



HOUSING
DEPARTMENT

Home Repair & Construction

Presentation to the Community Development Commission

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Programs	Services	Funding Source	Funding Amount	MFI%	Eligibility Requirements
ABR	Handrails, Door widening, Buzzing or flashing devices (for persons with impaired hearing or vision), Accessible door handles or faucet handles, Shower grab bars, Shower wands, Elevated toilets, Accessible sinks and showers.	CDBG	\$20,000	At or below 80%	Applicant or household member are at least age 62 OR severely disabled.
MHR	Assist eligible homeowners with repairs that pose an immediate threat to the health and /or safety of the occupant	CDBG	\$7,500	At or below 80%	Properties must be located within the city limits of Austin.
GO Repair	<ul style="list-style-type: none"> • Accessible handrails, ramps, cabinets • Electrical, plumbing, mechanical repairs • Drywall, flooring, exterior siding repair • Ceiling fans, roof patches, roof replacements • Structural carpentry/integrity: support beams, rotten floor joists (usually result of leak), rotten wall members, shower wands • Appliances (refrigerator and/or stove 	GO Bonds	\$20,000	At or below 80%	helps fix serious structural issues for Austin homeowners who make a low-income.



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Programs	Services	Funding Source	Funding Amount	MFI%	Eligibility Requirements
Plumbing	Eligible repairs include the following: toilets and showers, lavatory, plumbing, sinks, faucets, drains, tubs, shower plumbing (install new diverter valves), water heater install, GFCI install, water service lateral replacement in front yard, P-traps, and anti-siphon devices.	Austin Water	\$15,000	At or below 100%	The property must be a single-family home or duplex and must be the Applicant's principal place of residence. The property must also be an AW customer.
Private Lateral	Replaces or repairs home sewer lines.	Austin Water	\$15,000	At or below 100%	Received a violation notice from Austin Water Utility about a defect in the Private Lateral Pipeline
HRLP	<ul style="list-style-type: none"> Repairs to the foundation, roof, plumbing, HVAC, windows, and electrical Major interior and exterior repairs Complete rehabilitation of home, reconstruction if needed 	CDBG	Provide funding amount up to \$75,000. Up to \$110,000 for historical homes. Up to \$350,000 for demolish and reconstruction.	At or below 80%	Clear property title and ownership interest solely in applicants' name(s). Single-family detached home Both reconstruction and rehabilitation are offered depending on condition of home.



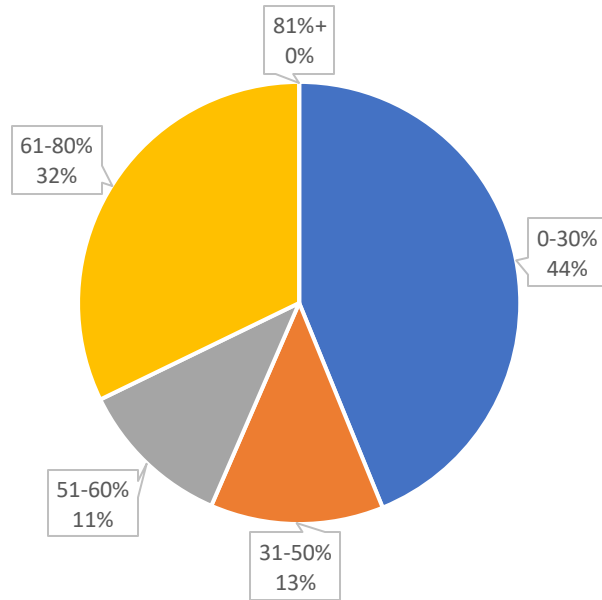
Impact, Goals & Accomplishments

Programs	Goals for FY 23-24	Accomplishments For FY 23-24	Goals for FY 24-25	Budget for FY 24-25
ABR - Owner	80	73	80	\$1,510,000
ABR - Renter	7	0	7	\$185,000
GO Repair	292	148	208	\$5,000,000
MHR	230	111	230	\$1,000,000
Plumbing	15	31	15	\$350,000
Private Lateral	15	4	15	\$200,000
HRLP	9	5	9	\$2,000,000

