




MEMORANDUM

TO: Mayor and City Council

FROM: Jesús Garza, Interim City Manager 

DATE: February 22, 2024

SUBJECT: Update on Contract with McKinsey & Company, Inc. re: Comprehensive Review of Homeless Services

I am providing an update on the status of negotiations with McKinsey & Company, Inc. to conduct a comprehensive review to assess the effectiveness of our homeless strategies, programs and services. As you know, the original vision for this project included participation by the City of Austin, Travis County, Integral Care and Central Health.

Given the changes in participation among the partners, I have concluded that the conditions for the assessment have changed such that we cannot achieve the community-wide impact originally envisioned.

As a result, it has become difficult to define a successful scope, so we will not be proceeding with the contract. Accordingly, the RFQS 9100 SMW9112 solicitation is effectively closed.

Having said that, I do want to reiterate my continued support for having a comprehensive review conducted along with the above-mentioned partners. The months of good work among representatives with all four entities to help define the scope of the assessment serve as a solid foundation to help us – together -- determine a path going forward on our mutual purpose to make homelessness rare, brief, and nonrecurring.

cc: CMO Executive Team
David Gray, Homeless Strategy Officer