City of Austin

Recommendation for Action

File #: 26-2794, **Agenda Item #:** 2/5/2026

Posting Language
Authorize a contract for a shared-use passenger processing system for Austin Aviation with Amadeus Airport IT Americas, Inc., for an initial term of five years with up to five one-year extension options in an amount not to exceed $18,000,000. Funding: $2,259,048 is available in the Operating Budget and $2,616,396 is available in the Capital Budget of Austin Aviation. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department
Austin Financial Services.

Client Department(s)
Austin Aviation.

Fiscal Note
Funding in the amount of $2,259,048 is available in the Fiscal Year 2025-2026 Operating Budget of Austin Aviation.

Funding in the amount of $2,616,396 is available in the Capital Budget of Austin Aviation.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Procurement Language:
Austin Financial Services issued a Request for Proposals solicitation RFP 8100 SAR3013 for these goods and services. The solicitation was published on July 28, 2025, and closed on September 25, 2025. Of the three offers received, the proposal submitted by the recommended contractor represented best value to the City based on the solicitation's evaluation criteria. A complete solicitation package, including a log of offers received, is available for viewing on the City's website. This information can currently be found at https://financeonline.austintexas.gov/afo/account_services/solicitation/solicitation_details.cfm?sid=142743.

MBE/WBE:
This solicitation was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program). For the goods and services required for this solicitation, there were no subcontracting opportunities; therefore, no subcontracting goals were established.

For More Information:
Direct questions regarding this Recommendation for Council Action to the Austin Financial Services - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500. Respondents to the solicitation and their Agents should direct all questions to the Authorized Contact Person identified in the solicitation.

Council Committee, Boards and Commission Action:

January 14, 2026 - To be reviewed by the Airport Advisory Commission.

Additional Backup Information:

The contract will support the continued deployment and expansion of a shared-use passenger processing system at Austin-Bergstrom International Airport. The system enables air carriers to utilize airport-owned ticket counters, gates, self-service kiosks, and other passenger processing equipment, allowing Austin Aviation to accommodate increased flight activity and new airline partners with reduced construction and startup costs.

Due to sustained growth in passenger volume and evolving operational needs, Austin Aviation requires a more comprehensive and scalable solution for passenger processing. The expanded scope includes procurement, integration, configuration, and deployment of a suite of Airport Passenger Systems, including a Common Use Passenger Processing System, Airport Operational Database, Resource Management System, and associated hardware and software components. These systems will enhance operational efficiency, improve the passenger experience, and ensure seamless interoperability across airport functions.

The contract is replacing an existing contract. The recommended contractor is the City's current provider for these services.

If a contract is not approved there may be an increased risk of service disruptions and Austin Aviation's ability to meet growing demand and evolving industry standards may be limited.

Contract Details:

Contract Term	Length of Term	Contract Authorization
Initial Term	5 years	$9,750,000
Optional Extension 1	1 year	$2,450,000
Optional Extension 2	1 year	$1,350,000
Optional Extension 3	1 year	$1,420,000
Optional Extension 4	1 year	$1,490,000
Optional Extension 5	1 year	$1,540,000
Total	**10 years**	**$18,000,000**

Note: Contract Authorization amounts are based on the City's estimated annual usage.

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