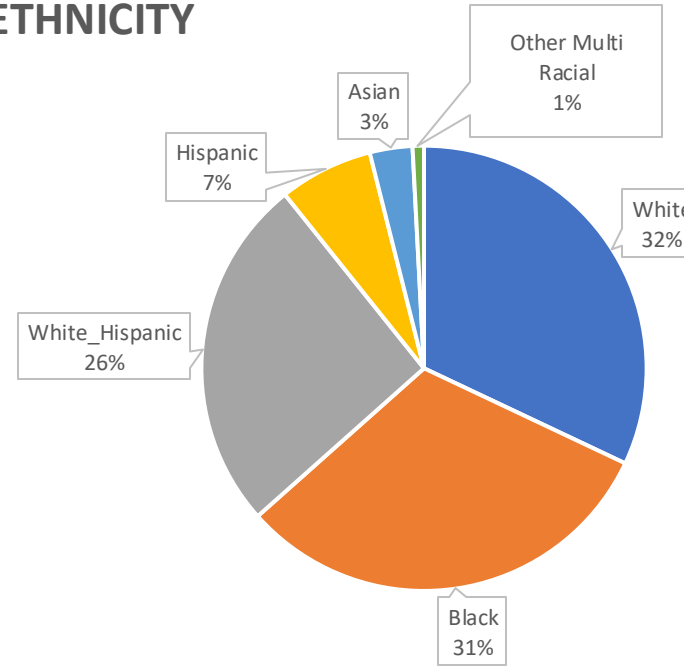


Impact, Goals & Accomplishments

MFI%



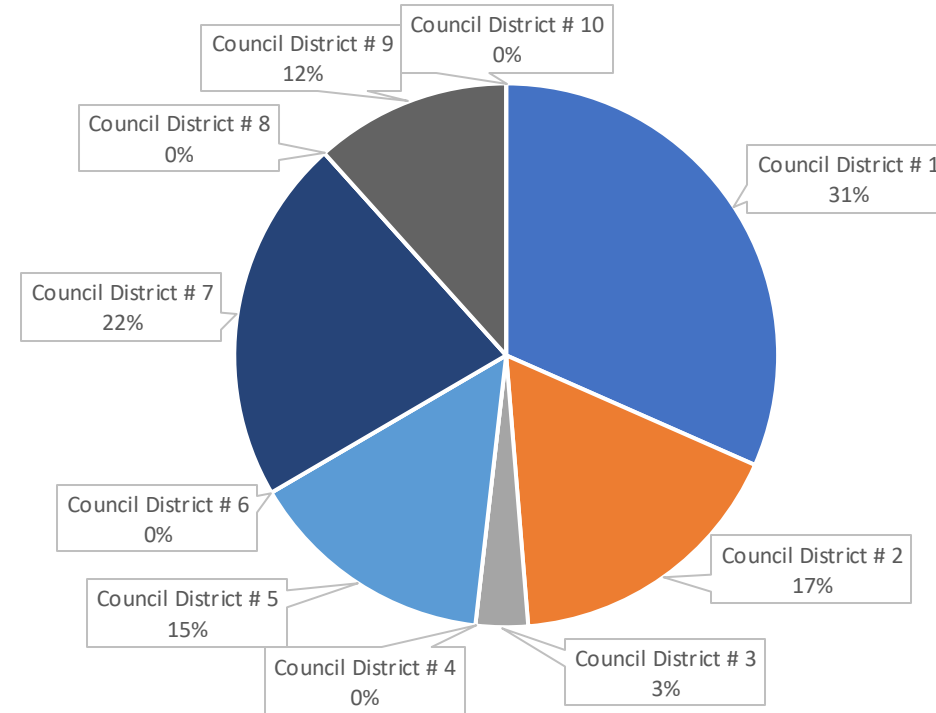
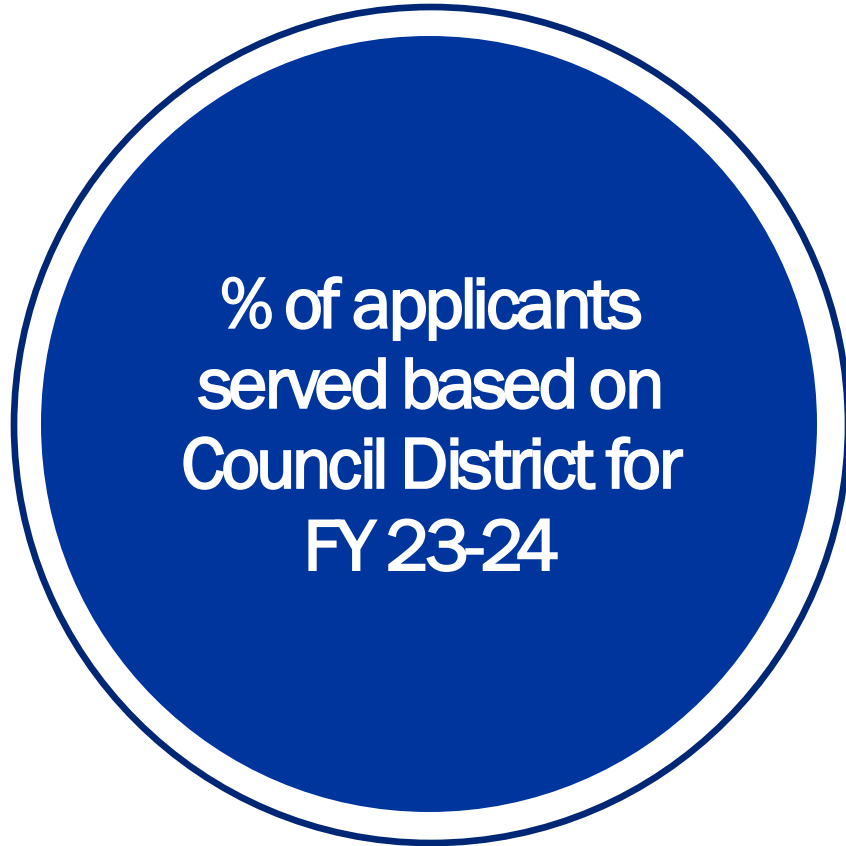
ETHNICITY



