



City of Austin

Recommendation for Action

File #: 26-2606, **Agenda Item #:** 19.

10/22/2026

Posting Language

Authorize a contract for Hexagon Enterprise Asset Management software platform, to manage vertical infrastructure assets, for Austin Water with Thundercat Technology, LLC, for an initial term of one year in an estimated amount of \$266,200 with up to two one-year extension options in estimated amounts of \$449,300 and \$374,900, respectively, for a total contract amount not to exceed \$1,090,400. Funding: \$266,200 is available in the Operating Budget of Austin Water. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department

Austin Financial Services.

Client Department(s)

Austin Water.

Fiscal Note

Funding in the amount of \$266,200 is available in the Fiscal Year 2026-2027 Operating Budget of Austin Water.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Procurement Language:

Multiple cooperative purchase programs were reviewed for the Hexagon Enterprise Asset Management software platform. Austin Financial Services has determined this contractor best meets the needs of Austin Water to provide the Hexagon Enterprise Asset Management software platform required for the City.

MBE/WBE:

Cooperative Agreement contracts are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to Austin Financial Services - Central Procurement at: FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Council Committee, Boards and Commission Action:

October 14, 2026 - Recommended by the Water and Wastewater Commission on a 6-0 vote with one commissioner off the dais, three absences, and one vacancy.

Additional Backup Information:

This contract will provide essential support, maintenance, licensing, and subscriptions as needed for Hexagon Enterprise Asset Management (EAM). Austin Water uses the system to manage vertical infrastructure assets, including treatment plants, lift stations, and facility assets that rely heavily on Hexagon EAM, which supports

daily operational activities including preventive maintenance, asset lifecycle tracking, and reliability-centered operations for critical above-ground assets. Ensuring continued support for this system directly advances Austin Water's strategic priorities of service excellence, proactive infrastructure, and reliability by maintaining a stable platform for data-driven decision-making and operational performance.

This contract will partly replace the existing contract, which expires November 3, 2026. The current estimates were determined on current and future growth of the Hexagon EAM software platform. The recommended contractor is not the current provider for these services.

The Omnia Partners is a cooperative purchasing association recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit and award contracts that are eligible for use by other qualified state and local governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.

Without approval of the Hexagon EAM Software Platform contract, critical operational activities to maintain and manage the Austin wastewater treatment plants and other vertical assets may be disrupted, negatively impacting service reliability and the plants' operational performance.

Contract Details:		
Contract Term	Length of Term	Contract Authorization
Initial Term	1 year	\$266,200
Optional Extension 1	1 year	\$449,300
Optional Extension 2	1 year	\$374,900
Total	3 years	\$1,090,400

Note: Contract Authorization amounts are based on the City's estimated annual usage and may be more or less in the initial term and in each exercised optional extension; however, the total contract amount will not exceed \$1,090,400.