

RESOLUTION NO.

WHEREAS, Council finds it in the best interest of the citizens of the City to implement a coordinated crisis response program connecting high-utilizer individuals with permanent supportive services, including housing, health care, behavioral health, and substance abuse treatment to reduce arrests, emergency room visits, and homelessness; and

WHEREAS, on October 6, 2026, Council received a briefing and presentation on the No Wrong Door initiative during a Work Session of the Council; and

WHEREAS, on October 7, 2026, the Public Health Committee received a briefing on the No Wrong Door initiative; and

WHEREAS, on October 7, 2026, the Public Health Committee recommended that Council direct the City Manager to establish a reporting and tracking process, provide quarterly reports to Council, provide updates regarding legislative efforts, convene a sub-quorum of Council Members to guide legislative objectives, address concerns from community organizations, and establish a community advisory group related to the implementation of the No Wrong Door initiative; **NOW, THEREFORE**,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF AUSTIN:

Council directs the City Manager to take the following actions regarding the No Wrong Door initiative:

- Establish regular tracking and reporting on outcomes achieved for individuals identified and engaged with through the No Wrong Door initiative, such as those identified in the October 1, 2026, memorandum *No Wrong Door City Council Briefing on October 6, 2026*, including, but not

limited to, connections to housing (by housing type), provided behavioral health treatment through Integral Care or other providers, connection to care and service (by service agency/type), and connection to other resources (by resource agency/type, i.e. Veterans Affairs). This reporting shall be in addition to the Proposed Metrics provided in the Appendix Slides of the No Wrong Door: Coordinated Crisis Care briefing presentation: Increased Connections to Resources; Enhanced Local Service Coordination; Minimized Repeat Law Enforcement Crisis Contacts; Reduction in Public Safety Time on Scene and Interactions; Length of Stabilized Behavior; and Prioritized Behavioral Health Resources & Increased Funding for Additional Service Capacity; and

- Provide regular quarterly reports to the Public Health Committee on the No Wrong Door initiative including the data described above, as well as any outcome, programmatic, legislative, or operational updates.

BE IT FURTHER RESOLVED:

Council directs the City Manager to take the following actions regarding the No Wrong Door initiative:

- The City Manager shall provide updates to Council regarding legislative efforts related to the No Wrong Door initiative;
- The City Manager shall convene a sub-quorum of Council Members, comprised of the Mayor and members of the Public Health Committee, to guide legislative objectives related to the No Wrong Door initiative; and
- The City Manager shall address concerns, questions, and proposed safeguards laid out in the letter to Mayor and Council titled “No Wrong Door Concerns” from VOCAL-TX, Capital Area Private Defender Service, Texas Civil Rights Project, ACLU of Texas, Equity Action, Texas Harm

Reduction Alliance, United Workers of Integral Care, and others and return to Council with a response no later than October 30, 2026.

BE IT FURTHER RESOLVED:

Council directs the City Manager to take the following actions regarding the No Wrong Door initiative:

- Create a community advisory group that should meet regularly to address blind spots and provide feedback to Council and City staff regarding policy recommendations, legislative objectives, and operational decisions within the No Wrong Door initiative. Members of the community advisory group should include the ACLU of Texas, Capital Area Private Defender Service, Texas Civil Rights Project, Disability Rights Texas, Texas Harm Reduction Alliance, Travis County Public Defender's Office, and other organizations as deemed appropriate; and
- Report back to Council on the final list of community advisory group members and date of the first meeting no later than November 20, 2026. The community advisory group should report back on their initial policy recommendations during the first Public Health Committee meeting of 2027.

ADOPTED: _____, 2026 **ATTEST:** _____
Erika Brady
City Clerk