Demographics for FY 23-24



Impact, Goals & Accomplishments





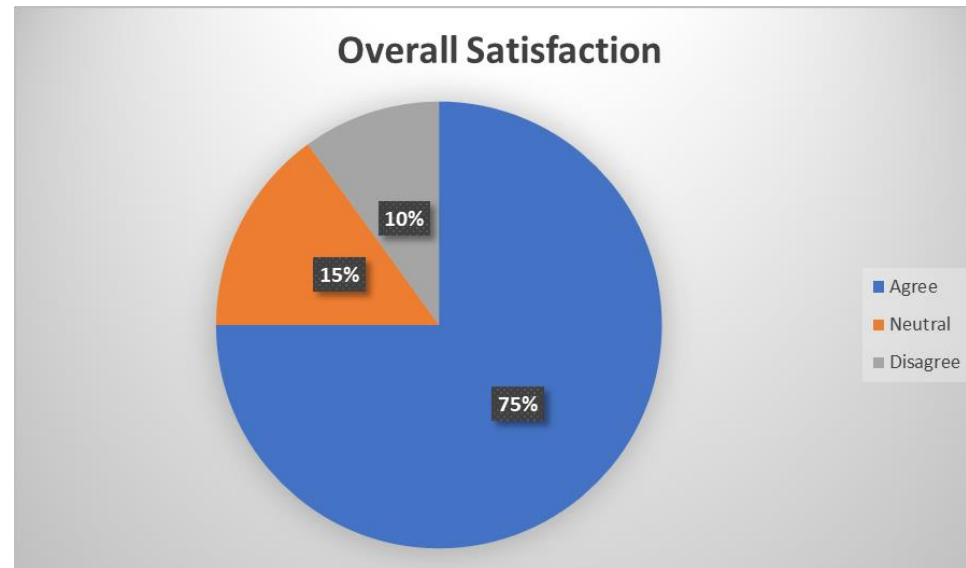
Impact, Goals & Accomplishments

Customer Satisfaction Survey Feedback

- Total Survey's Mailed: 282
- Total Responses received as of 1/14/2025: 87
- **General Sentiment:** Predominantly positive feedback, with some areas identified for improvement.

Satisfaction Ratings

- Overall Satisfaction:
 - Agree: 66 (75%)
 - Neutral: 13 (15%)
 - Disagree: 8 (10%)





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Partnerships





How To Apply



Short Form Link : <https://bit.ly/ATXHomeRepair>



Housing staff will do the pre-screening and assign to appropriate non-profit partner



Contact Us



311 OR 512-974-3100



HPDCS@AUSTINTEXAS.GOV



What Next?

- Hiring new Division Manager
- Exploring the options to expand home repair programs for small landlords
- Program Enhancements
- Elevating the importance of Home Repair programs to address housing affordability
 - Wayne State Program
 - NYU Forman Center Home Repair Coalition



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Thank You