



## Office of Equity & Inclusion

# Introduction & Overview: Austin Equity and Inclusion

Hispanic Latino Quality of Life Resource Advisory Commission Briefing

Tuesday, August 26, 2025, 6:00 PM

Dr. Lindsey Wilson, Director

Shafina Khaki, Human Rights Officer

# Agenda

## Introductions

- Who We Are

## Office Overview

- Vision & Mission
- Current Structure
- Core Services

## Current Projects

## Connecting with Our Office



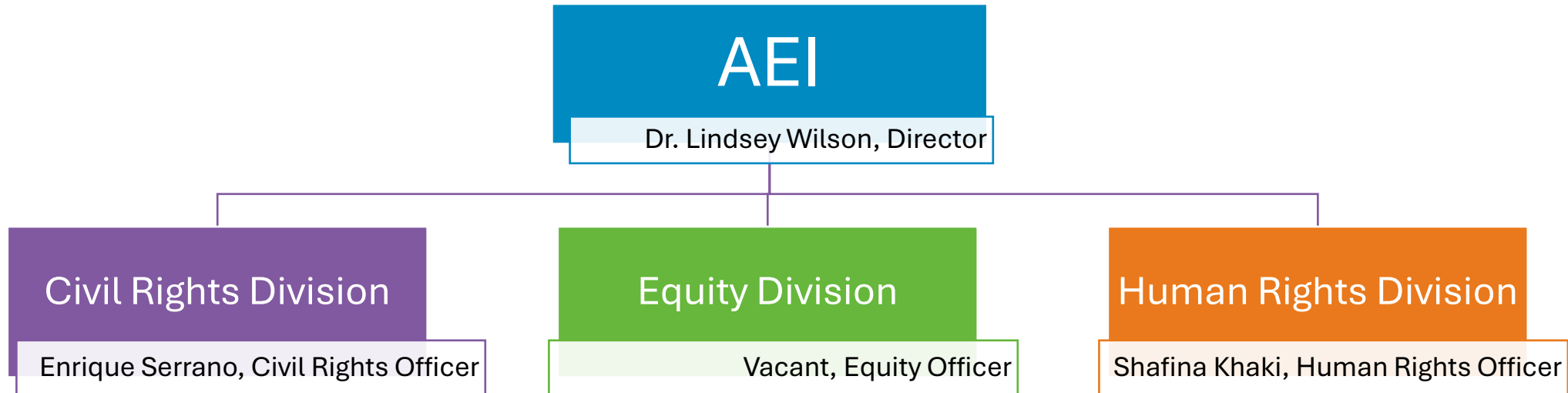
# OUR VISION



Austin Equity and Inclusion helps shape a community and city government where every individual feels welcomed and has the resources and services they need to thrive.

We're dedicated to transforming systems to increase access, remove barriers to opportunity, address discrimination, and foster a community where all identities are respected.

# Austin Equity and Inclusion (AEI)



# Introductions



**Shafina Khaki**  
Human Rights Officer



**Dr. Lindsey Wilson**  
Director



**Enrique Serrano**  
Civil Rights Officer

# CORE SERVICES

- ❑ **Promote Human Rights:** Provide advocacy and direct services that help residents access benefits, understand their rights, and connect to resources that uphold safety, dignity, and well-being.
- ❑ **Carry Out the City's Strategic Goals:** Increase access, remove barriers to opportunities, and create inclusive spaces where all identities feel respected, seen, and valued.
- ❑ **Provide Anti-Discrimination Protections:** Investigate discrimination complaints related to Housing, Employment, Public Accommodations, and Fair Chance Hiring.
- ❑ **City Ordinance Enforcement:** Uphold the CROWN Act, Tenant's Rights to Organize and other Key City Ordinances.
- ❑ **Equity:** Work to reduce racial and socioeconomic disparities by collaborating with all City departments to help identify and remove barriers in services.
- ❑ **Community Engagement and Outreach:** Build collaborative community relationships to advance Equity and improve the quality of life for Austinites.

The items listed above represent key examples, though the list is not exhaustive.

# Current Projects

## EQUITY



- Quality of Life Studies
- Mini-Grants
- Equity Action Team & Equity Network Meetings
- Normalize, Organize and Operationalize...

## CIVIL RIGHTS



- Enforcing Civil Rights Laws Across Multiple Sectors, leveraging technology to advance rights.
- Collaborates with Community Members, Businesses, and Stakeholders:
- Partnering with other agencies to promote civil rights initiatives

## HUMAN RIGHTS



- Know Your Rights/Benefits (Immigrants, Veterans, ADA)
- Advances the fundamental rights and freedoms of all Austinites
- Anti-Hate/We All Belong
- Community Meetings/Foster Belonging



# Ways to Connect

## **Phone:**

512-974-3251

[Austintexas.gov/oei](http://Austintexas.gov/oei)

## **Social Media:**

[facebook.com/AustinEquityandInclusion](https://facebook.com/AustinEquityandInclusion)

## **Mailing Address:**

Austin Equity and Inclusion

*Civil Rights, Equity and Human Rights Division*

P.O. Box 1088

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## **Physical Addresses:**

### ***Civil Rights and Human Rights Divisions***

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### ***Equity Division***

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1050 East 11<sup>th</sup> Street, Suite 250

Austin, TX 78702



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Sign up for the Equity Action  
Team (EAT) Newsletter!

