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## MEMORANDUM

**To:** Mayor and City Council

**Through:** Stephanie Hayden-Howard, LMSW, Assistant City Manager *SHH*

**From:** David Gray, Director, Austin Homeless Strategies and Operations *DG*

**Date:** November 10, 2025

**Subject:** **Staff Update on South Austin Navigation Center Advisory Body**

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The purpose of this memorandum is to provide an update regarding [Council Item No. 17 on October 9, 2025 Council Agenda](#) to purchase property at 2401 South Interstate 35 for the South Austin Navigation Center (the Navigation Center).

The Navigation Center will be a key part of the City's coordinated initiative to address homelessness. Its primary focus will be providing housing navigation services, including assistance with completing rental applications, covering deposits and fees, and connecting people to legal aid when they encounter barriers related to tenant rights or past housing history. The Navigation Center will also connect individuals to a range of ancillary supports that strengthen long-term stability, including access to physical and behavioral health care, connections to substance use recovery resources, and referrals to workforce development programs that prepare people for employment opportunities. The Navigation Center may also provide basic needs assistance to ensure dignity and stability while people are engaged in services.

During the initial stakeholder engagement phase for the Navigation Center, Austin Homeless Strategies and Operations (AHSO) committed to creating an Advisory Board to support AHSO and the operator in ensuring its mission of preventing homelessness and helping people move quickly into stable housing. AHSO published a draft South Austin Navigation Center Advisory Board Charter on the Navigation Center's [SpeakUp Austin webpage](#). The public may comment on this draft until November 18. When the Charter is finalized, AHSO will facilitate an open application process for interested stakeholders who want to serve on the Navigation Center Advisory Board.

Should you have any questions or concerns, please contact David Gray, Director of Austin Homeless Strategies and Operations at [David.Gray@austintexas.gov](mailto:David.Gray@austintexas.gov).

cc: T.C. Broadnax, City Manager  
Erika Brady, City Clerk  
Corrie Stokes, City Auditor  
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CMO Executive Team  
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