City of Austin

Recommendation for Action

File #: 26-2692, **Agenda Item #:** 9. 11/5/2026

Posting Language
Authorize a contract for Infor Public Sector software maintenance and support, used to manage water distribution system assets and work orders, for Austin Water with DLT Solutions LLC d/b/a DLT Solutions, for an initial term of one year in an estimated amount of $393,300 with up to two one-year extension options each in variable amounts for a total contract amount not to exceed $1,252,200. Funding: $393,300 is available in the Fiscal Year 2026-2027 Operating Budget of Austin Water. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department
Austin Financial Services.

Client Department(s)
Austin Water.

Fiscal Note
Funding in the amount of $393,300 is available in the Fiscal Year 2026-2027 Operating Budget of Austin Water. Funding for the remaining contract term is contingent upon available funding in future budgets.

Procurement Language:
Multiple cooperative purchase programs were reviewed for these services. Austin Financial Services and Austin Water have determined this contractor best meets the needs of Austin Water to provide these services required for the City.

MBE/WBE:
Cooperative Agreement contracts are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

For More Information:
Direct questions regarding this Recommendation for Council Action to Austin Financial Services - Central Procurement at: FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Council Committee, Boards and Commission Action:
October 14, 2026 - Recommended by the Austin Water and Wastewater Commission on a 6-0 vote, with Commissioners Ortiz, Penn, Trilli, and Wolstencroft absent.

Additional Backup Information:
This contract will provide essential support, maintenance, and licensing for the Infor Public Sector (IPS) software platform, which Austin Water uses to manage horizontal infrastructure assets, meaning the pipelines and connected components such as valves, hydrants, and meters, across the water distribution system. IPS is the foundational system for creating, tracking, and coordinating service requests and work orders, as well as maintaining accurate records for meters, pipelines, valves, hydrants, and other linear assets in the distribution

network. Austin Water depends upon IPS to support daily operational activities including field dispatching, asset data management, and responsive maintenance across the utility's extensive distribution network. Ensuring continued support for the IPS platform directly advances Austin Water's proactive infrastructure management and operational reliability through maintaining a stable system that enables real-time coordination, accurate asset information, and data-driven decision-making for distribution system operations.

This contract will partly replace a contract expiring November 3, 2026, which is being divided into two contracts, one for the Infor Public Sector software platform and one for Hexagon Enterprise Asset Management, because a single vendor cannot provide both services. The current estimates were determined based on current and future growth of the IPS software platform. The recommended contractor is not the current provider for these services.

The Texas Department of Information Resources is a cooperative purchasing association recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit and award contracts that are eligible for use by other qualified state and local governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.

Without this contract, Austin Water's ability to respond to customer needs, complete critical maintenance, and maintain reliable distribution system operations would be impacted.

Contract Details:

Contract Term	Length of Term	Contract Authorization
Initial Term	1 year	$393,300
Optional Extension 1	1 year	$416,900
Optional Extension 2	1 year	$442,000
Total	**3 years**	**$1,252,200**

Note: Contract Authorization amounts are based on the City's estimated annual usage and may be more or less in the initial term and in each exercised optional extension; however, the total contract amount will not exceed $1,252,200.