Posting Language
Authorize a contract for Ivanti security and patch-management software, upgrades, maintenance, and support services for Austin Energy with SHI Government Solutions Inc., for an initial term of one year in an estimated amount of $87,000 with up to three one-year extension options in variable amounts for a total contract amount not to exceed $350,000. Funding: $87,000 is available in the Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department
Austin Financial Services.

Client Department(s)
Austin Energy.

Fiscal Note
Funding in the amount of $87,000 is available in the Fiscal Year 2026-2027 Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

Procurement Language:
Multiple contractors within this cooperative purchasing program were reviewed for these services. Austin Financial Services and Austin Energy have determined this contractor best meets the needs of Austin Energy to provide these services required for the City.

MBE/WBE:
Cooperative Agreement contracts are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

For More Information:
Direct questions regarding this Recommendation for Council Action to Austin Financial Services - Central Procurement at: FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Council Committee, Boards and Commission Action:
November 9, 2026 - To be reviewed by the Electric Utility Commission.

Additional Backup Information:
This contract will provide subscription services, maintenance and support for the Ivanti suite of products and services. Ivanti delivers the security and patch-management tools Austin Energy utilizes to meet requirements of the North American Electric Reliability Corporation. It gives Austin Energy a centralized, automated way to identify, assess, and deploy validated patches in critical environments, as required by the North American Electric Reliability Corporation. This is essential because it provides reliable patch intelligence and automation that Austin Energy cannot replicate manually. Without it, staff must spend significant time cross-checking vendor and regulatory information to verify patch applicability and cybersecurity impact. Austin Technology Services has approved Austin Energy's use of Ivanti. The requested authorization amounts are based on historical spend and estimated growth over the next four years.

The Texas Department of Information Resources is a cooperative purchasing association recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit and award contracts that are eligible for use by other qualified state and local governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower

administrative costs and time savings.

Without these solutions, Austin Energy would revert to manual and potentially error-prone patching activities including manual patch assessments and deployment.

Contract Details:

Contract Term	Length of Term	Contract Authorization
Initial Term	1 year	$87,000
Optional Extension 1	1 year	$88,390
Optional Extension 2	1 year	$89,265
Optional Extension 3	1 year	$85,345
Total	**4 years**	**$350,000**

Note: Contract authorization amounts are based on the City's estimated annual usage and may be more or less in the initial term and in each exercised optional extension; however, the total contract amount will not exceed $350,000.