions	External (OPO)
13	Administratively Closed	129
0	Community Concern	132
8	Exonerated	3
8	Inconclusive	2
2	Information	43
6	Pending	3
9	Resigned Under Investigation	2
1	Retired Under Investigation	0
1	Supervisor Referral	245
49	Supervisory Referral-Minor Policy Violation	5
89	Sustained	14
13	Unfounded	13
199	TOTAL	591

**Internal & External Case Disposition 2023**

# 2023 Annual Report -Types of Discipline Issued

- In 2023, 103 individual APD officers received discipline.
- Of the 103 disciplined officers, 89 were the subject of internal complaints, and 14 were the subject of external complaints.
- This charts show complaint-based discipline APD issued to officers in 2023

Internal (APD)	Discipline Issued	External (OPO)
4	Education Based Discipline	0
50	Oral Reprimand	8
32	Written Reprimand	6
3	Temporary Suspension	0
89	Total sustained	14

**Internal & External Discipline Breakdown 2023**

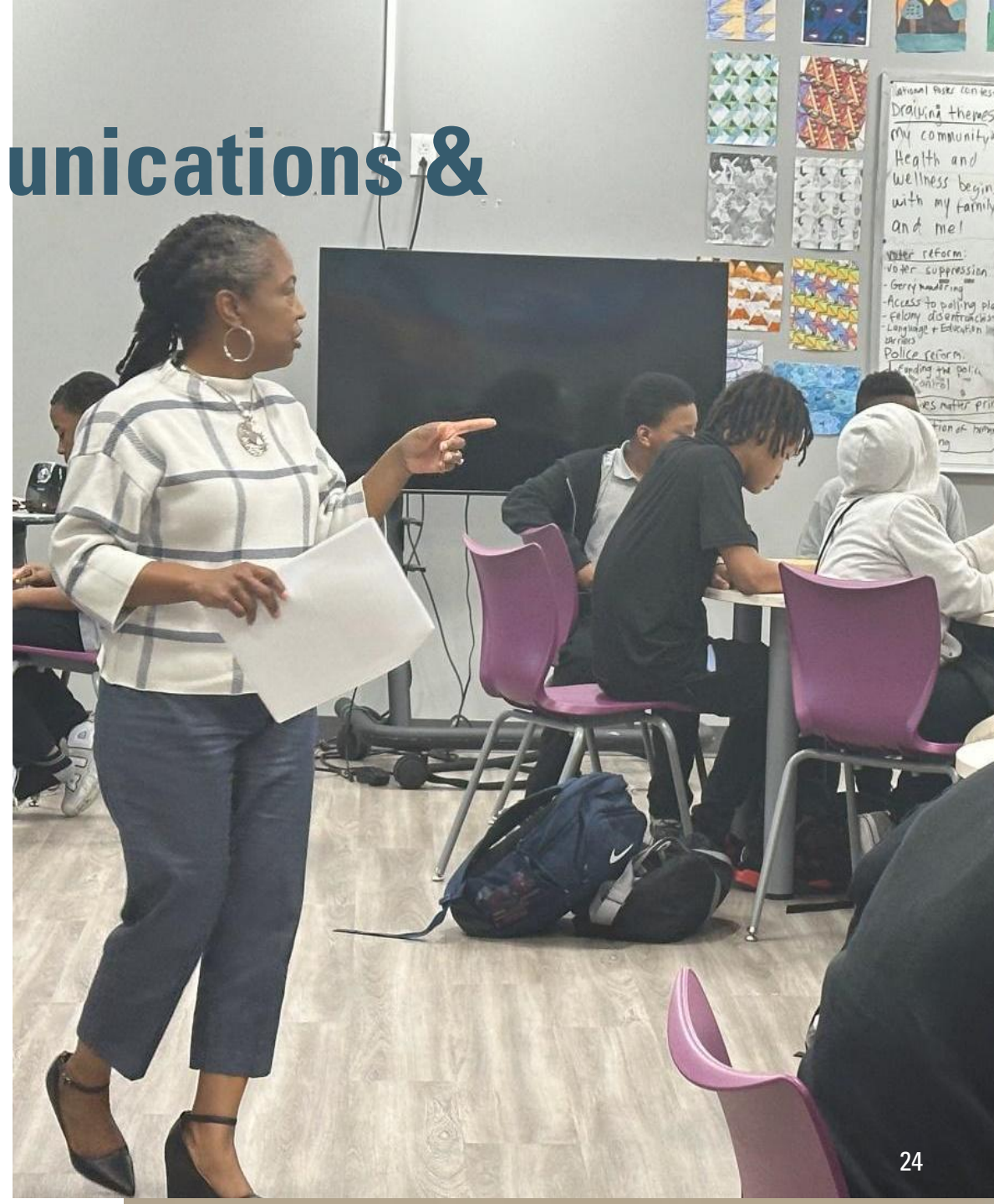
# 2023 Annual Report - Policy & Research Division

- OPO expanded the policy and research division with additional staff to ensure implementation of the Austin Police Oversight Act and Resolution 99



# 2023 Annual Report – Communications & Community Engagement

- OPO attended and hosted 53 events, reaching more than 1,000 community members through direct outreach and engagement.
- Published 3 disciplinary memorandums, 175 notices of complaint, and 43 case documents related to lawsuits



# JOIN US FOR OUR FIRST OPEN HOUSE!

## Get to know the OPO



**Saturday, July 19th**  
10:00 a.m. - 2:00 p.m.



**Austin Central Library**  
710 W Cesar Chavez St

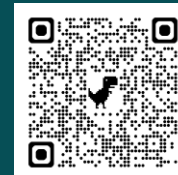


**Learn about the Office of Police Oversight's mission, the complaint process, and how we work with the Austin community to ensure accountability and transparency.**

**YOUR VOICE MATTERS.  
COME CONNECT WITH US!**



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POLICE OVERSIGHT**



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 [atxpoliceoversight.org](http://atxpoliceoversight.org)